Resolution No.: C-174/85: C-61/90

199/96; 12/2000; 269/2007

## Staff Learning, Development and Growth

Date of Approval by Council: 11/21/85; 04/18/90 03/19/96; 01/11/2000; 04/10/2007

Lead Role: Chief Commissioner

Last Review Date: April 10, 2007

Administrative Responsibility: Human Resources

#### **Special Note:**

Strategic Goal and Policy Preamble:

As an organization, Strathcona County is committed to the delivery of quality public services. Within this mandate we strive to provide opportunities for staff to grow and evolve in a dynamic, challenging and open environment that promotes personal satisfaction, personal achievement, and corporate leadership. Through our people and their talent contributions, Strathcona County will achieve and maintain a reputation as an organization of resilience, agility and flexibility.

As an organization, we commit to this goal by way of - but not limited to - the following broad people policies:

- ✓ Talent Attraction and Hiring
- ✓ Staff Learning, Development and Growth
- ✓ Talent Retention

In order to continue to deliver quality public services, we commit to this goal and broad people policies to achieve and maintain a competitive advantage in relation to similar employers for talented and qualified people

#### **Policy Statement**

Strathcona County is committed to achieving both individual employee and organizational success by developing and utilizing people's individual and collective skills and talents.

#### Guidelines

Strathcona County acknowledges the following guidelines as integral to support this policy:

- 1. Growth and Achievement
  - ensuring employees have fair and equitable access to staff development opportunities based upon mutual interests of employees and the needs of the organization
  - fostering a shared responsibility between the employee and the organization for staff development and growth
  - supporting job enhancement through a broad array of opportunities for employees to develop within their careers
- 2. Advancement
  - encouraging employees to develop their skills and learning for application in present and future work, as well for opportunities across the organization

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- 3. Work Itself
  - recognizing the evolving nature of public services, combined with the talents of employees, to sustain growth opportunities for the individual, the organization, and the community
  - encouraging and supporting, where feasible and appropriate, staff volunteer contributions that help build the community and are aligned with the County's Social Sustainability framework and community vision
- 4. Recognition
  - training and development that aligns with the Community Vision and Strategic Plan
- 5. Resourcing
  - planning to ensure adequate resources are in place to support staff development opportunities
- 6. Relationship with Peers
  - actively sharing learning with others through a variety of creative venues that are appropriate to meet individuals' learning needs
  - emphasizing the importance of mutual relationship building as one of the key ingredients for effective staff development

### **Administrative Procedures**

In support of the above goal, the Administration will develop programs and procedures to sustain the implementation of this policy.

#### APPENDIX

# Staff Learning, Development and Growth Examples of current programs and services to support policy

- 1. Individual Learning Plan (ILP) program, with shared investment between employees and the County, for staff learning and development in preparation for future roles and contributions to the organization and community.
- 2. Creation of "made-in-Strathcona" *People and Talent Development* framework and *Leadership Development* framework for employee personal and professional development, including expectations on leader values and behaviours.
- 3. Active participation in the Alberta Municipal Internship Program to encourage new university graduates to consider a career in public service.
- 4. Support for employees to gain relevant experience and skills via participation on project teams or in temporary/acting assignments.
- 5. Annual General Staff Meetings that allow for acknowledgement of employee achievement, combined with the Service and Retirement Awards program to recognize service by employee to the community.
- 6. Distribution to all employees the calendar of training and development programs encompassing skill development, interpersonal communication, supervisory development, and personal effectiveness courses.
- 7. Fostering Strathcona County's organizational reputation by promoting the value of working with others who are recognized as experts in their fields.