

Strathcona County Alerts 2018 Fall Survey Research Results



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Communications

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I. INTRODUCTION AND PURPOSE OF THE STUDY

In September 2018, Strathcona County conducted a survey of its residents to measure perceptions associated with its *Strathcona County Alerts* program. Awareness of the SC Alerts program has been actively monitored through the annual satisfaction survey since 2016. The present survey, however, goes into greater detail on the use of the program, as it look at participation in the Alerts program, how people learned about the it, as well as two other emergency related questions.

Obtaining primary data directly from residents provides Strathcona County departments with information, and enables County officials to make decisions that accurately reflect the perspectives and attitudes of residents. This report provides a comprehensive review of all steps undertaken in the development and implementation of the survey, as well as a detailed summary of the results.

A review of the methodology associated in the development and implementation of the survey can be found in the next section of this report.

II. METHODOLOGY

A. The questionnaire, sampling design and data collection procedure

The questionnaire used in this study was previously created by representatives from *Emergency Services*. The survey was made available online on two platforms. The first was though SCOOP, the County's online opinion panel. The other was an open online survey where information was gathered with Survey Gizmo. This was open to residents and non-residents who were not members of SCOOP. The online survey ran between October 4th and October 24th, 2018, during which 933 people took part in the survey.¹ No demographic information was requested in the Survey Gizmo survey; as such, no demographic

The sample for the survey provided overall results accurate to within $\pm 3.2\%$, 19 times out of 20.² The data was analyzed by Strathcona County's Communications using SPSS for Windows.

¹ It should be noted that for open-ended questions, many respondents chose not to provide insight into County issues, even though everyone had an opportunity to do so.

² The $\pm 3.2\%$ is the *margin of error* associated with this study and refers to the potential percentage spread that exists within answers to particular questions. This means that an answer could be up to 3.2% higher or lower than what is reported.

III. RESULTS

Initially, respondents were asked to indicate whether they currently received SC Alerts. Overall, 87.7% stated that they were receiving them, while the remaining 12.3% were not.

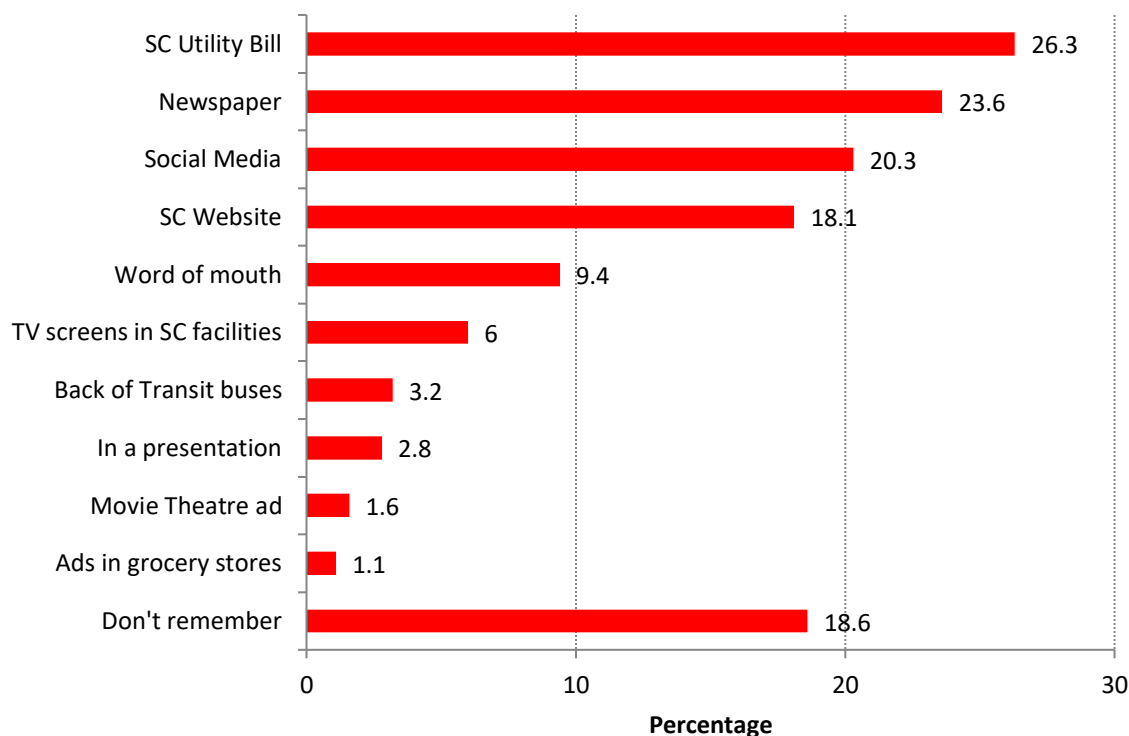
Those who said that they were not were then asked to indicate why they had not signed up. Of these people:

- 38.5% did not know about the SC Alerts program;
- 20.2% did not know how to sign up;
- 19.3% felt that they did not have a need for the service; and
- 22.0% had other reasons, including that they had not gotten around to doing it or were not sure they had signed up for them; they had done it but cancelled the service; decided not to as another family member had signed up, or did not have a cell phone or regular computer access.

Once people who did not receive alerts indicated why they did not, they were informed via a pop-up message how to sign up to receive SC Alerts, which informed them that alerts can be received by text, email and/or a phone call.

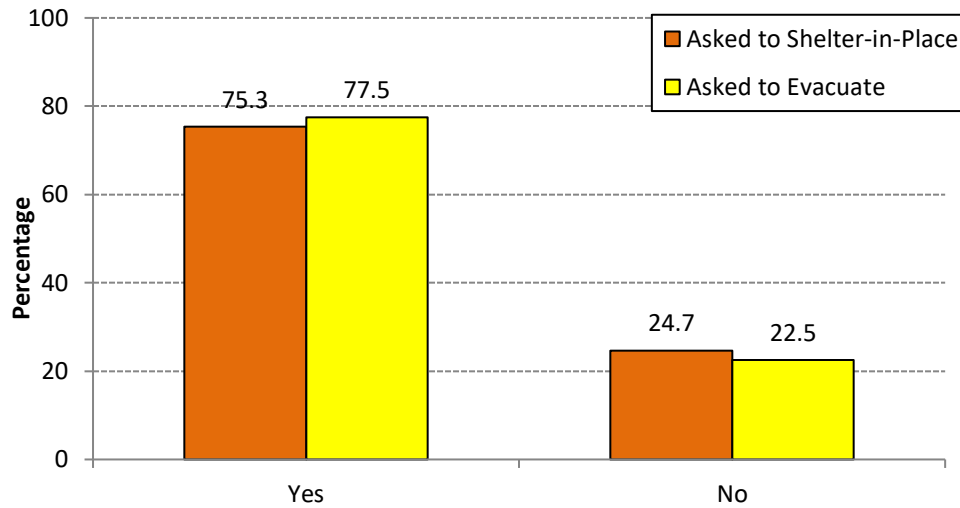
Those respondents who received SC Alerts were asked to indicate how they had heard about the system. A summary of the methods used is depicted in Figure 1 below. The most popular ways that people learned about SC Alerts was through a notification with their utility bill, followed by the newspaper, social media or the Strathcona County website.

FIGURE 1
How did you hear about the SC Alerts System?



