# **2018 Approved Budget**

December 4, 2017

# Becoming Canada's most livable community

...focusing on priorities

Ø

STRATHCONA COUNTY



# Message from the Chief Commissioner



Dtrathcona County introduced its first corporate business plan in 2015. Since then, we have made significant advances in our approach to business planning and budgeting. We have implemented innovative priority-based budgeting (PBB) and other tools to advance many of our priority goals. Our first four-year business planning cycle draws to a close in 2018. As we prepare for the second (2019-2022) iteration of corporate and department business plans, we look forward to continued improvements, as we apply what we have learned.

It bears repeating that our priority approach is about more than simply saving dollars. It is about making sure our resources are directed at the right things – at the right levels. It requires that we challenge our assumptions about 'the way we get things done' and what success looks like. More is not always better.

Foundational to this approach is sound planning, because resources and capacity are finite. Knowing what our priorities are ensures we stay on track. Knowing our limits and setting boundaries ensures we pace ourselves as we move toward our desired destination. A solid understanding of our capacity for debt and risk tolerance allows us to make sustainable decisions.

Our strategic plan sets out the long-term vision (2030) and articulates community priorities. Council reviews the order of these priorities each year to ensure continued relevance, and to enable us to adjust our shorter-term focus as necessary. This dialogue will continue with a new Council at the January 2018 strategic planning session.

Budget 2018 represents our second full year of looking at PBB programs to identify opportunities to improve program delivery, and allocate resources to community priorities. In addition to now having some excellent information to support evidence-based decision making, and to help us with our analysis, we have in-house experience with the process that will provide the support we need going forward. We expect this approach will continue to improve our outcome for the benefit of our citizens.

As our first planning cycle draws to an end, we can point to a number of accomplishments over the past three years, demonstrating progress within each of our 12 prioritized strategic goals. We will continue to seek improvement in the areas of planning and performance measures, as we embark on our next iteration of corporate and department business plans. We will continue to pursue our vision of becoming "Canada's most livable community."

I am pleased that Strathcona County continues to set the standard in terms of how municipalities plan and deliver sustainable programs and services, and to develop creative solutions to emerging issues.

The foundation of our approach has been built over many years. These people had the courage to set direction through community priorities, and had the conviction to hold the line when other opportunities or challenges might have distracted. Budget 2018 represents the continuation of this journey – we still have a ways to go.

**Rob Coon** *Chief Commissioner* 

# Planning Framework



# Our vision

We aspire to be Canada's most livable community.



# Our priorities

Strathcona County's strategic plan sets out 12 prioritized strategic goals, based on community feedback and the desired future for our community.

1	Strategically manage, invest, and plan for
1	sustainable municipal infrastructure

3 Advance the community's interests by developing and maintaining strong relationships with our neighbouring municipalities and civic organizations to ensure long-term prosperity

 Increase public involvement and communicate with the community on issues affecting the County's future

Increase and diversify agricultural business

6 Promote Strathcona County locally, nationally and internationally as a place that is open for business and investment

- 7 Build strong neighbourhoods/communities to support the diverse needs of our residents
- 8 Promote a climate of safety for individuals in homes, neighbourhoods and public places

9 Improve the efficiency of resource usage; minimize the volume of waste and its impact on the community

- **10** Conserve representative ecosystems
  - Ensure facilities and activities are available, accessible and used by residents
- 12 Define and strengthen the community's identity and heritage



# Budget 2018 focuses on priorities

The approved 2018 budget continues to use a priority lens to view and assess new resource requests, including initiatives, staffing and capital projects.

# *New / ongoing initiatives coming forward through department business plans:*

- Initiate the Area Redevelopment Plan for Centre in the Park
- Implement key concepts, practices and technology solutions defined within the corporate asset management framework to enhance planning, core service delivery, performance management and support services
- Complete a feasibility study to further examine the Community Hub/Seniors Centre concept
- Continue implementation of the Open Space and Recreation Facility Strategy (OSRFS), planning for the next five-year period (2019-2023) and the new 15-year strategy

- Complete the Transit Fare Strategy, by implementing the Mobility Bus Fare Alignment
- Develop a strategic energy demand management plan to align with the provincial Climate Leadership objectives, prioritize energy efficiency projects, identify new alternative energy technologies, and project funding options
- Review offsite development levies (philosophies, rate model and processes)

# Continuing to improve program and service delivery



We owe it to our community to find new and better ways of doing business. Strathcona County is committed to finding efficiencies and enhancing effectiveness throughout the organization so we can continue to provide high quality of life with the greatest value for tax dollars.

The approved 2018 budget reflects the second year of implementing priority-based budgeting to review and assess programs.

Priority-based budgeting enables Strathcona County to better understand the programs it provides citizens and businesses; how much they cost, and how they reflect and address community priorities. Prioritybased budgeting information, together with other data and considerations, helps Strathcona County develop sustainable budget recommendations.

We will continue our focus on specific program-level opportunities for study, as recommended by the Center for Priority-Based Budgeting. The five areas of focus for study at the program level for Budget 2018 development include:

1. High-cost, high-priority program areas and how these might be delivered more efficiently

- 2. Programs not mandated and not strongly connected to priority results
- 3. Fee review for programs serving a small portion of the community and subsidized by tax dollars
- 4. Programs that are less aligned across priority results are not mandated to be provided, are available in the market place, and do not fully recover their costs
- 5. Overall review of current prioritybased budgeting programs, as well as identification of future years area of study

Priority-based budgeting program information helps support evidence-based decision making in budget development, and complements other information that Strathcona County utilizes, such as an integrated strategic and business plan framework, prior spending patterns and analysis, efficiency opportunities, performance measures, customer feedback, capacity considerations and other external factors.

# Examples identified through priority-based budgeting programs:

- Realigning position duties within Planning and Development Services, following the 2017 retirement of an industrial liaison contract position
- Recommending fare parity as part of the Mobility Bus Fare Alignment Initiative (which reviewed three Mobility Bus programs), while anticipating increasing service demands
- Integrating asset management information and GPS technology to redirect resources from water valve turning to the rural flushing program, increasing system reliability, making it easy to find valves, and reducing maintenance resources

- Reallocating Utilities staff between programs to ensure the highest priorities are met
- Reducing the number of annual P3 snow clearings budgeted for urban winter maintenance from three to two, based on lower number of events over the past three years



# Examples of efficiencies and enhanced effectiveness include:

- Acquiring new, up-to-date LIDAR (light detection and ranging) data to improve efficiencies, reduce the need to access properties, and lessen the amount of field verifications required
- Analyzing 2017 Budget for water purchases against actuals in 2016 led department to budget for the purchase of lower volumes of water in 2018
- Implementing a more coordinated approach to advertising cross-departmental initiatives (e.g.: SC Alerts); thereby, eliminating duplication and realizing cost savings
- Enhancing the role of Family and Community Services, recognizing the role of social service agencies within Strathcona County where appropriate to deliver better and aligned services
- Continuing to employ the Electronic Voice Entry Unit to improve support to RCMP members through efficiencies in file preparation and conclusion, allowing RCMP members more time for patrols
- Partnering the Domestic Violence Unit with Family and Community Services, ensuring a more seamless transition from investigation to support for victims of family violence

- Partnering with Planning and Development Services to offer online dog registration and licensing to allow easier access for residents
- Investigating potential increase in use of taxi services as part of the Mobility Bus Fare Alignment Initiative
- Using data from fleet management software to create enhanced maintenance plans that will reduce duplicate maintenance activities and prevent costs related to failing to perform timely maintenance
- Partnering with the Alberta Association of Municipal Districts and Counties (AAMDC) to negotiate rates for fuel and realize cost savings
- Continuing with the Lean Six Sigma 5S Program (a program that teaches ways to create high-performing processes and workplaces) to enhance efficiencies within the Fleet department
- Leading enterprise-wide roll out of the 2017 GIS Imagery (oblique and orthogonal) to increase efficiency and effectiveness and improve decision making for all departments that leverage GIS imagery as part of their business operations

# Measuring our performance

To drive continuous improvement and enhance decision making, we have built accountability into each step of the planning process. We monitor strategic direction and operational performance, as well as long-term direction at the level of strategic priorities through our corporate business plan progress and performance reporting.

We are accountable to the community for our progress and performance, as well as the fiscal costs and resources used to achieve our desired goals and objectives.

Our strategic goals identify the long-term achievable actions that must be accomplished for the success of our vision. Outcomes describe the result of what will occur when the strategic goal is reached.

Progress on corporate business plan goals and performance measures are provided to Council as part of quarterly management reports. The corporate business plan goals that are reported demonstrate linkages back to the strategic plan prioritized goals.

Departments also track performance measurement at an operational performance level. These reports are now available on the County website, and in Strathcona County's open data portal. At the strategic and corporate level: are we aligned with the achievement of prioritized strategic goals?

# Example indicators:

- Overall citizen satisfaction with quality of life
- Citizen satisfaction with opportunity to express opinion
- Residential / non-residential tax revenue ratio
- Overall citizen satisfaction with quality of service



At the operational level: are we progressing on the goals of the department business plans and how are we doing delivering programs and services?

# Example performance measures:

- Citizen satisfaction with Green Routine for waste services
- Overall road quality visual condition index and citizen satisfaction with road maintenance
- Emergency preparedness residents prepared for 72 hours without assistance
- Annual transit ridership

Strathcona County will continue to improve its performance measurement and management system maturity, to improve engagement in a measurement and accountability work culture, and to drive improved decision making across the organization. This means that as performance is evaluated, the organization first analyzes how it is performing towards its strategic goals, and then studies how effective the strategic planning and management processes are and adapts as necessary. Excellence in strategic and performance management drives continuous improvement in how we work.

# Advancing community priorities 2015 - 2017 business plan accomplishments

While all of Strathcona County's strategic goals are important, having them ranked by Council allows the organization to invest strategically and direct effort and resources to those areas deemed most important over the course of the four-year business plan cycle (2015-2018).

Since 2015, when we introduced our first four-year corporate business plan and began to investigate the innovative priority-based budgeting (PBB) process, Strathcona County has made solid strides in advancing all of these goals.

