

Youth virtual programming What We Heard

MAY 2021



Strathcona County conducted a satisfaction survey of Recreation, Parks and Culture youth virtual programming from participants in February 2021.

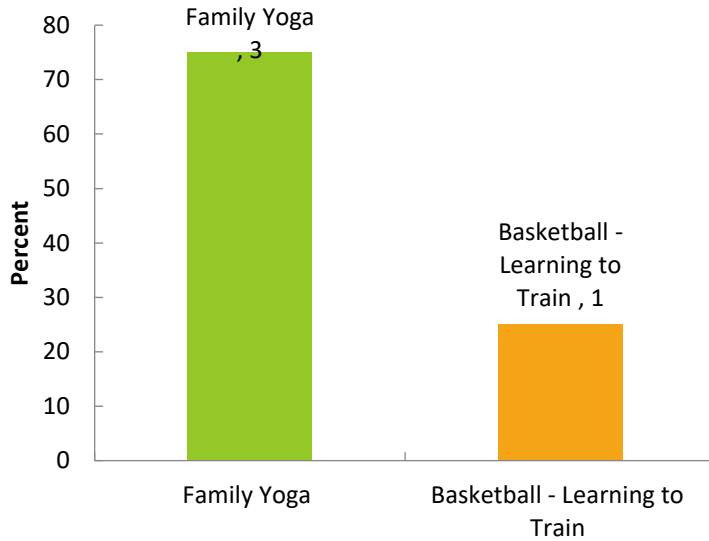
Engagement / Survey Results

Participants of youth virtual programming were invited to complete a satisfaction survey in February 2021. We received 4 completed surveys. The survey invited feedback to help the youth recreation programmers plan for future virtual programs.

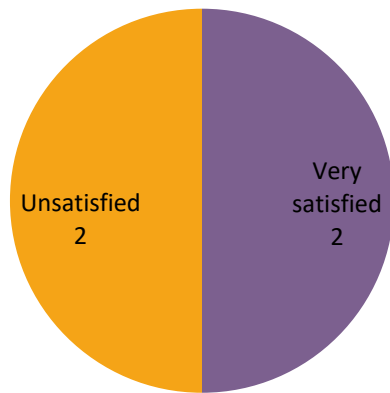
 **50%** OF RESPONDENTS WERE VERY SATISFIED WITH THE VIRTUAL PROGRAM EXPERIENCE

Survey Results

Which youth class did you (or your youth) attend?



How satisfied were you (or your youth) overall with the virtual class(es)?



- Reasons for very satisfied include the basketball instructor using drills that can be done individually and the class got progressively more difficult each week.
- Reasons for being unsatisfied related to yoga include the class being too difficult for a child to follow along and feeling that the class was geared toward adults and not families.

How satisfied were you (or your youth) with the quality of instruction?



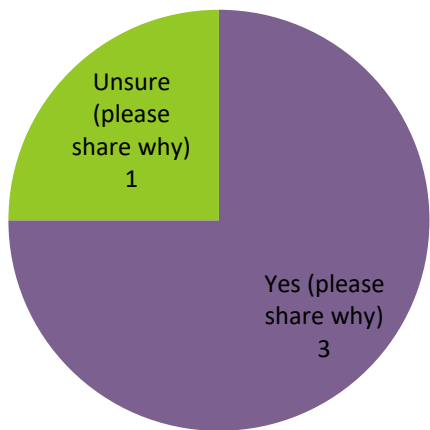
How easy was it for you to register for the virtual class using Recreation Online?



How easy was it for you (or your youth) to sign on and attend the virtual class using Microsoft Teams?



Would you still register for a virtual youth class when recreation centres re-open?



- Participants like the convenience of having online classes from home to take a way from the busy feeling. In the future they would like to see a mix of in-person and virtual programs.

Are there any classes you would like to see offered virtually in the future?

- Art programs including painting
- Pottery
- Kickboxing
- Soccer, football and ball hockey drills

What's Next?

The survey responses will be used to assess virtual programming and to make improvements.

More Information

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