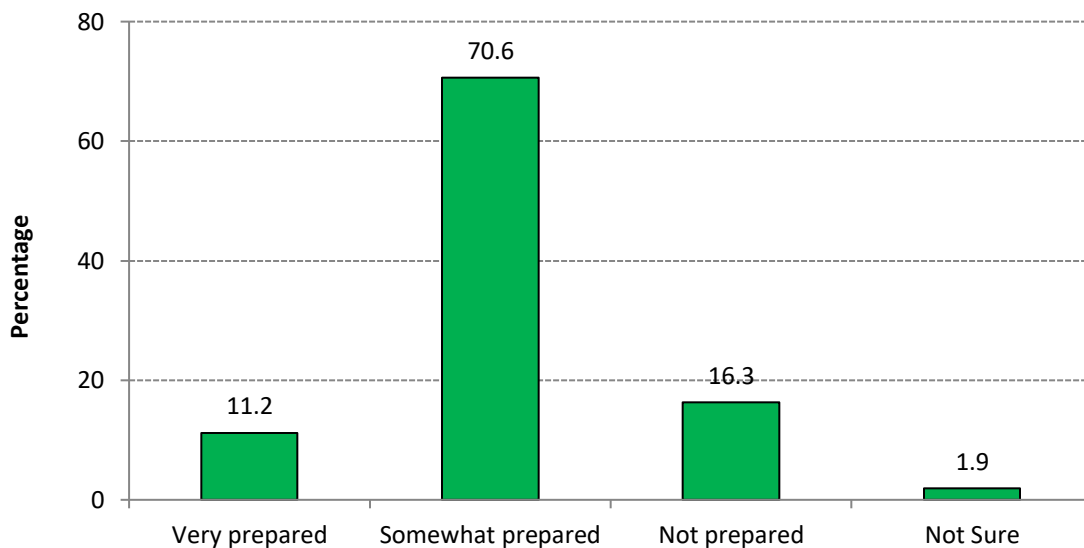
All respondents (regardless of whether they received SC Alerts) were then asked if they knew what to do if asked to “shelter-in-place” as well as if asked to evacuate. The results are shown in Figure 2 below. It can be seen that the majority of residents felt they knew what to do in either scenario.

FIGURE 2
Awareness of what to do in an emergency



All respondents were also asked to indicate their level of preparedness to take action to make themselves safe in the event of an emergency (such as a tornado or wildfire). It can be seen in Figure 3 that the majority felt they would be somewhat prepared.

FIGURE 3
Level of preparedness to make oneself safe in the event of an emergency



Appendix A includes the results from the two open-ended questions that were asked in this survey. The first section includes details pertaining to why respondents felt the way they did about their level of preparedness for an emergency. The second section presents other comments some respondents had about the SC alert system.

APPENDIX A: OPEN ENDED RESPONSES

A. Reasons for feeling prepared/not prepared

Prepared

- 72 hrs kit is more like 48 hrs!
- All that I would need to take is my pet, meds & I.D.
- Always have a stash of food and water and extra medications on hand as well as batteries for radios & flashlights and always keep my gas tank full.
- Always have enough water and food on hand to last a week to 10 days
- Always prepared for unusual occurrences. Brought up by family already following preparedness ideas many years ago.
- Awareness increased after other witnessing events in other places.
- Because I am ready.
- Because I give this a lot of thought. Available resources, considerations
- Because I have an complete emergency kit at present
- Because I know how to stay safe in such cases
- Because I know what to do
- Because I take responsibility for my own well-being and don't consider it someone else 's job to look after my well-being.
- Because I've experienced a tornado before and have had many real life drills and scenarios.
- Each situation has some different needs.
- Easy access out town and it is just stuff.
- Education
- Emergency Kit in Place
- Emergency kit prepared and food storage available
- Emergency kit ready
- Emergency preparedness courses and first aid
- Emergency preparedness is also a component of my job (with Elk Island Public Schools), so I consider myself well informed about processes. However, I know my 72-hour kit is not complete and I could be doing a better job being prepared in that regard.
- Emergency preparedness kit needs more food
- Emergency response background.
- Emergency services education
- Experience from the last tornado that hit Edmonton and the county
- Feel I am comfortable to handle a situation like that, have lots of medical supplies and wouldn't feel like my belongings are important enough to risk my life if it came to that.
- Fairly aware of what to take
- Following the Ft. Mac fires I did some emergency preparedness research
- Generally know what to do and where to go.
- good information provided to residents, education has been clear, resources abundant
- Grab some necessities, family, h2o, some food and leave
- Have a plan and safe place to go
- have been evacuated from fort mc fire
- Have bottled water, can goods, flashlight, other items

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- Have begun creating a 72 hour kit
 - Have discussed with my husband what to do in this situation. And have had family members affected by wildfires so know from experience
 - have emergency bag ready to go with medications and ID
 - Have emergency get out quick pack ready to go and have discussed possible scenarios
 - Have emergency supplies on hand have a safe spot in the house and a place to go to if I have to leave
 - Have food and water on hand, as well as important information collected.
 - Have given it thought previously. Have a good location to shelter in place, but could always be better prepared with food/water/emergency generator, etc.
 - Have items ready for such an event
 - Have knowledge/ supplies
 - Have made myself aware of what to do in these situations
 - Have my water, food, gas fireplace for heat when power goes off, generator works, candles, flashlights, batteries, etc.
 - External training
 - Have a basement Willing to evacuate
 - Have a basement with bottled water and some food. Or have vehicles with ability to evacuate.
 - Have had informal training as part of work.
 - Have place to go
 - Have planned where to go in basement.
 - Have read materials on this topic and heard on various media sources
 - Have set aside a to go bag, have some food and water stored and spare dog food stored
 - Have some emergency supplies in place
 - Have some equipment, food supplies and most medical supplies
 - Have some food. Can pack quickly
 - have some things read to go and extra supply read.
 - Have supplies and medical supplies in place but would be concerned about family that weren't with me that they were safe
 - have supplies needed
 - Have supply of food and water and gear needed to survive for at least couple weeks
 - Have thought about what we would do in case of an emergency.
 - Have watched enough news on these situations
 - I have a 72 hour kit and emergency plan
 - I have a 72 hour kit and plan.
 - I have a 72 hour kit ready to go with essentials. I have a car that can take me somewhere safe.
 - I have a 72 hour plan
 - I have a 72-hour kit but it's hard to keep the food up-to-date. my kids are at a daycare with no basement so if something happens during the day and I can't get to them, I don't know what steps to take.
 - I have a bug-out bag, complete with supplies. I have enough training and supplies to last my family quite a while and a secondary and tertiary location to evacuate to.