# Goal 1: Strategically manage, invest and plan for sustainable municipal infrastructure

- Completed studies on major road networks, such as Alberta's Industrial Heartland functional planning study, transportation model update and development expansion area
- Completed major intersection and road improvements
- Developed master plans for water, wastewater and stormwater infrastructure to establish servicing strategies for future development areas
- Continued to advance capital projects supporting growth for Ardrossan
- Advanced Utilities' asset management through long-term infrastructure renewal strategy and implementation plan
- Completed Wastewater Cost of Service study
- Completed the Fleet and Transit reserve contribution model that ensures funding for future capital requirements
- Completed the Fleet Asset Reliability model

# Goal 2: Increase and diversify the petrochemical business

- Supported industrial development
  - » Kinder Morgan in conjunction with Keyera, Strathcona Industrial Area
  - » Enbridge new tank installations
  - » Imperial Oil upgrades
  - » Air Products upgrades in Sherwood Park and Alberta's Industrial Heartland
  - » Keyera rail terminal yard
  - » PL propane dehydrogenation (PDH) and polypropylene facility
- Supported petrochemical business through safe planning and collaborative partnerships through fire protection engineer practices

Goal 3: Advance the community's interests by developing and maintaining strong relationships with our neighbouring municipalities and civic organizations to ensure long-term prosperity

- Partnered with regional, development, industrial, and transportation partners to optimize and coordinate growth opportunities, including regional growth plan and Alberta Transportation long-range plans and regional traffic models
- Formed the Social Framework Steering Committee, which included leaders from education, emergency services, faith communities, government, health, housing, social serving organizations and the library
- Improved relationship between internal and external partners for traffic safety, as demonstrated by the Strathcona County Traffic Safety Advisory Team (T-SAT), the School Traffic Safety Partnership (STSP) and the Capital Region Intersection Safety Partnership (CRISP)
- Advanced on the Smart Fare/Smart Bus project with our regional partners
- Completed the Community Hall Sustainability Review, which resulted in a stronger partnership with our community hall associations and an enhanced focus on facility maintenance and asset planning
- Developed working partnerships with the City of Edmonton, ATCO Gas, and Imperial Oil

# Goal 4: Increase public involvment and communicate with the community on issues affecting the County's future

- Completed public engagement consultations, including: the social framework, dog bylaw, community halls sustainability strategy, traffic calming, and municipal development plan
- Established an open data program
- Continued to streamline, formalize and enhance the County's social media presence
- Reviewed, redesigned and upgraded Strathcona County's external website
- Contracted Insightrix Research Inc. to provide the platform for the County's Online Research Panel (ORP), an inclusive and accessible opt-in community of Strathcona County citizens who are asked to take part in interactive surveys, polls and online forums to provide feedback on municipal issues, policies and initiatives

# Goal 5: Increase and diversify agricultural business

- Developed the award-winning agriculture master plan
- Developed the award-winning urban agriculture strategy

Goal 6: Promote Strathcona County locally, nationally and internationally as a place that is open for business and investment

- Created the Foreign Direct Investment Strategy
- Created the Strathcona County
   Development Readiness Strategy
- Developed Economic Sector Analysis and Diversification Review
- Supported new businesses in Sherwood Park

# Goal 7: Build strong neighbourhoods/ communities to support the diverse needs of our residents

- Approved and adopted the new Social Framework that outlines a collective, community vision promoting a new way of thinking and working together to create a supported, safe and connected community
- Began implementation of a new transit fare strategy that is affordable, consistent and convenient

# Goal 8: Promote a climate of safety for individuals in homes, neighbourhoods and public places

- Implemented the rural traffic safety program
- Developed public safety education and emergency preparedness programs to be a better prepared and more disaster-resilient community
- Improved education and awareness of fire code compliance
- Completed extensive wildfire reduction work in Strathcona County

Goal 9: Improve the efficiency of resource usage; minimize the volume of waste and its impact on the community

- Implemented a multi-tenant waste diversion program
- Increased transit ridership

# Goal 10: Conserve representative ecosystems

• Obtained UNESCO Biosphere designation for the Beaver Hills Initiative

# Goal 11: Ensure facilities and activities are available, accessible and used by residents

- Opened Emerald Hills Leisure Centre, Emerald Hills Sports Pavilion and newly renovated Glen Allan Recreation Complex
- Continued development of River Valley Alliance/Trans Canada Trail

# Goal 12: Define and strengthen the community's identity and heritage

- Planned and delivered Canada 150 celebrations and park improvements
- Acquired art pieces for the new facilities in Strathcona County



Distrathcona County continues to be a leader in service delivery. We are proud to provide some of the highest levels of service anywhere to citizens and businesses.

Five divisions across the organization – Infrastructure and Planning Services, Community Services, Corporate Services, Financial and Strategic Management, and Senior Administration – work together every day to deliver cost-effective programs and services that improve citizens' quality of life and help them succeed.

Budget 2018 ensures resources are directed toward essential programs and services that our citizens have come to expect each day. A small sample of what your tax dollars support is shown in the following pages.

Numbers are estimates based on 2016 values.



# We keep you safe



**11,827** residents engaged in community safety education

## 

28 peace officers and 96 police officers responded to 38,497 calls

Service a fleet of **89** transit buses, including **19** double deckers for a total of **1.55 million** transit rides



154 full-time and 37 part-time
emergency responders tend to over
7,941 emergency calls

# We keep you moving

FIRE STATION 6

Maintain **1,711 km** of urban and rural roads and **229 km** of trails



Provide over **21,067** accessible transportation rides

# We support a strong and resilient economy

P

H

P

H

H

HCONA

P

H

H

D

H

H

HHHP

**11,000** businesses and establishments



Commercial, industrial, institutional and residential construction valued at **\$343 million** 



Issue **1,373** development permits and **1,042** permits for new residential units

# We reduce environmental impact



Collect **6,038 tonnes** of material per year for recycling

Distribute **33.2 million** litres of water per day through **593 km** of underground pipes (mains)

Treat **20.5 million** litres of wastewater per day

# We support healthy, active lifestyles

# Operate **12** main recreation facilities

# 

Provide for more than **1,585,299** library, bookmobile and online library visits

# 

Accommodate **1,155,000** admissions to our facilities

# We keep you connected







Over **7,000** followers on Twitter

**18** staff crafting messages and/or monitoring across departments



# 2018 Approved Consolidated Budget

# Becoming Canada's most livable community

...focusing on priorities

### **Introduction to Budget 2018**

The approved 2018 operating and capital budgets were developed to align with the 2015–2018 Corporate Business Plan to advance Council's prioritized strategic goals outlined within the Strategic Plan, "Canada's Most Livable Community". Initiatives and projects align with Council's vision for sustainable municipal infrastructure, attracting petrochemical business, increasing public involvement and building relationships with neighboring municipalities and civic organizations.

#### **Capital vs operating budgets**

The two types of budgets—operating and capital—are very distinct and both are reflective of maintaining current service levels for existing programs and services critical to the community, as well as additional resource requirements for new initiatives.

The **operating budget** provides resources for the ongoing day-to-day costs of delivering municipal services to residents. It covers items such as staff salaries, utility costs to run facilities, funding for community events, family support programs and maintenance repairs to essential infrastructure.

The **capital budget** deals with costs to develop new infrastructure and amenities and invest in long-term fixed assets required for daily service delivery. Examples include new water lines or roads, new facilities and technology, land and vehicles.

# 2018 Approved Budget Consolidated budget highlights

#### 2018 budget highlights

Budget 2018 includes a approved consolidated budget of \$360.2 million and approved capital budget of \$69.2 million.

The approved 2018 budget calls for a 2.18% municipal tax dollar decrease, resulting in an annual decrease of \$40.82 or \$3.40/month for the average homeowner.

Utility rates are approved to increase 1.32%. On average, this translates to an additional \$1.66 on monthly bills.

Cost inflation, economic conditions, population and development growth impact the County budget.

The projected increase in Strathcona County's population is 1.06%—this means we will serve 1,054 more residents in 2018.

. . . . . . . . . . . . . . . . . . . .

350,000 square feet of new commercial space and additional industrial projects are coming online in 2018.

Strathcona County budgets for inflation using the Municipal Price Index (MPI), a measure reflecting the price of goods and services purchased by the municipality. The 2018 consolidated MPI is budgeted at 1.3%.



maintenance parks, roads, facilities, vehicles + more



staff

## 2018 Approved Budget Municipal budget highlights

### Where the money comes from

Strathcona County, like other Alberta municipalities, provides a diverse range of services. Funding for these services stems from a limited revenue stream consisting of two primary sources: property taxes and user fees and charges.

Property taxes collected make up 73% of Strathcona County's total revenue. Residential taxes, which represent taxes paid by homeowners, make up 25% of revenue collected. A significant industrial base, primarily from light and heavy industry (including linear) in Alberta's Industrial Heartland, contributes 33% of all County revenues in support of municipal services. Linear taxes are from right of ways for pipe and power lines. Commercial taxes come from businesses that reside within the County.

User fees and charges form the next significant portion of revenue collected by the County. At 13% of total revenue, they are generated primarily from planning and development service fees, transit fares and fees collected for the use of recreation facilities.

#### Did you know...?

Municipal governments receive only 8% of all government tax revenues (*Source: Federation* of Canadian Municipalities (FCM) 2016). The average homeowner in Strathcona County pays taxes annually to all orders of government, including income and education taxes, sales tax and property tax. Of the hundreds of billions in tax revenues collected nationally, only \$211.9M will go to the County to provide all municipal services in 2018.

#### All Revenue with Tax Breakdown Total Revenue \$290.4M







### Where the money goes

The operating budget maintains the vast array of high quality services provided to the community. Park and trail maintenance, policing, snow removal, community events, recreation opportunities and road maintenance are just a few of the many services delivered through the 2018 budget. The capital budget represents the capital required to support service delivery such as roads, water lines, and investment in growth and planning for the future. Service delivery comes with costs associated with required inputs such as labour, oil-related supplies, utilities to heat and light facilities, office supplies and contracted services. The total cost of municipal services is budgeted at \$290.4 million for 2018.



# Understanding your municipal taxes

The sample single family residential property assessed at \$435,000 will pay approximately \$1,832 per year, or \$152.67 per month in property taxes in 2018 for Strathcona County municipal services. For this, residents will receive the snapshot of services listed in the graphic on the right, and much more. Transportation infrastructure requires 29% of your tax dollar, while recreation, parks and culture requires 20% and 17% goes to funding fire and ambulance.

