

# Park & Ride Strategy November 2019 Community Engagement Summary

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DATE: February 2020



Strathcona County and Dillon Consulting are currently exploring ways to manage parking demand and improve customer experience at the Bethel Transit Terminal and Ordze Transit Centre.

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## Engagement Results

Staff from Strathcona County and Dillon Consulting sought public feedback on the future of the Bethel Transit Terminal and Ordze Transit Centre from 3:30pm to 6:30pm on November 20 and November 21 respectively. The goal of the sessions was to find out what priorities users of each terminal had for parking, station access, and station amenities.

At each pop-up, boards were displayed with different options that station users voted on using stickers. Other feedback was written on sticky notes or recorded directly through conversations with staff. A small number of responses were also recorded for residents that did not attend the event, but contacted the County later by phone or email.

Regarding parking, the following options were provided:

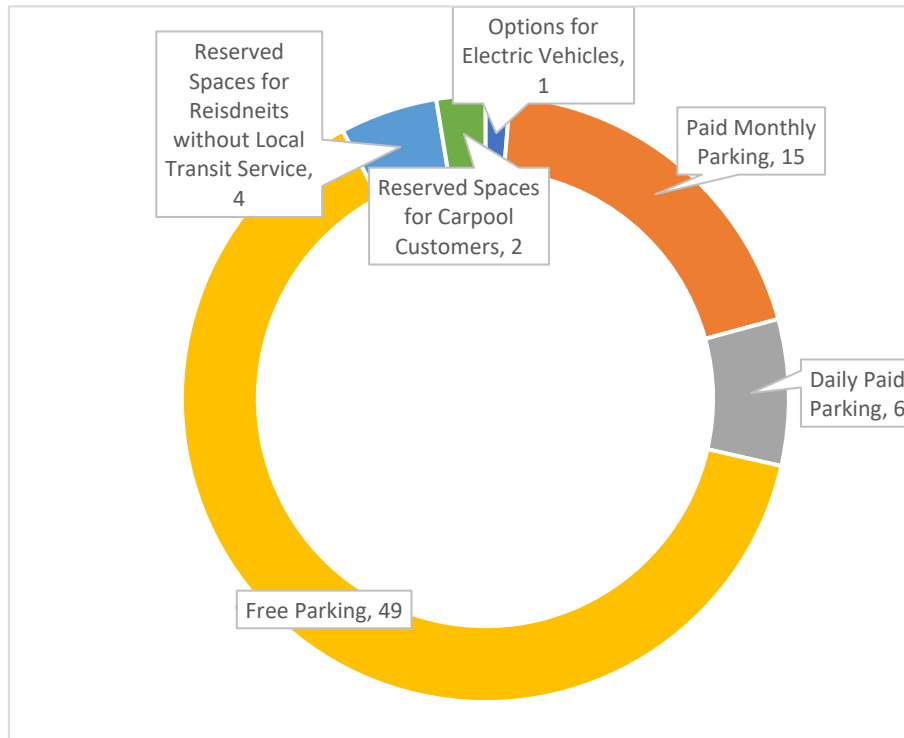
- Options for electric vehicles
- More paid monthly guaranteed parking
- Paid guaranteed parking booked daily
- More free parking
- Reserved spaced for residents without local transit service
- Reserved spaces for carpool customers

For access by other modes and station amenities, participants could indicate that they wish to see improvements in the following areas:

- Carshare
- Ridehailing
- Bike or Scooter Share
- Improved Connectivity to Cycling Network
- Improved Transfer Experience at Station
- Pedestrian Crossings/Sidewalks
- Real Time Bus Departures Display
- Improved Station Waiting Facilities

 **207** TRANSIT USERS ENGAGED  
AT POP-UP SESSIONS

## Bethel Transit Terminal

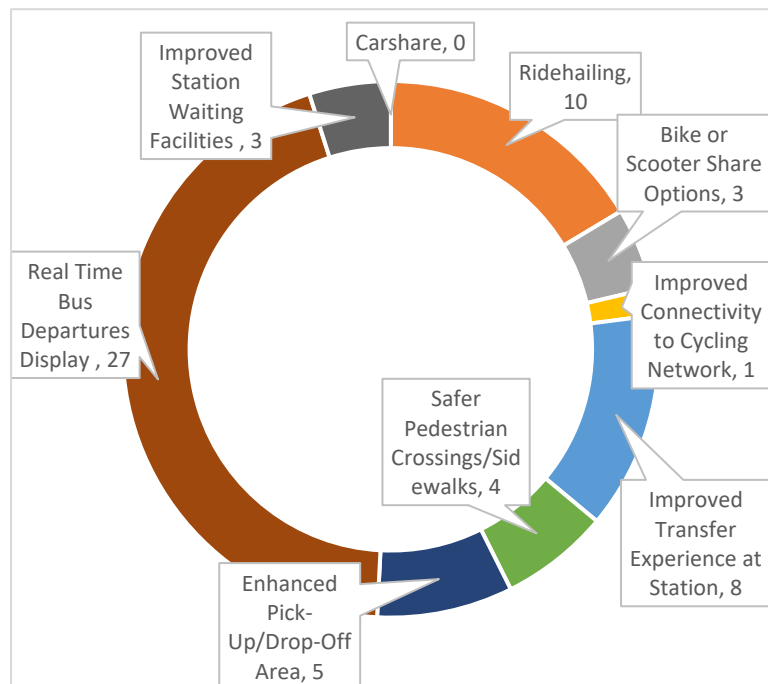


At Bethel Transit Terminal, Dillon Consulting and Strathcona County staff engaged with 81 members of the public. The figure to the left shows the number of dots recorded for each parking option. A majority of respondents denoted that free parking is a priority, but a desire for monthly or daily paid parking was expressed by 21 participants.