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- I have a protected area below grade with food and water for a week.
 - I have a safe area in my basement for a tornado and I would evacuate if there was a fire
 - I have a supply of emergency items. I have a basement I can use.
 - I have a vehicle and would be able to grab snacks/food and water and leave the area
 - I have an emergency back pack that I can just grab and go
 - I have an emergency kit and 72 hour kit, but I don't know that I have a full understanding of the likely scenarios that could impact this area, so I am not sure if I have all the items I'd need.
 - I have an emergency kit and water, know which documents and items to take. Could be difficult to get to my house to get my items and get out of the community in a timely manner.
 - I am a rock star. As a family, we have planned and discussed our action plans as required.
 - I am aware of protocols and actions needed
 - I do keep some emergency supplies such as a oil burning lantern and wind up flash light. We do keep reserve water and food.
 - I drive for transit so I would follow their direction.
 - I feel confident I would be notified by the county.
 - I feel I'd be prepared
 - I feel I am knowledgeable enough about these situations to know the basic protocols.
 - I have had to evacuate from a previous home.
 - I have learned where the safest place is in my home and what items to have ready.
 - I have most of my important documents handy and all family belongs close by or pictures on flash drives, just need to make sure we have enough food
 - I have over 1 year's worth of food and supplies
 - I have plenty of food, 500L of water, and plenty of ammunition.
 - I grew up on a farm; am pretty resourceful. No idea what the official Rx's are though.
 - I have backed up all important documentation/photos offsite. I have plans in place for where to take pets. Food/clothing/bags and supplies are stored where easily accessible.
 - I have been part of a fire dept in the past and tend to know what to do. Just not on high alert at all times.
 - I have bottled water, canned food which can be eaten cold, car always has minimum half tank fuel, cash in safe, maps, important docs in single file folder, all meds in one place.
 - I have everything I need to stay home for a few days and or I have places to go if needed.
 - I have followed the suggestions in the emergency guide and family call out network is in place.
 - I hope there would be adequate and on-going direction as to when and where to evacuate made available through all possible methods Thanks
 - I just do.
 - I have quite a bit of training from my employer.
 - I have read all summaries on response to emergency alerts. In our household we discussed actions to be taken during an emergency alert.
 - I have read the information
 - I have some basic emergency kits ready.

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- I have stored water and food
 - I have supplies stored in my house, know routes out of town and have documents/pictures backed up.
 - I have the knowledge, but not the practice or experience.
 - I have the tools to be prepared
 - I have the training, tools and knowledge.
 - I have thought about it and have a plan in my head
 - I have thought about the things I would need to take and know where they are located.
 - I have water and food store for emergencies.
 - I have water, necessary items read to take with me.
 - I haven't read the info on the website recently but have food, water, medications to last for a while.
 - I know exactly what I will take and my gas tank is always at least 1/2 full. I live in the country so I know the country roads and won't have to get bogged down with the urbanites either.
 - I know how to evacuate
 - I know our property
 - I know the things that I would need to take with me if I had to evacuate.
 - I know to go into the basement and stay away from windows
 - I know to pack essentials if we have to leave. And be ready for 72 hours without food, water, power, gas, etc.
 - I know what I will take, and actually probably be gone before the evacuation would be called, and always have at least 1/2 tank of gas
 - I know what items to take with me if need to evacuate and what items to store if stay in place.
 - I know what to do and have some food.
 - I know what to do and where to go but need more supplies.
 - I know what to do at work, however, my home is in Edmonton and I don't know if I could stop worrying about it
 - I know what to pull together to make a reasonably quit exit, and I have relatives a few hours away where I would head for temporary residence, but I do not have a kit ready to go.
 - I know where to go and what to take.
 - I know where to take shelter.
 - I live close by and could easily pack up what we need to depart on quick notice.
 - I live in a concrete building. I have a large supply of canned goods.
 - I live in a mobile home so in case of a tornado I would need a little bit of notice to make it to safety
 - I live in an apartment building. I don't know where to evacuate to
 - I live on a farm and I have all the means to survive as well as fight the fire if on my land.
 - I lived in Clareview when the tornado came and learned and remember a lot!
 - I lived in NE Edmonton during the tornado of 1987.
 - I made a list of things to take along if I had to evacuate my home/community.

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- I may be called to help work at a County facility during an emergency. Ensuring I have gas in my vehicle.
 - I take nothing for granted.
 - I think about it and am prepared with supplies at home.
 - I think that logically we would know to go to the basement, preferably under the stairwell, but then I think of how difficult it would be with 5 special needs kids, 2 dogs, and the need to remain calm and organized. Also I do not have an emergency preparedness kit ready yet.
 - I think we would be prepared for a few days
 - I think we would be prepared.
 - I understand the procedure of what to do in emergency situations.
 - I used to work in the emergency management world
 - I wish you would stop sending these. I do not live in Strathcona County and these make me angry as they are a waste of my time Please remove me from your call list
 - I work in Emergency Preparedness field.
 - I work in OH&S.
 - I work in Sherwood Park, live in the south side. Worried I wouldn't have time to make it home.
 - I work in the emergency field
 - I worked in an environment where we practiced multiple different emergency procedures.
 - I worked in Strathcona industry and was involved in emergency preparation over the years.
 - I would be prepared for shelter-in-place, but I don't have a kit ready for evacuation.
 - I would be scared but I am sure we would get through
 - If my home wasn't safe I'm sure of where else I could go
 - If there was an emergency then I would immediately shelter or leave the house.
 - I'm a meteorologist, and know where to shelter from a tornado (we have a safe space ready) and could figure out which direction to flee from a wildfire.
 - I'm a small business surrounded by brick walls which will not withstand a tornado so I would leave and go to a safe place.
 - We have lots of extra food and water available, and we are capable of managing for at least a week without assistance.
 - We have made a plan for our household and review it annually
 - We have made some plans to deal with emergencies
 - We have me provisions in place
 - We have plans for different emergencies
 - We have plans in place.
 - We have some emergency items on hand.
 - We have some stuff easily accessible and all documents in one place.
 - We have some supplies in place to keep us safe.
 - We have started to create a 72 hour kit
 - We have supplies and water put away for emergencies
 - We have taken all precautions
 - We have the knowledge and required resources to take the required actions.

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- We have the required support systems in place
 - We have watched on the TV news what other people and communities have done in the case of emergencies.
 - We keep bottled water and food supplies on hand for about 3 days
 - We keep emergency equipment, rations, and water on hand and continuously monitored.
 - We know what to do and always keep appropriate provisions on hand
 - We listen to alternative news, podcasts, and they talk about it often.
 - We maintain food for about a month, bottled water etc. We each have but out bags handy.
 - We Pay Attention!
 - We practiced emergency drills at work so it made sense to practice them at home also.
 - We try to have food and water available along with a close to full tank of gas.
 - Would make ourselves safe by leaving the area if required
 - What I would do is somewhat situational and my action may vary depending on the situation. Likely I would get my family into the basement, away from Windows and in a small room in a corner to be protected from flying or falling debris.
 - Where to go in m condo building for the most protection from a tornado.
 - Work at the County, adequately trained.
 - Work with EIPS. Run drills all the time
 - Worked in safety aware employment all my life, plus farm life prepares for unusual weather etc
 - Worked in safety field
 - I would hide in the basement (mentioned twice)
 - I would probably be called into work at Capital Care Strathcona to help
 - I would react according to information being provided by Emergency Services. Have a home with a basement head down or evacuate as per direction
 - I'm owner of a mobile home, so it offers limited protection against tornadoes.
 - In an emergency situation would probably forget to do or take proper care or procedure.
 - Information provided by the county On the web site and the visit last year of the fire fighters house to house
 - It all depends on the length of time to take shelter. If at least half an hour then I would be ready as I live in a mobile home so would need time to get to proper shelter
 - It doesn't seem like an actual risk so why prepare
 - ITs' been taught to me at OHS meetings
 - It's important to move to a place secure and safe for myself and spouse and let Emergency personnel deal with necessary issues
 - I've been through Black Friday, we have water, food, land line, radio battery operated, blankets and printed off instructions of what to do in such an emergency located in a specific spot in our home that all family members are aware of. We have a safe spot in our basement kept clear for such emergencies
 - I've done my research
 - I've prepped for many years to take care of myself for months....
 - I've rehearsed
 - I've started to put together emergency kits, and I started assembling important papers.
 - Jump in the vehicle and go