#### How does Strathcona County compare?

According to 2017 tax rates, Strathcona County residents pay some of the lowest municipal property taxes among 10 major Alberta municipalities.



#### 2018 Annual Tax Dollars per Average Household Total \$1,832/year (based on assessment of \$435,000)

### **2017 Municipal Residential Tax Rates**

(excludes Education Taxes)





### Value for your dollar

The average household in Strathcona County will spend \$152.67 on property taxes each month. For this amount, taxpayers get a vast selection of services. The true value of this expense may best be reflected when compared with other household expenses of the same approximate value.

### \$152.67 gets the average household:



### Understanding your utility bill

Utility rates will increase 1.32%. On average, this translates to an additional \$1.66 on monthly bills. This rate increase reflects the following challenges the County faces for the coming year:

- Maintaining service levels as costs rise due to inflation on goods and services sourced from external organizations.
- Meeting the needs of an expanding customer base as population growth puts pressure on infrastructure and utility programs.
- Improving service delivery and rapid response through investment in infrastructure and the application of innovative technology, and maintaining service levels despite space constraints.

### Services supported by utility bill charges:

**Solid waste**—weekly garbage collection, curbside recycling program and special events such as large item pickup and Christmas tree pickup. Rates for Sherwood Park and rural hamlets also pay for weekly organics collection during the summer months.

**Water**—delivery of water to homes and businesses, water meter replacement / installation, water meter reading, maintenance of fire hydrants, water line infrastructure operation and maintenance costs.

**Wastewater**—operation and maintenance of sewer lines and the treatment of wastewater at the Alberta Capital Region Wastewater Commission Treatment Plant.

**Stormwater**—maintenance of stormwater infrastructure and facilities that collect rainwater and surface runoff to reduce the possibility of flooding and property damage.



### The challenges we face

Many exciting opportunities exist for the County to capitalize on its strengths and step boldly into the future but we are not without challenges. Growth and inflation are two primary factors that affect the County's budgets. Both provide related opportunities and challenges.

#### Growth

Strathcona County continues to face modest growth pressures. Municipal growth, such as new homes and roads, continues to take place and the costs associated with this growth add pressure on expenses for program and service delivery. For example, more roads result in the need for extra roadway maintenance and snow removal, and a larger population means more people to serve.

Overall tax growth remains positive, with an estimated 350,000 square feet of new commercial space in addition to industrial projects coming online in 2018. Total municipal tax growth for 2018 is forecasted at approximately 3%, or \$6.2 million.

Municipal revenue streams remain stable, and Strathcona County is committed to sound fiscal management. As such, we pay attention to risks and opportunities on the horizon related to growth and the economic environment.

#### Examples of how **growth** affects budgetary needs

- Population—community programs, permitting, policing, traffic safety
- Roads—snow removal, crack filling, pothole repair
- Trails and sidewalks—maintenance and snow removal

#### Inflation

Prices for goods and services typically increase from year to year. These price increases, known as inflation, affect both the operating and capital budgets. Staffing, supplies, oil-related products, contracted services and utilities are just a few of the areas that are influenced by the pressures of inflation. Costs for roads, building construction and land continue to rise.

The Municipal Price Index (MPI) is a measure that reflects the price of goods and services purchased by a municipality. MPI is based on a basket of goods reflective of municipal spending, such asphalt, gravel, road oil and cement—items that a typical household does not purchase in bulk quantities. These items represent a significant portion of the County's expenses and are much more susceptible to inflation. Strathcona County uses MPI as a tool to forecast inflation costs. Utilizing MPI is the fiscally responsible approach to managing inflation costs.

Budget 2018 includes all known inflation factors and has matched this with funding sources, creating a fully-funded capital and balanced operating budget. The projected MPI for the 2018 municipal budget is 1.2%, which translates into an additional estimated cost of \$2.7 million.

Examples of how **inflation** affects budgetary needs

- Salaries and benefits
- Supplies—fuel, asphalt, landscaping materials, water, janitorial contracts, supplies
- Repairs and maintenance—facilities, computers, telecommunications, roads, trails



### 2018 operating budget

The operating budget funds the day-to-day activities required to deliver the high quality services which are guided by Council's strategic plan and vision for Strathcona County. The budget allows for continued maintenance and support of existing infrastructure, programs and services to support the projected 100,151 residents within our growing community.

#### 2018 operations

Through the use of Priority-Based Budgeting tools and processes, many savings have been realized in the 2018 operating budget. Clear, evidence-based decision making continues to guide departments to find efficiencies.

### Challenges identified that impact the 2018 operating budget include:

- Managing complex issues and instituting legislation that stem from Alberta's modernized *Municipal Government Act.*
- Assessing and planning for the multiple impacts of upcoming federal cannabis legislation on Strathcona County.
- Unpredictable weather and its associated impacts on infrastructure and activities such as snow removal and transit service.
- Responding to economic and social trends that impact the County and our residents.
- Viewing corporate coordination activities as an investment in vision, conversation, process and culture that would lead to improvements and add value to business operations and corporate function silos.



## **Consolidated operating budget** 2018 consolidated operating budget

Operating Revenue / Expense		2018 Budget		2017 Budget	\$ Change 2018-2017	% Change 2018-2017
Revenues Property Taxes Government Grants Utility User Rates User Fees & Charges Penalties & Fines Investment Income Other Revenues Total Revenues	\$	221,334,164 6,920,048 55,343,070 40,302,247 6,157,810 6,805,439 8,434,729 345,297,507	\$	220,530,409 6,189,559 54,184,112 40,071,376 5,862,143 5,690,557 8,023,093 340,551,249	\$ 803,755 730,489 1,158,958 230,871 295,667 1,114,882 411,636 4,746,258	0% 12% 2% 5% 20% 5% 1%
ExpensesSalaries & Wages Employee Benefits Training & Development Business Expenses Advertising & Printing Professional Services Insurance Rentals & Leases Contracted Services Supplies & Materials Repairs & Maintenance Equipment Purchases Utilities Telecommunications Interest on Debt Grants & Requisitions Other Expenses Interprogram Amortization Expense Total ExpensesNet Surplus/(Deficit) Non-Operating Items		144,075,641 29,889,198 2,985,314 1,142,512 2,538,116 5,775,643 1,836,451 2,840,760 42,260,032 40,001,502 7,130,428 2,287,018 7,927,609 1,081,038 6,683,124 2,513,546 1,624,787 - 59,618,395 362,211,114 (16,913,607) (42,824,926)		$\begin{array}{c} 139,056,940\\ 29,651,940\\ 2,599,216\\ 981,879\\ 2,480,581\\ 4,527,708\\ 2,027,034\\ 2,900,487\\ 42,213,371\\ 39,170,262\\ 7,135,794\\ 2,143,733\\ 7,835,776\\ 1,062,428\\ 6,942,331\\ 2,103,870\\ 1,631,363\\ -\\ 54,618,235\\ 349,082,948\\ (8,531,699)\\ (46,200,540)\end{array}$	5,018,701 237,258 386,098 160,633 57,535 1,247,935 (190,583) (59,727) 46,661 831,240 (5,366) 143,285 91,833 18,610 (259,207) 409,676 (6,576) - 5,000,160 13,128,166 (8,381,908) 3,375,614	$\begin{array}{c} 4\%\\ 1\%\\ 15\%\\ 16\%\\ 2\%\\ 28\%\\ (9)\%\\ (2)\%\\ (0)\%\\ 2\%\\ (0)\%\\ 2\%\\ (0)\%\\ 2\%\\ (0)\%\\ 1\%\\ 2\%\\ (4)\%\\ 19\%\\ (0)\%\\ 0\%\\ 9\%\\ 4\%\\ 98\%\\ (7)\%\end{array}$
Non-Cash Adjustment		59,738,533		54,732,239	 5,006,294	9%
TOTAL Consolidated Surplus/(Deficit)	\$	-	\$	-	\$ -	-

## **Consolidated operating budget** 2018 municipal operating budget

Operating Revenue / Expense		2018 Budget		2017 Budget	\$ Change 2018-2017	% Change 2018-2017
Revenues	Property Taxes	\$ 211,872,298	\$	211,058,348	\$ 813,950	0%
	Government Grants	6,357,485	·	5,631,996	725,489	13%
	User Fees & Charges	39,160,281		38,890,853	269,428	1%
	Penalties & Fines	5,992,113		5,684,215	307,898	5%
	Investment Income	5,640,552		4,662,360	978,192	21%
	Other Revenues	 8,280,146		7,870,124	 410,022	5%
	Total Revenues	 277,302,875		273,797,896	 3,504,979	1%
Expenses	Salaries & Wages	129,714,017		125,042,798	4,671,219	4%
	Employee Benefits	26,588,055		26,601,334	(13,279)	(0)%
	Training & Development	2,679,808		2,300,058	379,750	17%
	Business Expenses	1,071,207		910,724	160,483	18%
	Advertising & Printing	1,973,928		1,900,337	73,591	4%
	Professional Services	5,371,108		3,744,728	1,626,380	43%
	Insurance	1,836,451		2,027,034	(190,583)	(9)%
	Rentals & Leases	2,458,751		2,518,529	(59,778)	(2)%
	Contracted Services	33,548,632		33,823,597	(274,965)	(1)%
	Supplies & Materials	17,554,471		16,941,288	613,183	4%
	Repairs & Maintenance	5,025,685		5,000,666	25,019	1%
	Equipment Purchases	2,058,339		1,881,994	176,345	9%
	Utilities	8,249,020		8,181,421	67,599	1%
	Telecommunications	925,245		907,479	17,766	2%
	Interest on Debt	3,357,001		3,572,462	(215,461)	(6)%
	Grants & Requisitions	2,313,546		1,903,870	409,676	22%
	Other Expenses	1,526,373		1,534,477	(8,104)	(1)%
	Interprogram	(3,314,276)		(3,423,556)	109,280	(3)%
	Amortization Expense	 50,506,729		45,928,733	 4,577,996	10%
	Total Expenses	 293,444,090		281,297,973	 12,146,117	4%
Net Surplus/(Deficit)		 (16,141,215)		(7,500,077)	 (8,641,138)	115%
Non-Operating Items		 (34,443,063)		(38,502,773)	 4,059,710	(11)%
Non-Cash Adjustment		 50,584,278		46,002,850	 4,581,428	10%
TOTAL Mu	nicipal Surplus/(Deficit)	\$ -	\$	-	\$ -	