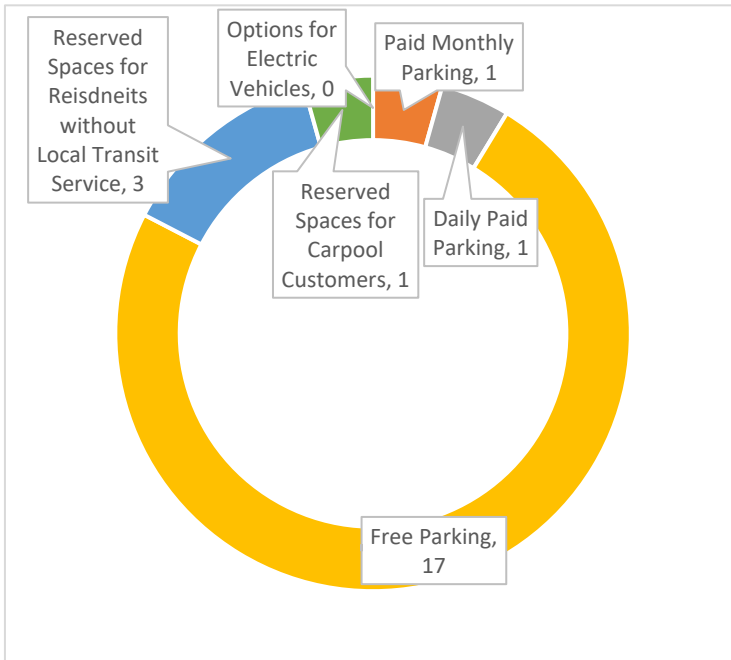
Responses to the non-parking options are shown in the figure below. The most popular potential station improvement was a real time bus departures display.

Through discussion with the public and more detailed feedback written on sticky notes, other themes listed below emerged. While the list below does not capture the full range of feedback gathered at the event, it outlines the ideas that were discussed multiple times:

- Real time bus tracking
- Option for an annual/semester parking pass
- Improvements to the process of purchasing a parking pass
- Improvements to shelters at the ends of the terminal that are far from the indoor space



## Ordze Transit Centre

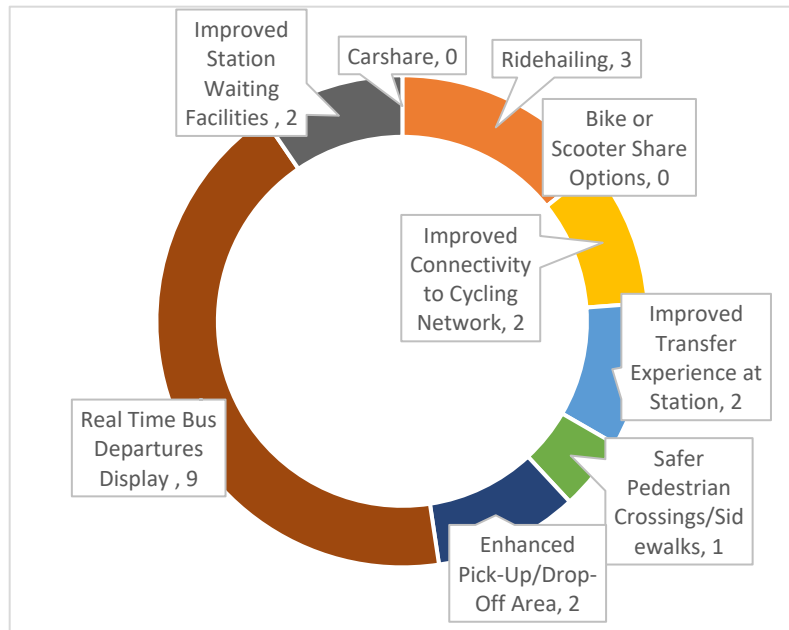


At Ordze Transit Terminal, Dillon Consulting and Strathcona County staff engaged with 126 people. The parking preferences recorded are presented on the left. Like at Bethel Transit Transit, free parking was a noted priority.

For other station options, a real time bus departures display was a priority for many respondents as shown below.

Other issues expressed to Dillon Consulting and Strathcona County staff include:

- Accessible parking stalls on the upper level should be moved below as they are difficult to access in the winter.
- Cleanliness of the station could be improved
- The parking lot should be expanded
- Bike lockers are rusted shut and difficult to open



# What's Next?

Dillon Consulting is preparing a Park & Ride Strategy based on the responses from the public engagement and their forecast for future demand at the terminals. When a draft of the Park & Ride Strategy is complete in Spring 2020, Strathcona County and Dillon Consulting will conduct another round of public engagement to get feedback. Next, a final draft will be completed and presented to Council.



**DID YOU KNOW:** FIND MORE INFORMATION ABOUT THE BETHEL TRANSIT TERMINAL AND ORDZE TRASNIT CENTRE AT [STRATHCONA.CA](http://STRATHCONA.CA)

## More Information

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