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- Know how to keep safe.
 - know what to take and what we need to bring.
 - Know where to go and have water and non-perishables on hand.
 - Knowledge of what is required and emergency kit prepared and accessible
 - Live in condo with parking basement where could go for shelter. If wildfire able to leave area by vehicle. Able to stock up with water etc
 - Live in the country, already have to be prepared for routine power outages and such. Our basement is stocked with supplies and our cistern always at least half full of water. I can run most required appliances (furnace, fridge, water pump) from my generator and transfer switch mounted alongside my power panel.
 - Live on farm. Have alternative sources of electricity, heat and transportation, as well as stores of food, water, fuel and first aid supplies.
 - Lived in areas with worse natural disasters
 - Managed during the last tornado. No prepared kits, just a basement for temporary shelter. Mixed messages as I thought tornadoes need windows kept open not closed --according to my natural geographic text books. Not sure about getting pets out if have to leave building while walking. Also where do you evacuate to? Will there be a central respite center?
 - Many variables in terms of the timing of these events and other conditions. I know someone in Fort McMurray who was very prepared, but the change in wildfire conditions meant that she did not have her car with her when the evacuation order was given, and had to rely on others for transportation, etc.
 - Medications. Can't have a lot of extra.
 - My critical information is all in one place, I have a jug of water, and gasoline.
 - My greatest possessions are my daughters and our lives...the rest is stuff...if I am told to go, I will go, if I am told to stay I will stay...very very simple
 - My life experience has taught me to take action in case of emergency. Protect my family and assist the vulnerable when possible.
 - No problems!
 - Nothing g is more important than life everything else can be replaced
 - Our church teaches emergency preparedness and my husband and I are continuously working to better ourselves in this regard
 - Our company is involved with Health and Safety - it's how we live.
 - Our Condo has a 'wildfire fighting plan' (employs the landscaping sprinklers) and for other calamities, we maintain a supply of non-perishable foodstuff and bottled water.
 - Our family could probably have our records and important documents stored electronically outside of our home in more than one location so we could access/have the info in case the contents of our house were lost.
 - Our family has been thinking about such preparations due to what we have seen happening in BC with the wild fires and rising water warnings within the province.
 - Our family needs to create an emergency preparedness kit
 - Our home has decent protection against those kinds of disasters
 - Personal reasons
 - Prepared
 - Prepared for anything

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- Previous experience plus training at work
 - Safe room supplies
 - Shelter in for tornado and always have gas in the tank to evacuate
 - So far so good
 - some experience with the tornado in 1987.
 - some experience with the tornado in 1987.
 - Some previous training, experience in the outdoors, personal smarts.
 - sufficient packed duffel bags for four people with water.
 - supplies in car
 - Supply of non-perishable food. Water in cistern. Backup generator.
 - This has been a topic of discussion during training in the work place multiple times throughout my career with SC.
 - This is a good extra
 - Tornado- get to the basement or inside room such as a bathroom in the tub. If a wildfire evacuate as quickly as possible.
 - Tornado: we've researched what to do and talked about it as a family. Wildfire etc: husband is good at survival type stuff.
 - Trained in emergency response through work.
 - Training received at work and information in TV ads
 - Understand what to do and that time is of the essence.
 - Understanding of the situation, for thought
 - We always have plenty of bottled water on hand as well as non perishable foods to last us for a while.
 - We are as prepared as we can be. Only if there is an actual emergency can you be certain.
 - We are organized so that we can just pick up and go if we need too.
 - We are prepared to shelter in place if asked to or could evacuate quickly if needed. We would listen to and obey the instructions of the municipal authority.
 - We are well aware of the weather and climate conditions. We check them every day. We also keep emergency supplies on hand.
 - We are well equipped and supplied to shelter in place for longer periods or to evacuate.
 - We have had family members have to evacuate, so we have discussed/planned how we would respond ourselves in an emergency.
 - We have had several discussions as a result of Fort Mac and Slave Lake
 - We have lots of bottled water, our pantry if full of food, we have a basement and we have multiple vehicles to use as escape options.
 - We do talk about it in my household....especially what we would need to grab.
 - We do talk about it as a family and I'm also part of the EOC within Strathcona County
 - We grew up on a farm therefore have the basics required during an alert.
 - We have a basement we could go to.
 - We have a family plan and emergency supplies
 - We have a large trailer to throw things into if we have to leave and we have digital copies of most important papers. We have a plan for where to go in our house in case of tornado.
 - We have a meeting place outside and a safe spot picked in the house

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- We have a motorhome plus have a lake lot so we would head there. Motorhome is usually stocked with necessities.
 - We have a pond that would be beneficial in a wildfire as long as winds don't change and we have electricity.
 - We have a safe place to go in our house, a full house of food at all time
 - We have a week supply to self-sustain and are purchasing a generator
 - we have ample food and water
 - We have an emergency bag prepared to take with us in case we do need to evacuate.
 - We have an emergency kit in our front closet; I carry at least \$100 cash for emergencies. I need to do better at keeping my car at least 1/2 filled with gas.
 - We have an evacuation plan and places to stay, and we are also aware of the safest places in our house if we need to shelter in place.
 - We have discussed what we would or need to do in case of an emergency.
 - We have discussed what we'd do in an emergency.
 - We have emergency bags prepared along with water for 3 days and canned food.
 - We have emergency preparedness plans in place.
 - We have food and water for 3 days.
 - We have food stores, generator, fuel supply and wood burning fireplaces.
 - We have food supplies for 2 weeks and bottled water in place.
 - We have food, water and heat for at least a week and we have good exit plans to a safe place if called for.
 - We have fridge full of food, deep freeze full of food and cupboards full of food (dried and canned) and we have winter and summer clothing on hand.
 - We have 'go' bags with the basic necessities to keep us fed and hydrated for 3 days, if there was no outside help. But we cannot be sure if we are in the wrong place at the wrong time! No guarantees in life is there.
 - We can shelter in basement with food, water, etc. We would do whatever we are instructed to do when the alert is sent
 - We could leave quickly if necessary and we always have food in the house and gas in a vehicle.

Somewhat Prepared

- Have basic emergency kits, but have not prepared for all possible emergencies
- Have enough things ready to use, but no set plan
- Have extra food and water but no generator or cash in the house.
- Have given some thought, but not assembled an emergency kit or vital things to grab
- have some things in place but not everything. Also it would be nice to have a guideline provided so we could be 100% ready
- Have supplies in house but not collected in one easy area or kit
- Husband was refinery safety expert and I am a school administrator therefore both of us have had and led training for emergency preparedness. However, one can never be fully prepared and I do not know all my neighbors so I do not feel completely prepared.
- I am not completely sure I have all items necessary like water.
- I am prepared with knowledge of how to act but I do not have an emergency preparedness kit and do not stock any extra rations or food supplies