## Consolidated operating budget 2018 utility operating budget

Operating Revenue / Expense			2018 Budget	2017 Budget			\$ Change 2018-2017	% Change 2018-2017
Revenues	Government Grants Utility User Rates User Fees & Charges Investment Income Other Revenues Total Revenues	\$	7,000 55,343,070 1,083,650 1,036,953 6,000 57,476,673	\$	7,000 54,184,112 1,128,650 915,825 6,000 56,241,587	\$	- 1,158,958 (45,000) 121,128 - 1,235,086	0% 2% (4%) 13% 0% 2%
•	ating Items		9,092,802 2,022,621 212,672 55,430 480,503 385,591 362,575 8,619,470 21,883,880 2,049,291 201,539 (321,411) 144,852 2,441,151 200,000 92,254 2,636,790 7,684,602 58,244,612 (767,939) (6,959,252)		8,838,885 1,769,914 211,072 55,430 480,503 764,519 362,575 8,298,090 21,688,537 2,099,291 201,539 (345,645) 144,852 2,450,603 200,000 92,254 2,750,499 7,287,537 57,350,455 (1,108,868) (6,218,556) 7,227,424		253,917 252,707 1,600 - - (378,928) - - 321,380 195,343 (50,000) - - 24,234 - (9,452) - - (113,709) <u>397,065</u> 894,157 340,929 (740,696) 200,767	3% 14% 0% 0% 0% (50)% 0% 4% 1% (2)% 0% (7)% 0% (0)% 0% (0)% 0% (4)% 5% 2% 2% (31)% 12%
Non-Cash Adjustment TOTAL Department Surplus/(Deficit)		\$	7,727,191	\$	7,327,424	\$	399,767	5% -
	, (= energy)	_т_		т		- T		

## Consolidated operating budget 2018 library operating budget

Operating Revenue / Expense		2018 Budget	2017 Budget	\$ Change 2018-2017	% Change 2018-2017
Revenues	Property Taxes Government Grants User Fees & Charges Penalties & Fines Investment Income Other Revenues Total Revenues	\$ 9,461,866 555,563 58,316 165,697 127,934 148,583 10,517,959	\$ 9,472,061 550,563 51,873 177,928 112,372 146,969 10,511,766	\$ (10,195) 5,000 6,443 (12,231) 15,562 1,614 6,193	(0)% 1% 12% (7)% 14% 1% 0%
Expenses Net Surplu Non-Opera	Salaries & Wages Employee Benefits Training & Development Business Expenses Advertising & Printing Professional Services Rentals & Leases Contracted Services Supplies & Materials Repairs & Maintenance Equipment Purchases Telecommunications Interest on Debt Other Expenses Interprogram Amortization Expense Total Expenses s/(Deficit)	5,268,822 1,278,522 92,834 15,875 83,685 18,944 19,434 91,930 563,151 55,452 27,140 10,941 884,972 6,160 677,486 1,427,064 10,522,412 (4,453) (1,422,611)	 5,175,257 1,280,692 88,086 15,725 99,741 18,461 19,383 91,684 540,437 35,837 60,200 10,097 919,266 4,632 673,057 1,401,965 10,434,520 77,246 (1,479,211)	 93,565 (2,170) 4,748 150 (16,056) 483 51 246 22,714 19,615 (33,060) 844 (34,294) 1,528 4,429 25,099 87,892 (81,699) 56,600	2% (0)% 5% 1% (16)% 3% 0% 0% 4% 55% (55)% 8% (4)% 33% 1% 2% 1% (106)% (4)%
Non-Cash Adjustment		 1,427,064	1,401,965	25,099	2%
TOTAL Library Surplus/(Deficit)		\$ -	\$ -	\$ -	



# **2018 Approved Budget** Processes and mandates

### Mandate and guidance

In accordance with the *Municipal Government Act* (RSA 2000, ch. H-26, s. 242 & 246), every municipality must adopt an operating and capital budget each calendar year. The *Municipal Government Act* also dictates that several bylaws be passed after both budgets have been adopted. The bylaws below are passed after the budget is approved by Council.



At the heart of Strathcona County's finance system is the budget—the financial manifestation of the decisions made throughout the year. It is together through the business plan and budget that Council affirms the municipality's priorities by allocating funds to programs and services that align with the strategic direction. The two budgets—operating and capital—are very distinct and both are critical to providing municipal services.

### **Financial sustainability**

What does it mean for Strathcona County to be financially sustainable? We believe it's our ability to manage our finances in such a way that meets existing and future spending commitments while at the same time ensuring that future generations of taxpayers will not face an unmanageable tax burden for services provided today. We are driven to be as efficient and effective as possible as we continue to build on the sound fiscal management strategies and policies needed to preserve long-term sustainability and optimal service delivery.

# **2018 Divisional Budget**

# Infrastructure and Planning Services Division

# Becoming Canada's most livable community

...focusing on priorities

# 2018 Divisional Budget

**Infrastructure and Planning Services** 

### **Introduction to Infrastructure and Planning Services**

Infrastructure and Planning Services touches the lives of every citizen, every day. We are responsible for managing the County's infrastructure, above and below ground. Above ground, it's easy to see the impact we have—we plan, construct, and maintain streets, sidewalks and highways, design and maintain facilities and parks, and coordinate plans and permits. Below ground, our work is more hidden but just as critical to everyday life—we provide treated water, wastewater and stormwater infrastructure that promotes public health and safety.

In addition to this, we aim to be an example in the environmental field by fueling an efficient and sustainable energy system that delivers heat to a number of buildings in Centre in the Park. Through marketing and business attraction, retention and expansion efforts, we inspire a strong, diverse and sustainable economy.

We believe in Council's vision for our community—and hundreds of employees across five departments work every day to maintain our quality infrastructure services to keep our citizens safe in all seasons, facilitate logical and balanced development and keep our community economi-cally resilient with an expanded level of services.

### **Departments and their core functions**



#### **Economic Development and Tourism**

Economic Growth | Diversification and Innovation | Business Support | Readiness Research and Communication | Readiness Business Location Inventories



#### **Planning and Development Services**

Land Development Planning | Land Development Engineering | Permitting, Inspections and Customer Service | Environmental Planning | Land Management Services



#### **Transportation and Agriculture Services**

Public Works—Urban | Public Works—Rural | Winter Maintenance | Agriculture



#### **Transportation Planning and Engineering**

Planning, Engineering and Safety | Project Construction and Engineering | Engineering Services and Programming | Traffic Management



#### Utilities

Waste Management Services | Community Energy Services | Water Services | Wastewater Services | Stormwater Services | Utility Engineering Services

### **Infrastructure and Planning Services Division** Who we are and how we serve





#### **Economic Development and Tourism (EDT)**

Economic Development and Tourism (EDT) markets the advantages of doing business in the community in order to attract new business investment. We attract business at the regional, provincial, national, and international level. The department works to ensure that the community is well prepared for desired development opportunities. EDT supports the needs and interests of entrepreneurs and existing businesses through programs and education.



#### Planning and Development Services (PDS)

Planning and Development Services (PDS) coordinates and facilitates logical and balanced development and servicing of land. The department leads effective land use planning review and approval processes, and is responsible for decisions on all development, building, and safety codes applications to ensure compliance with the Land Use Bylaw and Alberta Safety Codes Act. PDS coordinates and provides environmental monitoring and assessment for internal and external clients and delivers all real estate and leasing programs and activities that support the delivery of corporate programs.

#### **Transportation and Agriculture Services (TAS)**



Transportation and Agriculture Services (TAS) maintains and manages the County's transportation infrastructure—roads, sidewalks, parking lots and trails. The department keeps residents safe in all seasons through speed and traffic controls, snow removal and ice control programs. TAS also supports the unique needs of rural residents, providing vegetation management on rural roadsides, weed and pest control service, and programs to conserve soil and water and promote agricultural development. TAS' Contact Offices act as satellite locations for County services, offering a variety of programs, information and services to rural residents and providing a first connection point to County services for community leagues and seniors' associations.



#### **Transportation Planning and Engineering (TPE)**

Planning, design and construction of Strathcona County's roads, railway overpasses, interchanges, trails and parking facilities are the responsibility of Transportation Planning and Engineering (TPE). TPE provides safe and effective ways to move people and goods through the County's major road networks and related transportation systems. Transportation master plans are developed to evaluate and address future transportation network needs. The department keeps residents safe by planning and implementing speed and traffic controls, and through traffic safety education and programs.



#### **Utilities (UT)**

Utilities plans for, designs, operates and maintains water, wastewater and stormwater infrastructure systems—supplying clean water to residents, safely treating wastewater and reducing the possibility of flooding and property damage. The department provides innovative waste management services with a focus on diverting waste from landfill and also delivers heat to a number of buildings in Centre in the Park from a central source through the Community Energy System.

