



## STRATHCONA COUNTY EMERGENCY SERVICES' ROLE AT RESPONSE CAPABLE INDUSTRIAL SITES

### Scope

- Outlines SCES responses to industrial facilities that maintain their own emergency response resources (ERT/response units), facilities (EOC) and capability.

### Definitions

- Emergency Operations Center (EOC) – a place of coordination that supports the activities of the Incident Command Post (ICP) while undertaking those aspects of the emergency response not directly managed by the ICP. This may be further specified as an industrial, departmental, or municipal.
- Emergency Response Team (ERT) – employees of the industrial facility Operator pre-designated and present on a twenty-four-hour basis to serve as first responders to an emergency at the facility.
- Incident Command System (ICS) – Is a standardized on-site management system designed to enable effective, efficient incident management by integrating a combination of facilities, equipment, personnel, procedures, and communications operating within a common organizational structure.
- Resource – equipment, personnel or facilities

### Notification

1. All requests for emergency response by SCES shall be initiated by a 911 call. Suggestions for events that require a 911 call include:
  - a) Any instance that requires the mustering of an internal ERT.
  - b) Any instance that requires the activation of your EOC.
  - c) Any instance that attracts or is likely to attract the attention of the public or media should be reported on the SDMAP or NRCAER update line.
  - d) Any event that has, or is expected to have an impact outside the industrial property line.
2. The caller should be prepared to provide to the Emergency Communications Center (ECC) the general information known about the emergency and a telephone call back number for return calls.
3. To facilitate the appropriate type and kind of response, industrial partners activating an emergency response via 911 shall ensure that the caller is able to provide the following information when requested by the ECC Operator:

- a) Civic address or exact location of the incident.
  - b) Nature of the incident and general description of what has occurred.
  - c) Staging area for SCES response.
4. Where this information is not initially provided, the caller shall ensure the information necessary to answer the questions is immediately gathered and a follow-up call placed to 911.

## Responses to Industrial Emergencies

- First alarm assignments typically consist of:

### First Alarm

1. Squad / Engine
2. Tower
3. Squad / Engine
4. Platoon Chief
5. Ambulance

### Confirmed Structure Fires

6. Deputy Chief on Call
7. Safety Officer
8. Fire Investigator
9. Ops Support

- It is the responsibility of the facility/industrial partner to manage messaging on the designated update lines.
- The facility making the request or security personnel acting on their behalf, shall immediately facilitate and/or provide unhindered and safe access to the site and/or EOC for responding SCES personnel.
- SCES, as the authority having jurisdiction, may directly observe the response actions being taken within the facility by the ERT as reflected by their jurisdiction and responsibility for emergencies.
- SCES, as the authority having jurisdiction, will work in collaboration with industry and governmental regulators to ensure post incident investigations are conducted and reported as required by provincial legislation.

## Command

- All industrial partners within Strathcona County are expected to utilize ICS as its response management structure and train to ICS standards.
- Unified command should be utilized when SCES and industrial response resources are actively mitigating an incident.
- SCES has overall authority and jurisdiction for life safety and public/property protection in Strathcona County. Where industrial partners are not acting in the best interest of public safety, SCES may assume command over the incident and all resources.

## Availability of Response

- Availability of SCES response to an industrial Incident is subject to the overall needs of the municipality at the time and availability of resources
- SCES will assist the on-site response and arrange for additional resources as they are available from SCES, mutual aid from other municipalities or other industry.
- Industrial partners are expected to have emergency response plans that include resourcing necessary to mitigate a realistic worst-case incident. These resources may include but should not be limited to Strathcona County resources.

### **Public Protection and Emergency Response**

- Response within the facility fence line is the primary responsibility of the facility operator, with assistance, observation, guidance and authority provided by SCES.
- Response to impacts at the fence line and beyond will be managed by SCES. Assistance from the industrial partner may be requested.

### **Emergency Operations Centers (EOC's)**

- When an emergency involving the industrial partner and SCES necessitates the activation of the Strathcona County EOC, both parties will make reasonable effort to ensure a liaison officer is available within the other party's EOC to facilitate information exchange and decision making.

### **Exercises**

- When Industry conducts an exercise of their emergency response plan, SCES should be requested to participate/observe in EOC and/or ERT exercises by the industrial partner. Requests for SCES to participate in an exercise shall be made by emailing [emergencymanagement@strathcona.ca](mailto:emergencymanagement@strathcona.ca).