- I could do more to have emergency supplies and rations in place.
- I could have some more backup supplies and make a few emergency kits to keep on hand
- I do have a plan for sheltering in-place, but in terms of evacuating... I feel as though I would have a hard time leaving some items behind in case.
- I am prepared to take action and know what to do, but I walk with a cane and suffer residual effects from a stroke, so my ability to move quickly has deteriorated.
- I am sensible. Have some outdoor living skills and keep enough food in the house for a few days. I need to pay more attention to keep potable water available though.
- I assume that we would be advised what the emergency is and where to go for safety. Still have not prepared an emergency kit .
- I can always make improvements and take suggestions
- I cannot judge how congested the roads out would become. Is there a destination?
- I can reason through what I should do but I don't have any exact steps
- I could pay more attention & have a bag packed which I will do.
- I feel I should have more food water on hand
- I have everything to survive without utilities, but it is not all in one place and I have not practiced an event scenario tornado, I was away. I do have food, but might not have water if that was no longer available.
- I have an emergency kit, but if my basement flooded or I'm not home it wouldn't help me, I think people would go nuts if we all had to evacuate. Just catching the bus home from downtown when it runs out of space you should see how the 'nice' Sherwood Park'ians look at each other, if it was a situation involving getting their children to safety, I can't even imagine. Just please make sure our RCMP department has a solid game plan that they practice so they don't go blank when it actually is needed:)
- I have bottled water, canned food and blankets but I feel this isn't enough
- I have emergency supplies in an accessible location. This kit I have emergency supplies in an accessible location. This kit needs to be updated.
- I have everything I need in my house for emergency, just not all in one place.
- I have everything organized. It would just be a matter of collecting it and leaving
- I feel prepared for the most part to take care of myself, especially if an emergency were to occur while my family and myself are at home as we have a plan. If I was away from personal belongings, family and friends when an emergency strikes, I would feel less prepared; now reliant on someone else's evacuation or shelter plan if you are in a building - or vulnerable to external conditions if outside etc.
- I have some necessities ready for an emergency but not all
- I have some of the emergency preparedness items in the basement, but not all of it.
- I have some supplies in basement - I don't have a radio though
- I do not drive so if I had to evacuate it could be a problem - if my husband was at home there would be no problem.
- I have general knowledge of what to do, and items I need. Having never been in this situation, I cannot say that I am very prepared.
- I have read the information, but that doesn't mean that I remember it. Need to study it more.

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- I have safety training so know to stay calm, however, knowing exactly where the location and directions of keeping safe, is vital. For others who panic, clear precise messages are required to keep order, in a stressful situation.
 - I have some supplies, know what to do
 - I have the shelter...no preparedness kit
 - I know the process but do not have everything prepared and in one place.
 - I know what to do, but have not gathered supplies.
 - I know what to do if I am at home not sure how to react if I'm not at home
 - I know what to do but sometimes if I will be in panic that will be the problem
 - I know where yo go in my house, but I haven't got that area stocked with supplies yet
 - I might require some specific instruction.
 - I need a better supply of emergency food and incidentals.
 - I need supplies stored properly in the house for sure. However, the nature of the emergency would determine my preparedness. If it is -30 outside and utilities were off-line, then I'm nowhere near prepared.
 - I need to finish my checklist on items I need for my emergency tote,
 - I need to replenish my bottled water and my food supplies.
 - I need to update and replenish supplies. I have not done for about eight months.
 - I need to update my emergency kit.
 - I should have more emergency supplies on hand.
 - I think about it, but don't have an exact plan.
 - I think I know what to do and hope to be able take appropriate action but sometimes I am low on supplies and my family is scattered in different directions and places.
 - I think it would depend on the type of emergency. If we were at home at the time - I think we would do ok.
 - I think it's difficult to predict being very prepared until you are actually in the situation. Maybe hearing testimonies of victims and what they learned, would be helpful.
 - I think we could make ourselves safe if required to, but have never practiced so still somewhat unsure.
 - I work in Strathcona County, but I do not live here. As such, I have minimal material that I'd need to take with me. My family is elsewhere.
 - I'd be ready to leave but don't have things set aside to go if I had to
 - I'm trained in emergency procedures. It would depend on where my family was at the time
 - I would feel better if I had all I need in an out bag; I don't.
 - I would have to look up what to do before taking action
 - I have training through my work and have taken some steps to be prepared but I have more to do
 - I haven't taken the time to get completely prepared, but we've discussed it as a family.
 - I keep a small preparedness bag in the basement; however, I don't feel that it is enough for my family of four. I feel that I need to seriously update and add items to the bag.
 - I keep meaning to have an emergency kit but then I forget to do it
 - Would need more supplies on hand
 - Would need to determine most important things to take based on type of emergency.

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- Would need to get water, do not always have it on hand
 - Would still need extra food and water supplies.
 - While we don't have an actual 72 hour kit already together, we've got the list and can pull everything together quickly; we've got carry cases and leashes for our three cats; and we've talked about where we'd go for various situations.
 - We've talked about it but have not implemented everything
 - We've got most of what we would need ready to go.
 - We would be somewhere between not prepared and somewhat prepared. We do not have an emergency preparedness kit ready, so that is something we should gather in case of an emergency. We also have a small child in childcare so would need to figure out how to get him (in case of something like an evacuation).
 - We sometimes lapse in areas such as maintaining enough water and gas and fuel etc
 - We need significantly more supplies if we are shelter-in-place or evacuate.
 - We need significantly more supplies if we are to shelter-in-place or evacuate.
 - We need more food storage and emergency gear
 - We know what to do but need to do it. Called procrastination.
 - We know what we need to do in an emergency situation but we don't have all our supplies in place.
 - we know where everything is, but we would have to gather it together.
 - We haven't allocated enough time to making sure we have the necessary items prepared to evacuate.
 - We have to finalize our emergency kit items.
 - We have most of a 72 hour emergency kit, but need to update our "go" bags.
 - We have most provisions on hand at home & know the safest place in the house to hide if it's a tornado.
 - We could be better prepared
 - We could be more prepared with supplies at this moment.
 - You can always be more prepared than you think you are. People tend to get complacent, until an emergency occurs.
 - You can never be fully prepared
 - You can never be fully prepared for a disaster. You just do the best you can with your emergency plan. Anyone who's says they are fully prepared have never been in an emergency situation.
 - You have sent me the documentation/pamphlets to know what to do but I need to actually get around to putting together all the stuff at home.
 - We have some water and non-perishable foods on hand as well as candles, flashlights and batteries for sheltering in place. For evacuation we do not have emergency bags prepared for each family member.
 - Would be nice to have an annual reminder of the things to do and prepare from SC. Kind of updated check list.....Thanks.
 - We need to reorganize our emergency tote for expired items - scheduled to be done in the next few weeks.
 - We do not have any preparatory measures in place in our home