### **Infrastructure and Planning Services Division**

### **Focusing on priorities**

2018 initiatives and projects align with community priorities:

- Initiate design and preparation for the multi-purpose agricultural facility
- Implement Foreign Direct Investment Strategy
- Collaborate with neighboring municipalities by participating in the new metropolitan regional economic development entity
- Initiate the Area Redevelopment Plan for Centre in the Park
- Complete the Bremner Area Concept Plan Project
- Initiate food and agriculture sector development as the next strategy under the award-winning Agricultural Master Plan
- Implement Integrated Transportation Master Plan recommendations to develop active transportation nodes, working cross-departmentally to further trail connectivity and enhance our trail system
- Design and prepare Centennial community housing land for roads and surfaces, water, wastewater and stormwater
- Continue to collaborate with Alberta Transportation and the City of Edmonton on a regional transportation model to provide valid traffic and travel estimates for our growing communities
- Complete development of master plans for water, wastewater and stormwater infrastructure to establish servicing strategies for future development areas
- Complete design work for Ardrossan reservoir supply line

### **Overcoming challenges**

Infrastructure and Planning Services has identified challenges ahead in 2018:

- Managing complex issues that stem from uncertainties related to the modernized Municipal Government Act
- Assessing the impact of upcoming federal cannabis legislation on municipal land use
- Keeping pace with both increasing demands on the transportation road network and ongoing development requirements with existing resources
- Responding to increasingly unpredictable and severe weather events, which make it difficult to forecast for winter maintenance
- Managing transportation planning projects with neighbouring communities, such as the North Saskatchewan River crossing, to:
  - Determine potential impacts of County development on neighbours, their municipal requirements, and the related cost responsibilities for transportation infrastructure
  - Evaluate the impacts of neighbours' development on the County early in the process to negotiate fair and equitable resolutions to costs and pressures
- Developing master plans to address development timing and funding

### **Improving continuously**

Opportunities identified through Priority-Based Budget (PBB) programs:

- Reducing budgeted number of annual P3 snow clearings for urban winter maintenance from 3 to 2, based on lower number of events over the past three years
- Integrating asset management information and GPS technology to redirect resources from valve turning to the rural flushing program
  - GPS technology has increased system reliability, making it easy to find valves and reducing maintenance resources
- Reviewing equipment requirements and vehicle utilization with Fleet services identified the following savings as part of the five-year capital budget:
  - Trailer and emergency generator to be replaced are no longer required to provide the service
  - Five ton truck can be replaced with one ton truck to meet operational requirements
- Reviewing support for local community events not strongly aligned with the business plan priorities
# Infrastructure and Planning Services Division

#### Improving continuously

Opportunities to enhance efficiency and effectiveness:

- Continue to leverage POSSE (application and work flow management system) to help advance PDS processes
- Implement department organizational efficiency review recommendations, including development of proactive and better long-range planning
- Review and improve the permitting process, as part of the right-ofway management plan, to enhance efficiencies and effectiveness in the program
- Realign transportation engineering to improve growth and mentorship for staff working on related roles, and strengthen the transportation planning function
- Assign staff person to develop master plans to support competitive readiness and allow efficient response to developer requests on our utilities system
- Analysis of 2017 budget for water purchases against actuals in 2016 led department to budget for the purchase of lower volumes of water in 2018
- Increasing sorting capacity within new Enviroservice Station to meet increase in resident waste diversion compliance

# **Infrastructure and Planning Services Division 2018 operating budget**

Operating Revenue / Expense		2018 Budget	2017 Restated Budget*	\$ Change 2018-2017	% Change 2018-2017	Notes
Revenues	Government Grants User Fees & Charges Penalties & Fines Other Revenues Total Revenues	\$ 183,361 4,699,801 17,000 590,073 5,490,235	\$ 188,862 4,925,159 23,500 <u>339,270</u> 5,476,791	\$ (5,501) (225,358) (6,500) 250,803 13,444	(3)% (5)% (28)% 74% 0%	Note 1 Note 2
Expenses	Salaries & Wages Employee Benefits Training & Development Business Expenses Advertising & Printing Professional Services	23,268,617 4,870,499 460,877 496,776 550,781 991,988	22,618,793 4,649,429 510,081 394,825 477,897 867,022	649,824 221,070 (49,204) 101,951 72,884 124,966	3% 5% (10)% 26% 15% 14%	Note 3 Note 3 Note 4 Note 5 Note 6
	Rentals & Leases Contracted Services Supplies & Materials Repairs & Maintenance Equipment Purchases Utilities	1,268,166 8,285,376 5,814,287 205,192 163,444 2,160,921	1,219,166 8,545,034 5,703,851 204,950 192,550 2,232,785	49,000 (259,658) 110,436 242 (29,106) (71,864)	4% (3)% 2% 0% (15)% (3)%	Note 7 Note 8 Note 9
Nat Surplu	Telecommunications Grants & Requisitions Other Expenses Interprogram Total Expenses	154,968 113,000 78,212 (188,612) 48,694,492	142,985 15,560 89,987 (188,965) 47,675,950	11,983 97,440 (11,775) 353 1,018,542	8% 626% (13)% (0)% 2%	Note 9
	s/(Deficit) ating Items ision Surplus/(Deficit)	(43,204,257) (16,706,196) \$ (59,910,453)	(42,199,159) (16,964,671) \$ (59,163,830)	(1,005,098) 258,475 \$ (746,623)	2% 0% 1%	Note 11

\*The 2017 budget has been restated to reflect the realignment of certain cost centers in the current year **Notes for Changes** 

- Note 1: User fees & charges decreased due to adjustments to Subdivision Application and Endorsement Fees due to reduction in available land. According to the updated Municipal Development Plan (MDP), Conceptual Scheme Fees will no longer be collected.
- Note 2: Other revenues increased due to one-time 2018 Agricultural Service Board Tour registration and sponsorship fees.
- Note 3: Salaries & wages, and employee benefits changed due to changes in standard salaries, grid movement, changes in benefit rates, staff reclassifications and annualization. Approved 2018 staff additions.
- **Note 4:** Increase in business expenses related to Agricultural Service Board Tour (see note 2 above).
- Note 5: Advertising costs increased due to previously-approved multi-year initiatives.
- **Note 6:** Consulting costs increased due to the new Centre in the Park Area Redevelopment Plan, which is funded from a reserve. This is partially offset by a reduction due to completion of several transportation studies.
- **Note 7:** Contracted services decreased due to Priority Based Budgeting, budgeted number of annual P3 snow clearings for urban winter maintenance was reduced from 3 to 2, based on lower number of events over the past three years. This decrease is partially offset by a planned Light Detection and Ranging (LIDAR) data purchase, new Brushing Program funded by a reserve, and Agricultural Service Board Tour (see note 2 above).
- Note 8: Supplies increased primarily due to Agricultural Service Board Tour (see note 2 above).
- Note 9: Utilities decreased due to adjustment to electricity budget (primarily due to streetlights) based on historical actuals.
- Note 10: Grants & requisitions increased due to a new annual fee for County's three-year participation in the Regional Economic Development.
- **Note 11:** Non-operating items changed mainly due to a larger transfer from reserve to fund 2018 initiatives described above. This was partially offset by increased transfer to reserve for future bridge replacements.

# **Infrastructure and Planning Services Division** 2018 Utilities' operating budget

Operating	Revenue / Expense		2018 Budget	2017 Budget	\$ Change 2018-2017	% Change 2018-2017	Notes
Revenues	Government Grants Utility User Rates User Fees & Charges	\$	7,000 55,343,070 1,083,650	\$ 7,000 54,184,112 1,128,650	\$ 1,158,958 (45,000)	0% 2% (4%)	Note 1
	Investment Income Other Revenues Total Revenues		1,036,953 6,000 57,476,673	 915,825 6,000 56,241,587	 121,128 - 1,235,086	13% 0% 2%	Note 2
Expenses	Salaries & Wages Employee Benefits Training & Development Business Expenses Advertising & Printing		9,092,802 2,022,621 212,672 55,430 480,503	8,838,885 1,769,914 211,072 55,430 480,503	253,917 252,707 1,600 - -	3% 14% 1% 0% 0%	Note 3 Note 3
	Professional Services Rentals & Leases		385,591 362,575	764,519 362,575	(378,928)	(50)% 0%	Note 4
	Contracted Services Supplies & Materials Repairs & Maintenance Equipment Purchases		8,619,470 21,883,880 2,049,291 201,539	8,298,090 21,688,537 2,099,291 201,539	321,380 195,343 (50,000) -	4% 1% (2)% 0%	Note 5 Note 6
	Utilities Telecommunications Interest on Debt Grants & Requisitions		(321,411) 144,852 2,441,151 200,000	(345,645) 144,852 2,450,603 200,000	24,234 - (9,452) -	(7)% 0% (0)% 0%	
	Other Expenses Interprogram Amortization Expense Total Expenses		92,254 2,636,790 7,684,602 58,244,612	 92,254 2,750,499 7,287,537 57,350,455	 - (113,709) <u>397,065</u> 894,157	0% (4)% 5% 2%	Note 7 Note 8
Net Surplu			(767,939)	(1,108,868)	 340,929	(31)%	
Non-Opera	Non-Operating Items		(6,959 <mark>,</mark> 252)	 (6,218,556)	 (740,696)	12%	Note 9
Non-Cash /	Adjustment		7,727,191	 7,327,424	 399,767	5%	Note 8
TOTAL Dep	oartment Surplus/(Deficit)	\$	-	\$ _	\$ -		

#### Notes for Changes

**Note 1:** Utility user rates increased due to increased number of customers (700 new customers in waste collection, 300 new customers in water and wastewater) and increased variable user rates for water and wastewater usage.

Note 2: Investment income increased due to higher interest rates on operating and capital reserves.

**Note 3:** Salaries & wages, and employee benefits changed due to changes in standard salaries, grid movement, changes in benefit rates, staff reclassifications and annualization. Approved 2018 staff additions.

**Note 4:** Professional services decreased as a result of 2017 one-time initiatives removed from the 2018 budget: UT Master Plan, 34st Water Line Study with the City of Edmonton and Mill Creek Hydro Technical Assessment with the City of Edmonton. Land fill remediation costs decreased.

**Note 5:** Contracted services increased due to increased customer volumes and inflation on residential waste collection and processing costs for 2018.

**Note 6:** Supplies & materials increased due to increased water and wastewater treatment costs (\$0.04 EPCOR water price increase and \$0.05 Alberta Capital Region Wastewater Services Commission wastewater treatment price increase) partially offset by water volume reduction based on detailed analysis of 2017 water purchase budget to 2016 actuals.

**Note 7:** Interprogram costs decreased due to decreased corporate overhead charges from the organization for providing services to the department.

**Note 8:** Amortization expense increased primarily due to assets donated by developers from Emerald Hills, Salisbury Village, Summerwood North, Aspen Trails, Ardrossan Heights, Sherwood Golf and Country Club Estates.

**Note 9:** Non-operating items changed due to increased transfer to reserves to fund future capital asset maintenance and replacement. Increased principal debt repayments.

