

Strathcona County Emergency Services wants to provide our community with the best service possible. Please help us improve our performance by answering the following questions regarding your fire inspection.

Please rate the service you received by marking the appropriate rating.

	Very Good	Good	Fair	Poor
Were our fire inspectors polite and courteous?				
Did the fire inspectors present themselves in a professional manner?				
Did the fire inspectors respond promptly to your questions or concerns?				
How knowledgeable and competent were the Strathcona County Emergency Services' staff you dealt with?				
Did the fire inspector take time to explain their actions and ratings?				
How satisfied were you with the fire inspection process?				
Overall, how would you rate Strathcona County Emergency Services' fire inspection program?				

What is your preferred time and day for an inspection? (please check one option)

Monday to Friday
 Saturday or Sunday
 Specific time _____

Contact Information

Business name _____

Contact name _____ Telephone number _____

Inspector's name(s) _____ Date of inspection _____

I would like a follow up call regarding the inspection yes no

Additional comments regarding your inspection.

Thank you for taking the time to complete the survey. Your feedback helps us to improve our service. Please send the completed survey to

Email fireprevention@strathcona.ca or Fax 780-449-9652

Collection and use of personal information

Personal information is being collected under the authority of the *Municipal Government Act (MGA)* and the *Freedom of Information and Protection of Privacy Act (FOIP)* and is managed in accordance with the provisions of FOIP. This information will only be used to evaluate our programs and services. If you have any questions about the collection and use of your personal information, contact the Fire Marshal, Emergency Services, Strathcona County at 780-416-7216.