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- I'm pretty prepared (linked into alert system) and have all my family contacts on my phone, so can (and have) alert them on any alerts. However, I haven't done any specific preparations at home for events.
 - I'm sure I could manage if the situation arose, but I could be better prepared with a set plan in place.
 - I'm sure we have a few gaps in our family plans.
 - It depends on the emergency and what is being asked of residents to respond, and how long the emergency is expected to last. It depends if we are evacuated or if we are asked to shelter in place. It depends if it is winter or summer.
 - It depends on the situation and if I am home at the time
 - Know what to do - just don't have an emergency kit prepared
 - Know what to do but do not have emergency kit up to date
 - Know where important items/documents are located, but nothing readily packed.
 - Know where my valuables are but haven't packed an emergency bag
 - Knowledgeable about the steps required through work. Have yet to implement every step needed to be successful.
 - Like some people, I have a good idea what needs to be done for evacuation and shelter-in-place. It's been discussed at my home. That's all we've done.
 - Live on an acreage -- hard to gather people. Probably need to do more advance preparations to be safer
 - My family could use some more planning and practice
 - My mother does not live in the county and being able to support her is a gap in our emergency planning
 - One can always do better to have supplies on hand.
 - Only have electrical/gas heating/cooking. Do have a few flashlights around that work. Have limited water/food to keep us for any length of time. Do have a basement.
 - Probably don't have enough water and supplies on hand. Don't have a bug out bag
 - Remembering to refresh water and food supplies on a regular basis is not always happening.
 - Some plans are made
 - Some things expire therefore need to replenish occasionally
 - We have our important documentation in place, but we don't have a water store that would last two weeks.
 - We can always do more.
 - Only enough supply for a couple days
 - Seems the weather pattern is changing so one never knows. Wildfires have been on the rise also so we need to have some knowledge what we would do. Was close to home when we had a tornado in Edmonton area few years ago.
 - Some idea of what might be needed, and have many of those things available, but would like more information.
 - Sure there is more a person can do
 - There would be a few things that I would need to do.
 - Unsure if we have adequate water and food supplies in the event of a long duration event.
 - Up to date 72 hour kit for our family, but have never experienced a significant emergency to know if we are truly prepared
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- kind of, but we would manage
- My wife has taken some measures and has some supplies stored in the basement
- To be fully prepared it depends on exactly what the emergency is. Each emergency is different and needs to be handled differently. We can hope and pray that an emergency does not happen. I remember 'Black Friday Tornado' our home was safe but we do know people that were in the line of disaster. Keep up the good work, I prefer a phone call as well as on my computer. I may not have my computer on for 3-4 days.
- Totally depends on the type of emergency

Not Prepared

- Although I realize it is important, I still have not prepared a quick kit of important papers or information.
- Am disorganized.
- Apart from having a weeks' supply at home I do not have any other preparation
- Are you ever really ready for something like that
- As I live on 211 and if I am home and need to evaluate, I have everything I need, but if I am in Sherwood Park, I don't know if I would be able to go home to get prepared, so I wouldn't be ready. Guess it depends on the amount of notice we get and what kind of emergency it is.
- As something I have not experienced before there is a certain amount of unknown.
- As yet, I have been delinquent in taking the time to prepare adequately for such an emergency.
- At this time, no emergency bagged packed or important documents ready to go.
- Awareness is there but action not taken (eg. emergency kit not prepared).
- Basic emergency kit prepared but no water
- Because I am new to Canada and I didn't even know these things happen here and I'm not from a country with any significant weather or power plant areas
- Because I am not sure how I would react if the situation actually occurred.
- Because I am unable to anticipate the exact emergency.
- Because I don't have a kit
- Because I don't have a plan in place
- Because I have never really thought about this. And I guess it is time to put a plan in place (just in case).
- Because I have no plans in place
- Because I need to follow up and get an emergency kit together for my family
- Because it's only so possible to prepare without the money to have spares just sitting ready to go.
- Because I've made no preparations
- Because we don't deal with these ever
- Been through the Slave Lake Wildfires
- Built the house to withstand a F4 tornado. Plus after the Fort Mac wildfire, got an emergency prep together that includes air filters, fire blankets and other items incase we ever get trapped in a fire. Also have a backup kit in my truck.
- Can always do more
- Can always prepare more.

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- Can never been completely ready for an unexpected event. T
 - Can you ever truly anticipate everything?
 - Can't say I have done anything....
 - Can't tell until the situation actually happens?
 - Cause I believe I know what to do in an emergency
 - Haven't actually given it much thought.
 - Haven't done anything to prepare
 - Haven't given it much thought. I think we have enough provisions on hand but not really sure.
 - Haven't done any prep and purchases, just thought about it.
 - Haven't gone through such calamities.
 - Haven't gone to the extreme of buying a generator yet.
 - Haven't prepared an emergency kit or plan yet.
 - Haven't prepared ourselves, haven't thought about this extreme.
 - Haven't put together a 72 hour kit yet.
 - Haven't stored up essential survival kits or supplies in the basement.
 - Haven't thought about what to do encase this happened.
 - Haven't thought too much about it.
 - Denial, mostly. Also we wouldn't know where to go.
 - Do not have a 72 hour kit or any other measures in place
 - Do not have a 72 hour kit made
 - Do not have a long term supply of water
 - Do not have a separate 'emergency' kit prepared ant all times.
 - Do not have a stockpile of bottled water
 - Do not have a survival kit and enough food
 - Do not have and emergency kit
 - Do not have any emergency essentials prepared
 - Do not have the proper resources at home.
 - Do not yet have an emergency 'kit' prepared.
 - Don't always keep my vehicle topped up with gas
 - Don't expect an emergency to occur
 - Don't have enough supplies
 - Don't always have adequate drinking water supplies.
 - Don't have a complete emergency prep kit.
 - don't have an emergency preparedness bag
 - Don't have a full emergency kit put together
 - Don't have a kit prepared.
 - Don't have a secure place to go to
 - Don't have a survival kit fully prepared
 - don't have a to go bag
 - Don't have all the emergency supplies on hand at all times
 - Don't have an emergency kit ready.... been meaning to... not entirely exactly sure what all the messages mean.
 - Don't have an emergency kit

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- Don't have an emergency preparedness kit, but have a discussed family plan
 - Don't have emergency kit
 - Don't have food stored, but would be able to get by for a couple of days as is
 - Don't have supplies stocked
 - Don't necessarily have stock on hand of required items: water, gas,
 - Emergency kit not up to date
 - Complacency! There has been so few of these incidents in our community.
 - connected to alert system and should be ready to evacuate.
 - Could be better organized for rapid evacuation
 - Could do more planning. My biggest fear is an ice storm resulting in no electricity for an extended period resulting in no heat.
 - Could likely stock more supplies.
 - Could use more general info.
 - Do the same exercises at my place of work
 - Documentation I received
 - Feel uneducated, unsure of what to do
 - Food and water supplies need to be updated
 - Food water basement shelter
 - For one, I am Deaf and wondering about communication access!
 - Have never encountered a significant emergency so have no relational experience with preparation challenges.
 - Have no plan in effect
 - Have not done any preparatory work
 - Have not expected it to happen.
 - Have not given it much thought (mentioned 3 times)
 - Have not prepared an emergency kit yet.
 - Have not prepared emergency kit or talked with family to be ready.
 - have not put together an emergency tub with supplies.
 - Have not reviewed the alert system lately.
 - Have not stockpiled bottled water.
 - have nothing packed, but things are on hand
 - Have only myself to prepare to evacuate.
 - have yet to prepare emergency kit
 - Having experienced the tornado several years ago, we know to take shelter. I'm not sure that we would be prepared to know what to take from our home if we had to retrieve important papers, photos, etc. Food for thought for sure!
 - Having two kids I don't think I'll ever feel fully prepared but I am prepared for emergency situations
 - I always =mean to get basic supplies together but never seem to get around to it
 - I am disabled and need help to be moved, I do have a lift that 1 person can operate but only on a clear floor. It is best to wait for EMTs as the elevator might be turned off as well, I am on the second floor. So I know at the worst case/short notice I may be on my own till it is safe again as my helpers flee.
 - I am from the old school & do not depend on modern technology
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- I do not have a data plan on my cell phone so if I am not at email or listening to a radio I may not receive notification quickly. I don't know how long our family could sustain if the emergency lasted longer than a few days.
 - I do not have a prepared stockpile of supplies.
 - I do not have all emergency supplies complete.
 - I do not have an adequate emergency kit but am familiar with general emergency procedures
 - I do not have an emergency bag ready and would not planned place to go in case of evacuation.
 - I do not have an emergency kit, or enough water/ non-perishables to last for any extended period of time
 - I do not have enough supplies in the house for a prolonged period or a generator for electricity.
 - I do not have my top most important belongings organized together for quick pick up during evacuation.
 - I don't think anyone is really ever completely prepared for an emergency!
 - I don't always have a full tank of gas in my car
 - I don't feel confident in my knowledge of steps to take to prepare and carry out those steps.
 - I don't feel that I would ever be fully prepared for an unexpected event
 - I don't have a bag packed with emergency supplies, but I think I could grab what I need quickly.
 - I don't have a bag/kit ready not sure about evacuation ... I assume residents would be given directions at the time of issue
 - I don't have a safety bag or something like that. Enough food, maybe enough to drink.
 - I don't have a true plan in place
 - I don't have all the supplies in one place
 - I don't have an emergency kit but as my place is small. most things I need are readily available
 - I don't have an emergency kit prepared
 - I don't have an emergency kit prepared to evacuate right away.
 - I don't have an organized plan, but I think I would be able to evacuate safely and quickly.
 - I don't have any safety kits
 - I don't have any supplies ready to take with me, nor have I thought about what I would take. I would also be unsure about best way to get info and updates.
 - I don't have anything prepared for emergencies like that
 - I don't have everything covered but much of what I need is ready.
 - I don't have specific emergency kit
 - I don't have the list of supplies that I should have in an emergency
 - I don't keep an emergency food and water supply. I know what to do to be safe
 - I don't know exactly what to do, but have a reasonable idea
 - I don't know how to prepare
 - I don't know where important documents can be found quickly.