# **Economic Development & Tourism**

Revenues & Transfers Less Expenses & Transfers <b>Total Department Surplus/(Deficit)</b>	\$ 	20,000 1,752,197 <b>(1,732,197)</b>
Planning & Development Ser	VIC	25
Revenues & Transfers	\$	4,833,262
Less Expenses & Transfers		10,286,563
Total Department Surplus/(Deficit)	\$	(5,453,301)
<b>Transportation &amp; Agriculture S</b>	erv	vices
Revenues & Transfers	\$	2,625,480
Less Expenses & Transfers		48,568,392
Total Department Surplus/(Deficit)	\$	(45,942,912)
Transportation Planning and Eng	jine	eering
Revenues & Transfers	\$	80,000
Less Expenses & Transfers		6,862,043
Total Department Surplus/(Deficit)	\$	(6,782,043)
Utilities		
Revenues & Transfers	\$	59,339,029
Less Expenses & Transfers	т	67,066,220
Plus Non Cash Adjustments		7,727,191
Total Department Surplus/(Deficit)	\$	-
TOTAL DIVISION SURPLUS/(DEFICIT)	\$	(59,910,453)



# **Infrastructure and Planning Services Division 2018 approved staff additions**

Change Reques	st		Temporary or
Number	Change Request Name	F.T.E.	<b>Overtime Hours</b>
Infrastructure	e & Planning Services Division		
2018-SIR-19	TAS - Right-of-Way Technologist (Temp to Perm)	1.0	
2018-SIR-21	TAS - Temporary Agriculture Initiative Specialist II		1,820
2018-SIR-22	TAS - Temporary Agriculture Initiative Specialist II		1,820
	Total 2018 Staff Additions	1.0	3,640

# 2018 approved initiatives

Change Request Number	Change Request Name	F.T.E.	Temporary or Over- time Hours	2018 Cost	Total Cost (excluding ongo- ing)
Infrastructure	& Planning Services Division				
2018-INIT-36	EDT - Regional Economic Development (Edmonton Global) Participation			\$100,000	\$300,000
2018-INIT-29	TPE - Purchase New LIDAR Data			\$250,000	\$250,000
2018-INIT-8	PDS - Center In the Park (CITP) Area Redevelopment Plan (ARP) Update			\$300,000	\$300,000
2018-INIT-15	TAS - 2018 Agricultural Service Board Tour			\$300,000	\$300,000
2018-INIT-14	TAS - Brushing Program			\$75,000	ongoing
	Total Initiatives	0.0	0	\$ 1,025,000	\$ 1,150,000

# Utilities 2018 approved staff additions

Change Reques Number	t Change Request Name	F.T.E.	Temporary or Overtime Hours
Utilities Depa	rtment		
2018-SIR-23	UT - Waste Diversion Attendant (Increase casual hours)		4,000
2018-SIR-24	UT - Sr. Infrastructure Technologist (Temp in Place)	1.0	
	Total 2018 Staff Additions	1.0	4,000

# Infrastructure and Planning Services Division 2018 divisional capital budget

	Cos	t	Dept.
Buildings			
Annual Parking Lot Rehab Program		108,744	TAS
Multi-Use Agriculture Facility - Outdoor Amenities & Servicing		10,000	TAS
Biomass - Fuel Handling Reconfiguration		50,000	UT
	16,6	68,744	
Electronic Hardware/Software			
IT Infrastructure Replacement Program - Utilities	\$	40,000	UT
		40,000	
Machinery & Equipment			
Annual Water Meter / Radio Frequency Program	\$ 5	500,000	UT
Slide-in Calcium Tank		35,000	TAS
Dry Roadway Sweeper		12,000	TAS
	5	47,000	
Utilities			
Infrastructure Renewal - Utilities Lifecycle Management	\$ 7	700,000	UT
Annual Corrosion Control Program		85,000	UT
Annual Hydrant / Valve Replacement	2	281,000	UT
Annual Rollout Carts		92,600	UT
Ardrossan Water Supply New Main - Design and Land	5	500,000	UT
Transmission Meter Installation	3	350,000	UT
Asbestos Removal and Abatement Program	1	50,000	UT
	2,1	58,600	
Roadway Infrastructure			
Annual Rural Road Rehab Program	\$ 6,7	76,587	TAS
Annual Bridge Replacement Project	1,9	990,000	TAS
Annual Residential Rehab Program	8,1	85,589	TAS
Annual Arterial Road Rehab Program	2,7	700,000	TAS
Annual Asphalt Trail Rehab Program	3	329,118	TAS
Annual Traffic & Pedestrian Safety Improvements	e	570,000	TPE
Annual Traffic Signal / Intersection Replacements	ç	930,400	TPE
Annual Sidewalk Missing Links Program	ç	902,782	TPE
Class I Grid Road Improvement_LU	1,2	284,500	TPE
Twp Rd 550, Rge Rd 221 to 830_DLU	1,1	25,000	TPE
Train Whistle Cessation Rg Rds 231, 223 and 220		46,500	TPE
	24,9	40,476	
Vehicles			
Annual Utilities Fleet Addition & Replacement Program	_\$ 5	570,968	UT
	5	70,968	
GRAND TOTAL	44,9	25,788	
	<u>_</u>		
C - Construction D - Design L - Land	d U - Utilities	5	
Annual Program Rehab / Replacement		uggested	Annual
Growth Developer Levy		Value Ac	









# **2018 Divisional Budget**

# **Community Services Division**

# Becoming Canada's most livable community

... focusing on priorities

# **2018 Divisional Budget** Community Services Division

#### **Introduction to Community Services**

In Community Services, our focus is on creating a healthy, vibrant, safe and welcoming community that celebrates cultural and social inclusion. In October 2016, we began a bold journey to determine how best to create a community where people feel supported, safe and connected.

The resulting social framework policy signals an intentional shift in how we collectively work on things that matter in our community – including affordability, access to programs and services, safety and overall feelings of connectedness and inclusion. These four priorities are strongly reflected across our division's work - from social programming offered by Family and Community Services, to public safety education and response services delivered by RCMP and Enforcement Services and Emergency Services, to our progressive transit system, and our internationally-recognized events and recreation programming offered through Recreation, Parks and Culture.

As we move forward, staff will continue to embrace an inclusive approach that enables our community to flourish.

#### **Departments and their core functions**



#### Strathcona County Emergency Services

Community Safety | Emergency Communications | Emergency Management | Operations (Emergency Response)



#### **Family and Community Services**

Individual and Family Supports | Outreach Supports |Developing Community | Community Education



#### **Recreation, Parks and Culture**

Programs | Facilities | Parks, Fields, Open Spaces | Community Development and Support | Special Events



#### **RCMP and Enforcement Services**

RCMP General Duty | Drugs and Serious Crimes | Integrated Traffic | Crime Prevention and Victim Services | Enforcement Services



#### **Strathcona County Transit**

Inter-municipal Transit | Local Transit | Mobility Bus | Special Events

# **Community Services Division** Who we are and how we serve





#### Strathcona County Emergency Services (SCES)

Strathcona County Emergency Services (SCES) provides fire, rescue and ambulance services (under contract to Alberta Health Services) to the community. The department also provides 9-1-1 call answer and emergency dispatch service to Strathcona County, as well as 42 communities in central and northern Alberta, and coordinates community alerting and emergency response planning to enhance community preparedness. The department provides public education programs including FireSmart workshops, first aid and CPR, targeted education to children and seniors, emergency preparedness and home safety. SCES conducts occupancy inspections to ensure compliance with the Alberta Fire Code and plays a key role in permitting processes, reviewing industrial designs and emergency response plans.

#### Family and Community Services (FCS)



Family and Community Services (FCS) delivers prevention and early intervention social services that enhance the social well-being of residents. The core functions are organized around leveraging individual and family capacities so that they may thrive and grow. As part of the newly approved social framework, and in collaboration with key community partners, FCS seeks opportunities to create a supported, safe and connected community.

FCS is in the midst of an organizational redesign, as part of its efforts to align with the vision of the social framework. Reflection and learning continues as the department and community adapts and implements the overall direction of the social framework. Phase 1 of the organizational redesign has commenced and includes changes to how we deliver counseling and support services and how we approach community development.



#### **Recreation, Parks and Culture (RPC)**

Recreation, Parks and Culture (RPC) generates opportunities that enable the pursuit of healthy lifestyle choices. The department provides people of all ages with safe, affordable and accessible indoor and outdoor recreation choices at a number of rural and urban facilities, including multi-use recreation facilities, sports fields, ice rinks, green spaces, trails, gymnasiums and playgrounds. RPC offers both spontaneous and programmed activities, cultural services, festivals and events that encourage physical activity, personal growth, skill development, social inclusion and mental well-being.



#### **RCMP and Enforcement Services (RCMP and ES)**

Strathcona County RCMP and Enforcement Services (RCMP and ES) provides innovative service delivery of policing enforcement, education and programs that enhance public safety and security. RCMP conduct criminal investigations and analysis to suppress serious crime, disorder, and drug and substance abuse in our community. RCMP and ES enforce municipal and provincial statutes to ensure residents are safe and secure. RCMP and ES initiate crime and disorder prevention and intervention strategies, engage and manage volunteers, conduct special events, inform the public through an extensive media relations program, and provide assistance to victims of crime and trauma.



#### Strathcona County Transit (SCT)

Strathcona County Transit (SCT) offers four types of transit services to the community. These services include inter-municipal commuter service, local service within Sherwood Park, Mobility Bus service for persons with a physical or functional limitation, and special event transportation. Transit services provide access and mobility to many citizens for employment, social, educational and medical opportunities throughout the region.