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- I don't necessarily have anything packed and ready to go, but would be able to quickly gather the essentials in an emergency situation
 - I don't really have the supplies ready to grab and go.
 - I don't really know what to do
 - I don't rely on the government to keep myself alive.
 - I don't stock up on groceries & water
 - I don't think anyone can be fully prepared.
 - I don't think anyone is ever fully prepared for every situation and also depends on the conditions at the time.
 - I don't think you feel prepared until it happens. we have no kit etc. prepared or even thought about what you would take or not take.
 - I have never had an emergency in my home
 - I have never had to do it so I'm not sure how it would go
 - I have no idea to where I'd go
 - I have no supplies and provisions in an easy to access place.
 - I have not created my 72 emergency kit
 - I have not given it much thought
 - I have not got a 'go-bag' or any idea of anything that I would be comfortable to leave behind. I would still be panicked.
 - I have not made any attempt to prepare for such
 - I have not organized my important papers and decided what would be the things I value to take with.
 - I have not prepared myself by following the instructions yet
 - I have not researched everything that would be required if such events took place.
 - I have not updated the contents of my 'go bag' for several months.
 - I am not totally sure how to be prepared and I would panic.
 - I cannot drive so if there is an extreme evacuation and no ride around; unsure.
 - I couldn't certainly evacuate, but I haven't gotten around to getting my emergency kit together, unfortunately. Procrastinator!
 - I feel that likelihood is low. My bad..
 - I have done nothing to prepare
 - I just haven't rounded up supplies and made a game plan as of yet.
 - I know we are not well prepped
 - I suppose I think it will never happen. I better get my head out of the sand.
 - I tend to act according to status quo. Because we don't have as many emergency situations in our area I don't feel it is as likely we will encounter one. Preparing for a threat that has a low probability of happening seems like a low priority even though I know it is still a possibility. I feel like I would have time to prepare after receiving a warning of a threat.
 - I am from the uk so haven't been around this sort of situation.
 - I have questions about where to go to if I had to evacuate
 - I'm 80 yrs old and have mobility problems
 - If we had to evacuate, I don't have an emergency kit ready to go.

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- I would be scrambling to gather food (just watch, I would pack cans but no can openers), water (I don't think I have any bottled I could just grab), important documents like passports, basic clothing, and then fit it all, my parrot, and my husband and I in a vehicle (rock, paper, scissors: who's vehicle are we taking?)
 - I would leave but don't have supplies set aside like a go bag.
 - I would need a short list of instructions, perhaps on my phone, to follow.
 - I would need direction
 - I'm not
 - I've never really thought about it
 - It's never happened and I fear I would forget something important or do something wrong or to worsen the situation!
 - It is difficult to have a fully prepared go-kit on hand 24/7.
 - I've never felt like we would experience an emergency that would require us to evacuate.... but as I write that I realize how naive that is!
 - I've never thought about it before.
 - just haven't thought about it, I guess
 - just moved in and still getting settled.
 - Just never really thought about preparing food etc. Just where to hide
 - Just not thinking about it to often.
 - Lack of information.
 - lack of organization in items needed if had to grab quickly
 - Mobility issues make it more difficult
 - Need a go bag
 - need to do a prepare an emergency kit.
 - need to do more preparation work
 - Need to have a emergency bag ready at all times. Have it placed in the house so you can grab quickly if you need to leave. Have essential items in the bag
 - Need to get disaster kit together. Impact to community largely affected by urban residents with no survival or emergency response skills
 - Need to have a water supply on hand in my house ie bottled water.
 - Need to have emergency supplies readily available.
 - Need to prepare emergency papers
 - Need to think it through. A checklist of important things to do/take would be helpful.
 - Need to update the list of things to grab if wildfire. Otherwise, okay.
 - Never experienced it before
 - Never had to do it before
 - Never thought about it and hav nothing prepared
 - New to community. Not sure where to go or where is high ground, shelter etc
 - nil
 - No alternate energy or water and sewer supplies
 - no emergency kit (food, water)
 - No emergency kit (or list) on hand. Haven't really talked about it as a family
 - No emergency kit nor know how to do this or have the money
 - no emergency kit ready

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- No emergency kit.
 - No emergency kit/supplies ready to go. No evac plan for pets.
 - No extra food or water and would be unable to quickly gather all important documents. I don't have any kits ready.
 - No kit prepared
 - No kit prepared
 - NO one is ever 100% or Very prepared.
 - No place to go
 - No plan for where I'd go; no resources, water, food, tools on hand
 - No plan in place
 - No plan or safety kit.
 - No preparedness kit on hand.
 - No protection from chemical accident. I.e. Kinder Morgan
 - No safe place to go. Live in a modular home
 - No supplies put away
 - Not enough food & water stocked
 - Not enough supplies ready
 - Not knowing the circumstances, I can't be sure that I am prepared
 - Not prepared as there is no drills or some details. We live so close to refineries. Plus, what if the whole internet is down. Is there other means of providing warnings?
 - Not prepared at all and very prepared are both extremes so I suppose most people are in the middle
 - Not prepared at this time, just have not taken emergency seriously.
 - Not prepared.
 - Not quite sure what/how much to take with me.
 - Not ready to grab a bag and run
 - not set up for all emergencies
 - Not something I think about
 - Not suitcase ready
 - Would feel panicked and unsafe if a tornado. No emergency kit/supplies handy.
 - We have never experienced an emergency - only heard about and learned a little about what to do from others
 - We haven't practiced emergency evacuations or shelter in place at home. I don't have supplies at home.
 - We haven't discussed this as a Family or prepared any items for evacuation
 - We have not pre planned for an event.
 - We live on a farm in a rural part of the County. We receive very little in the way of County services and don't count on you for much of anything.
 - We need to make up an emergency kit.
 - Nothing organized
 - Nothing prepared
 - nothing prepared - bag
 - keep us safe for a while. Just a thought.
 - Probably need a better home emergency supply of food and water