# **Community Services Division**



#### **Focusing on priorities**

2018 initiatives and projects align with community priorities:

- Achieve full certification (Qmentum) through Accreditation Canada for our quality management system for EMS (Emergency Medical Services)
- Collaborate with heavy industry utilizing risk management approach to strengthen the partnership in achieving compliance with standards and codes
- Implement the social framework initiatives including:
  - Establishing the social framework support structure (backbone)
  - Supporting the establishment of a housing registry
  - Collectively establishing the social framework portfolio of initiatives
  - Creating a virtual hub to match community residents with essential social services offered by the County and numerous organizations
  - Continuing to advance planning specific to the possible creation of a community hub
- Review the Social Services and Community Small Grants policies and program, including the governance structure for decision making
- Continue implementation of the Open Space and Recreation Facility Strategy (OSRFS), and begin planning for the next five-year period (2019-2023) and the creation of a 15-year strategy
- Construct the Ardrossan Spray Park and area in 2018, as per the Outdoor Aquatic Strategy, and plan for a new spray park on the eastern side of Sherwood Park
- Continue to provide affordable recreation opportunities through programs such as Everybody Gets to Play™
- Work with community partners to improve the service delivery in assisting community members who suffer from mental health disorders
- Align with the RCMP Annual Performance Plan policing priorities by continuing to:
  - Enhance cooperation with regional partners and use analytical tools and intelligence-gathering methods throughout the Crime Reduction Unit to pinpoint efforts on property crime re-offenders, who account for significant portions of Strathcona County's property crime occurrences
  - Partner the Drug Section investigators and front-line uniform officers to concentrate on intelligence-gathering and drug enforcement initiatives within Strathcona County, and in close collaboration with all regional partners
  - Enhance traffic safety through the Neighbourhood Traffic Safety Initiative to include programs and focused enforcement in neighbourhoods
  - Continue to expand partnerships to develop and deliver a communication/public education package designed to enhance public awareness and prevent domestic violence
- Complete the Transit Fare Strategy, with implementation of the Mobility Bus Fare Alignment
- Commence a review of the Transit Master Plan

#### **Overcoming challenges**

Community Services has identified challenges ahead in 2018:

- Ensuring that the Emergency Communications Centre (integrated 9-1-1 call answer and fire dispatch) has a solid business plan and strategy to provide services in an efficient and effective manner
- Meeting new Public Safety Answering Point guidelines and standards
- Responding to social and economic trends, including the rise in:
  - Incidents of family violence
  - Crime rates
  - Mental health referrals
  - Food bank usage
  - Drug abuse/intervention
  - Unemployment rate
  - Growing demographic of citizens over 65 years of age

# **Community Services Division**



### **Overcoming challenges (continued)**

Community Services has identified challenges ahead in 2018:

- Collaborating and partnering with all levels of government to leverage opportunities, and build capacity that best supports the citizens of Strathcona County
- Evaluating and adapting to the variety of impacts on program participation, usage rates and facility revenues stemming from economic challenges, and maintaining service levels
- Delivering appropriate programs in the face of increased service delivery demands due to the economic downturn
- Maintaining or improving current policing priority service levels due to increasing:
  - Calls for service—RCMP responded to 28,690 calls for service in 2016 and Enforcement Services responded to 10,124 in 2016
  - Number of investigations requiring significant resources
  - Complex issues typical of larger metropolitan areas; urban sprawl, population diversity, transients
  - Domestic violence, increase of over 110% in the last five years
  - Mental health issues, such as suicides
  - Vulnerable populations; seniors who are easy targets for crime
  - Organized crime
  - Economic stressors
  - Frauds and/or cybercrime
- Managing impacts to emergency response and resource capacity as the changing economic climate brings certain crimes and undesirable behaviour related to the County's unique blend of urban and rural communities and a high-density industrial area
- Meeting anticipated Mobility Bus service demand
- Continuing to provide services and supports to Strathcona residents while continuously improving internal corporate and human services processes through initiatives such as the Business Transformation Project and the Employee Engagement Project

#### **Improving continuously**

Opportunities identified through Priority-Based Budget (PBB) programs:

- Reviewed Family and Community Services' structure and programs through the lens of 2017 social framework to ensure alignment with new vision
- Redesigned counseling services (as an outcome of the review) to encompass both walk-in counseling, and evidence based and drop in groups to increase professional capacity and service levels, while reducing wait times
- Implemented Millennium Card attraction program, which resulted in 125 new cardholders and identified the need to provide value-added membership
- Implemented new procedures to enhance safety in the department and decrease incidents
- Implemented horizontal work groups in park operations to assist with incremental workloads
- Implemented irrigation central system control to manage irrigation systems remotely
- Developed partnerships with various health providers to deliver accessible, affordable therapy programs to residents with chronic conditions
- Recommended fare parity as part of the Mobility Bus Fare Alignment Initiative (which reviewed three Mobility Bus programs), while anticipating increasing service demands
- Used the two-year Transit Master Plan review to analyze all current conventional and Mobility Bus services to identify alternative service delivery models that will provide these services in a more cost-effective and efficient manner



# **Community Services Division**

### Improving continuously (continued)

Opportunities to enhance efficiency and effectiveness:

- Examined Fire Prevention and Investigation staffing resources to:
  - Realign resources, ensuring that the right people were performing the appropriate tasks, thereby reducing year over year costs,
  - Allow the division to improve fire investigation resource capabilities
  - Maintain current commercial inspection capacity while adding the ability to develop an industrial collaboration/inspection program
- Continued to gain the benefits of collaborative fire fighter recruitment, training and orientation programs with regional partners
- Continued to improve the regional recruitment and orientation program for fire fighters
- Witnessed a greater percentage of EMS response calls by SCES crews in Strathcona County, due to ongoing conversations with AHS about identified opportunities of serving our community
- Continued to change functions within FCS to support collective implementation of the social framework, and adopted new delivery models to increase service relevance and enhance access to supports. These changes amplify efforts in addressing the community's social outcomes, while serving a larger number of vulnerable citizens
  - Examples of this include ongoing work with the Social Framework Steering Committee and Learning Cycle Teams, the redesign of FCS counseling services and engagement in the Violence Threat Risk Assessment partnership
- Fostered interdepartmental programming to increase reach and provide services to those in rural areas of the County
- Collaborated with HR to review the market on payment of recertification hours
- Continued to reduce time spent on playground projects by utilizing standardized equipment for concrete construction
- Continue the Domestic Violence Unit with Family and Community Services to ensure a more seamless transition from investigation to support for victims of family violence
- Continued to employ the Electronic Voice Entry Unit to improve support to RCMP members through efficiencies in file preparation and conclusion, allowing RCMP members more time for patrols
- Investigated potential increase in use of alternate forms of transportation as part of the Mobility Bus Fare Alignment Initiative
- Improved on-call coverage through central contract with Facility Services

# -

# **Community Services Division** 2018 operating budget

Operating	Revenue / Expense	2018 Budget	2017 Budget	\$ Change 2018-2017	% Change 2018-2017	Notes
Revenues	Government Grants User Fees & Charges Penalties & Fines Other Revenues Total Revenues	\$ 5,362,124 29,522,539 4,675,113 6,447,710 46,007,486	\$ 5,435,134 29,326,170 4,360,715 6,313,835 45,435,854	\$ (73,010) 196,369 314,398 133,875 571,632	(1)% 1% 7% <u>2%</u> 1 %	Note 1 Note 2 Note 3
Expenses	Salaries & Wages Employee Benefits Training & Development Business Expenses Advertising & Printing	76,568,545 14,384,655 1,031,595 424,289 910,065	74,172,469 14,338,797 935,740 399,256 887,608	2,396,076 45,858 95,855 25,033 22,457	3% 0% 10% 6% 3%	Note 4 Note 4 Note 5
	Professional Services Insurance Rentals & Leases Contracted Services	790,210 330 644,123	241,372 700 642,483	548,838 (370) 1,640	227% (53)% 0% 2%	Note 6 Note 7
	Supplies & Materials Repairs & Maintenance Equipment Purchases Utilities	20,252,009 4,761,708 1,109,267 1,469,214 4,969,752	19,792,427 4,526,087 1,230,063 1,400,956 4,743,905	459,582 235,621 (120,796) 68,258 225,847	2% 5% (10)% 5% 5%	Note 7 Note 8 Note 9
	Telecommunications Grants & Requisitions Other Expenses Interprogram	360,408 1,165,612 525,491 5,730,280	 356,984 691,452 571,030 5,628,280	3,424 474,160 (45,539) 102,000	1% 69% (8)% 2%	Note 10
Non-Opera	Total Expenses s/(Deficit) ating Items	 135,097,553 (89,090,067) (3,413,710)	 130,559,609 (85,123,755) (4,389,154)	 4,537,944 (3,966,312) 975,444	3% 5 % (22)%	Note 11
TOTAL Div	ision Surplus/(Deficit)	\$ (92,503,777)	\$ (89,512,909)	\$ (2,990,868)	3%	

#### Notes for Changes

- Note 1: User fees & charges increased due to increase to recreation rates and admissions as per 2018 Fee Schedule. Increase to RCMP building lease revenue.
- Note 2: Penalties & fines increased due to increased volume of Intersection Safety Device and Traffic Safety Act revenues.
- Note 3: Other revenues increased due to estimate for Alberta Health Services contract inflation of 1% per year.
- **Note 4:** Salaries & wages, and employee benefits changed due to changes in standard salaries, grid movement, changes in benefit rates, staff reclassifications and annualization. Approved 2018 staff additions.
- Note 5: Training & development increased due to accelerate training of paramedics.
- **Note 6:** Professional services increased due to increase for Community Hub/Senior Centre Feasibility Study and Social Framework implementation. Reallocation of Transit Master Plan costs from contracted services, partially offset by reallocation to supplies and materials.
- **Note 7:** Contracted services increased due to Communities in Bloom, the Open Space and Recreation Facility Strategy and change in the public art policy from capital to operating. Partially offset by reallocation of Transit Master Plan costs to professional service.
- **Note 8:** Supplies & materials increased due to reallocation of Smart Bus costs from repairs and maintenance. Reallocation of software costs from professional services.
- Note 9: Repairs & maintenance decreased due to reallocation of Smart Bus costs to supplies and materials.
- **Note 10:** Grants & requisitions increased due to increased Social Services Grant. Reallocation of Information and Volunteer Center Grant from Fiscal Services to Family and Community Services.
- Note 11: Non-Operating Items changed due to reduced reserve transfers for public art (see Note 7) and bus replacements.