- Probably wouldn't have enough gas to get out of the county.
- Probably wouldn't have enough food, water and warm clothes and blankets in the basement to
- Procrastination
- Still need to creat emergency kit.
- Too many variables to ever feel fully prepared.
- We have a baby and I do not have a spare formula set aside or things needed for young children to leave quickly.
- We don't have any emergency items ready.
- We don't have a food emergency kit if not required but otherwise ready to respond.
- We don't have an emergency kit (water, food...)
- We don't have an emergency kit ready to go
- We don't have an emergency preparedness kit
- We don't really have anything prepared in case of emergency
- We do not have an emergency kit with food and water etc. We would have to grab stuff quickly, no packed luggage.
- We haven't developed a specific special plan. I feel we would just leave as soon as possible. Material items can be replaced.
- We rarely have these types of events. 2. Dregs of society are apt to loot your house / business during a significant emergency (it happens all the time - all around the world)
- Would be hard to take all that I would like with me on short notice
- We do not have an emergency kit prepared

Not Sure

- Dependent on where the emergency is and what it impacted in the community.
- Depending on the situation, food and water is always available in the house and ready.
- Depends of time of day, location, and other circumstances.
- Depends on the emergency and time of year.
- Depends on the time you have.
- Due to my MS I have some limitations that would slow me down in the event of an emergency, I also have pets.
- Even though I know I should have an emergency preparedness kit, I haven't taken the time to put one together.
- Every fire or tornado season (spring/summer) I have a bag near the front door with items such as food and water, tools, etc. I'm not as prepared for fires though, like having ID, car keys ready in case of evacuation.
- everything we would need is available in the house but not in one place
- getting too old to bother...also too expensive to get all the stuff ready and to keep track of it...too old and too tired of all the fear.
- God will provide when needed.
- I think a person would panic at first.
- Would depend on the emergency.
- You never really know how you will react in an emergency

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- Your never sure how serious the situation is.
 - I'm not sure anyone is ever totally prepared for disaster.....but I would definitely follow!
 - Not sure (5 mentions)
 - Not sure how to handle something like an evacuation for a wildfire.
 - Not sure I have specific needs covered beyond water & basic food. Do not have an actual emergency pack.
 - Not sure if we would know where to go
 - not sure of the details involved in an evacuation - where to go , things to complete before evacuating
 - not sure what do in all inevitable situations ??
 - Not sure what to take
 - Not sure what you are asking here
 - not sure what you would do living in a condo?
 - Not sure where I would go.
 - not sure where to evacuate to
 - Not sure where we would go if we had to evacuate. I guess wherever we are told to go.
 - Not sure whether basement will be a safe place during a tornado or whether we can drive safely away in case of a wild fire.
 - Not sure. Haven't kept up to date.
 - Not sure. I suppose it's the unfortunate that it will never happen to me attitude.
 - Not totally sure what I should have.
 - Live in apartment
 - The road to heaven is paved with good intentions!!
 - There is always something unknown in any significant event that you won't know until it happens to you.
 - Training
 - One may panic depending on the emergency.

B. Other Comments about the SC Alert system

Do periodic tests on the system

- A test should be initiated on a regular basis to ensure that the warning systems are working well.
- Glad I didn't get last month's accidental amber alert notifications.
- Alerts are sometimes late

Customization options

- Allow us to customize which alerts we receive. Have SC Warnings for things like road bans and parking restrictions.
- I've subscribed to the text messages and email notifications, but really only need the text messages. I see the text right away, and then a few hours later the email as I don't check my email as often.
- Need sooner rather than later updates
- Easily provide an option to Taylor how you receive the alert
- I receive the alerts (and tests) simultaneously on 3 delivery mechanisms - landline, cellphone and email. It is impossible to answer all 3 at once, so they go to voice mail which I then have to deal with. I would prefer receiving the notification on a primary system, and then have it cascade down only if no response on that. Otherwise, the system is great.
- During the test this week, I received a text and email, but no phone call. My husband received a phone call. I assume this was because of the options we selected when signing up?

Signing Up

- How do I sign up
- I am surprised that we were unaware of this. Do you do frequent social media pushes?
- I will likely sign up on my own device to receive SC alerts
- I would like to sign up with just a phone number Would be easiest.
- My wife receives SC Alerts
- Should send out the information to new home owners reminding them to sign up
- Sometimes I don't get the alerts even though I'm signed up for them.
- Thank you for instigating it.
- There should be more readily available information about it.

- Try to get more young people to sign up.
- Will sign up as soon as I am finished this survey, thanks for the reminder.

Questions about when to post alerts

- Discontinued the service on my mobile because of being bothered by constant useless info like wind chill advisories. System should be used for emergency purposes like I thought it was going to be
- Far too many alerts. It is not an emergency if it is 28 degrees out in the summer. That's just a weather forecast. Alerts should be used in the case of emergencies or severe weather only.
- Wanting to go back to having severe weather alerts also via SC Alert. Your question above regarding preparedness for a tornado or wild fire would be alerted thru the AEA system so your question above should be adjusted to a situation that you provide alerts for.
- I don't feel we need an alert for 10 cm of snow, or a thunderstorm This is normal in Canada, not an emergency.
- my only comment, is that they send out so many, that they often get ignored. They should only be engaged to send out dire emergency weather. I know of many people who have unsubscribed due to this.
- Too many weather alerts this summer.
- I hope they are not issued for relatively insignificant things. If it is used too much it would suffer from the boy who cried wolf syndrome
- Some of the alerts don't seem to be urgent enough to be a part of this warning system. I think it should be reserved for imminent threats or serious warnings.
- With the activation of the federal alerting system, SC alerts is still a relevant for both emergent and community (fire band/parking bans/water bans) alerting.

Positive Comments

- I think it's great (2).
- I'm glad we have it!
- I receive them by email, cell phone, and alerts on tv. Not sure where we would go other than head out to family living North.
- We receive alerts by telephone and e-mail and are very happy with this system so far.
- I think it's a great thing and appreciate the notifications.
- Great idea.
- Awesome to see these systems being set up

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- Love it
 - seems like a good set up, set up testing worked
 - Seems to work well. Appreciate the updates.
 - Common sense.
 - Worked well. Received phone call and text at same moment.
 - Works great for us
 - I have received the texts and emails for what feels like years - I really enjoy and appreciate this service.
 - Works well.
 - I find it very helpful. Reduces worry. Helps for planning ahead (e.g. planned power outage this Friday for line maintenance). Reduces costs - knowing when snow removal is coming so no vehicles on the street to be towed. What's to complain about?

Other suggestions

- Continue to place ads in local paper for all to see what to do in case of an emergency. No everyone has computers or cell phones (seniors).
- I think it's definitely a step in the right direction. I just wonder about those that don't have their cell phone with them at all times.
- I wish it would come via a land line as I often don't have my cell phone with me.
- I wish they still continued issuing alerts for other non-emergency events.
- I think this should be provincial similar to the amber alert one
- is there a central alarm (horn) that will sound if there is an emergency?
- It's a good system, but it would be good if they had a general preparedness info as well.
- more advice about preparing for emergencies
- Perhaps including a scenario along with SC Alert tests as a drill (clearly so there is no confusion that it is just a drill) would be a good way to make residents think about emergency situations and get more prepared.
- Please make sure you are not sending any images over the cell network. Individuals without a data plan are not able to see them. Populations without data are most likely to be your most vulnerable; seniors and those in need of social assistance.
- Sherwood Park should have a very loud public alarm system like cities used during WW2
- For fire outside my building I don't know if there is a procedure in place.