# **Community Services Division** 2018 departmental operating budgets

# **Strathcona County Emergency Services**

Revenues & Transfers Less Expenses & Transfers <b>Total Department Surplus/(Deficit)</b>	\$ <b>\$</b>	8,600,492 35,351,439 <b>(26,750,947)</b>
Family & Community Servio	ces	
Revenues & Transfers Less Expenses & Transfers <b>Total Department Surplus/(Deficit)</b>	\$ 	5,137,397 9,573,511 <b>(4,436,114)</b>
<b>Recreation, Parks &amp; Cultu</b>	re	
Revenues & Transfers Less Expenses & Transfers <b>Total Department Surplus/(Deficit)</b>	\$ <b>\$</b>	21,344,846 46,753,003 <b>(25,408,157)</b>
RCMP & Enforcement Servi	ces	5
Revenues & Transfers Less Expenses & Transfers <b>Total Department Surplus/(Deficit)</b>	\$ <b>\$</b>	7,063,546 25,199,200 <b>(18,135,654)</b>
Strathcona County Trans	<u> </u>	(10,133,034)
Revenues & Transfers Less Expenses & Transfers <b>Total Department Surplus/(Deficit)</b>	\$ 	4,818,550 22,591,455 <b>(17,772,905)</b>
TOTAL DIVISION SURPLUS/(DEFICIT)	\$	(92,503,777)

# **Community Services Division** 2018 approved staff additions

Change Reques	st		Temporary or
Number	Change Request Name	F.T.E.	<b>Overtime Hours</b>
<b>Community Se</b>	ervices Division		
2018-SIR-10	FCS - Home Support, Practice Supervisor	1.0	
2018-SIR-32	FCS - Home Support Health Care Aide (Temp to Perm Conversion)	0.5	
2018-SIR-33	FCS - Home Support Health Care Aide (Temp to Perm conversion)	0.5	
2018-SIR-26	RPC - Parks Operations Growth		2,500
2018-SIR-47	RCMP & ES - Telecommunications Operator		2,080
2018-SIR-48	RCMP & ES - Telecommunications Operator		2,080
2018-SIR-58	RCMP & ES - Telecommunications Operator		2,080
2018-SIR-59	RCMP & ES - Telecommunications Operator		2,080
2018-SIR-61	RCMP & ES - Overtime Increase		401
	Total 2018 Staff Additions	2.0	11,221

## 2018 approved initiatives

Change Request			Temporary or Overtime		Total Cost (excluding on-
Number	Change Request Name	F.T.E.	Hours	2018 Cost	going)
<b>Community Ser</b>	vices Division				
2018-INIT-17	FCS - Social Framework Implementation			\$72,500	ongoing
2018-INIT-20	FCS - Social Services Grants			\$100,000	\$200,000
2018-INIT-19	FCS-Community Hub/Seniors Centre Feasibility Study			\$100,000	\$100,000
2018-INIT-23	RPC - Class Support			\$100,000	\$100,000
2018-INIT-22	RPC - Communities in Bloom Symposium			\$300,000	\$300,000
2018-INIT-24	RPC - OSRFS Public Engagement			\$55,000	\$55,000
2018-INIT-9	SCT - Mobility Bus Fare Alignment	1.0	3,900	\$268,554	ongoing
	Total Initiatives	1.0	3,900	\$ 996,054	\$ 755,000

# Community Services Division 2018 divisional capital budget

				Cost	Dept.	
Buildings					-	
OSRFS - Ardrossan Spray Park				1,500,000	RPC	
OSRFS - Kinsmen Leisure Centre				5,000,000	RPC	
				6,500,000		
Machinery & Equipment						
Annual Recreation Equipment Replace	ement Program			\$ 233,000	RPC	
Annual SCES Equipment Replacement	t Program			84,000	SCES	
				317,000		
Program Parks & Open Space Develo	pment					
Annual Parks Infrastructure Lifecycle				\$ 610,000	RPC	
Annual OSRFS Outdoor Revitalization	Program			1,136,000	RPC	
Heritage Hills Park				285,000	RPC	
				2,031,000		
Vehicles						
Vehicle purchase (Parent Link Centre)				\$ 45,675	FCS	
Fleet Addition - SWC Tractor				55,000	RPC	
				100,675		
GRAND TOTAL				8,948,675		
C. Construction	D. Desian	I Land				
C - Construction	D - Design	L - Land	U - Utilit			
Annual Program	Rehab / Replacemen	τ	Suggested Annual			
Growth	Developer Levy			Value Added		

# 2018 Capital Budget by Asset Group -Community Services (\$8.9M)



# **2018 Divisional Budget**

# **Corporate Services Division**

# Becoming Canada's most livable community

...focusing on priorities

# **2018 Divisional Budget** Corporate Services Division

#### **Introduction to Corporate Services**

Corporate Services is at the core of Strathcona County—our programs and services enable all departments to fully function. We are behind the scenes to support the front-line departments, caring for the facilities used by staff and residents, repairing transit and emergency vehicles, recruiting and training staff, optimizing the benefits of technology, providing legal advice and supporting the activities of County Council. We are a critical key to achieving success for the organization, putting resources into place in order to respond to the needs of our residents. This fundamental internal structure allows the operational departments to concentrate on delivering their essential services to citizens, efficiently and effectively.

Enhancing the livability of our community requires that we have a solid foundation from which to adapt to growth and execute effective operations. Our five departments provide this foundation by anticipating and serving the needs of staff, Council and the public. The value we offer all departments aligns the objectives of our division with the priorities of the strategic plan.

### **Departments and their core functions**



#### Facility Services

Asset Management | Facility Operations | Telecommunications | Print and Mail Services



#### **Fleet Services**

Fleet Acquisitions | Fleet Maintenance | Fleet Materials Management | Fleet Services



#### **Human Resources**

Workforce Planning and Development | Labour Relations and HR Advisory Services | Compensation and Benefits | Health, Safety and Well-being



#### **Information Technology Services**

Business Solutions | Enterprise Geographic Information System | Technology Planning and Strategy | Technology Infrastructure and Customer Support | Information Management



#### **Legislative and Legal Services**

Council and Committee Management and Quasi-Judicial Tribunals | Legal | FOIP | Elections and Census | Bylaws and Policies

# **Corporate Services Division** Who we are and how we serve



#### Facility Services (FAC)

Facility Services (FAC) ensures the investments made in facility infrastructure are well planned to maximize the greatest benefit to the community at the lowest total cost of ownership. The department provides the maintenance standards, programs and services for the routine and non-routine care of the approximately million square feet of County owned buildings. FAC also offers the organization critical telecommunication services, supporting voice communication systems and facility digital technologies such as Council meeting webcasting. A commercial-grade print shop provides cost effective, professional quality printed material for the corporation. Mail services provides day to day mail delivery, as well as service required for utility and tax notices, and courier services.

Administering the County's Annual Capital Fleet Replacement Program jointly with each department, Fleet Services (FLT) plans, directs and recommends capital acquisitions and replacements based on life cycle analysis. The department operates the vehicle, equipment and transit bus repair shops. The shops ensure all County

equipment (e.g. Zambonis, ATV's snowmobiles) are prepared for action when

transit, enforcement and emergency vehicles, heavy equipment (e.g. graders, snowplows, sweepers, pavers, packers, bulldozers) and recreational

#### Fleet Services (FLT)



#### needed. Materials management services, support internal customers through the planning, procurement and inventory of the appropriate material and products used

#### . . . . . . . . . . Human Resources (HR)

in fleet maintenance.

To deliver quality services to citizens, Strathcona County requires the right people, in the right jobs, for the right cost. Human Resources (HR) collaborates with departments to create work environments where employees are engaged and excel at what they do. From coordinating effective recruitment processes and maintaining competitive compensation, benefits and leave programs, to enabling effective performance planning and review conversations, and providing learning and development programs and supports, HR helps to ensure the organization has the "people" capacity to deliver its services. HR also provides leadership in key programs that enable a healthy workforce, such as corporate occupational health and safety, disability management, employee and family assistance, and staff wellness.

#### Information Technology Services (ITS)

Information Technology Services (ITS) works with departments to facilitate the efficient and effective management and use of information and technology in serving our citizens. By ensuring information and technology are secure, providing business and data solutions and reporting, and supporting staff through training and assistance, ITS delivers reliable technology solutions to meet the County's needs. The department operates the County's IT infrastructure, including computers and mobile devices, the Enterprise Geographic Information System (GIS), multiple data centres and an internal data network that connects all County buildings and staff. The work of this department allows County staff, decision-makers and citizens to obtain, use and understand the information they need.

#### Legislative and Legal Services (LLS)



Legislative and Legal Services (LLS) ensures open and transparent government through the development of sound practices and systems for supporting effective decision-making by Council. This includes ensuring that all activities of the municipality are conducted within legislative provisions respecting the roles and responsibilities of local government. LLS is responsible for managing the meetings of Council, Priorities Committee and Governance Advisory Committee. LLS also has the responsibility for the overall management of Council-established committees and the various quasi-judicial boards. LLS is responsible for Freedom of Information and Protection of Privacy (FOIP) program, which fosters an open and transparent government through access to information while protecting privacy. LLS manages municipal elections, by-elections, plebiscites, and delivers the municipal census, as well as the review of policies and bylaws. LLS provides legal support to the County as a corporate entity by protecting and maintaining the County's legal rights and ensuring that it meets its legal obligations.

# **Corporate Services Division**



#### **Focusing on priorities**

2018 initiatives and projects align with community priorities:

- Partner in the Business Transformation Project as required to support the modernization of business processes, increase efficiency and effectiveness, and enhance management decision making
- Develop a strategic energy demand management plan to align with the Provincial Climate Leadership objectives, to prioritize energy efficiency projects, identify new alternative energy technologies and project funding options
- Develop facility asset renewal strategies using collected asset condition data and best practise condition rating standards
- Complete service level agreements with internal partners to enable Fleet Services and other departments to effectively fulfill business plan goals
- Partner with the Alberta Association of Municipal Districts and Counties (AAMDC) to negotiate rates for fuel and realize cost savings
- Use data from fleet management software to create accurate maintenance plans to reduce duplicate maintenance activities and prevent costs related to failing to perform timely maintenance
- Lead the review and update of Human Resource policies
- Begin to implement priorities flowing from the corporate people plan, which may include leadership development, succession management and continuing to focus on employee engagement
- Begin to implement priorities flowing from the corporate I&T Strategy, which may include enterprise approaches to governing IT systems and projects, better defining roles for managing systems risk, and improving collaboration or information sharing capabilities
- Complete implementation of the Enterprise Address Repository project
- Lead an enterprise roll out of the 2017 GIS Imagery (oblique and orthogonal) to increase efficiency and effectiveness and improved decision making for all departments that leverage GIS imagery as part of their business operations
- Conduct Council-directed Ward Boundary review
- Lead the County's implementation of the Modernized Municipal Government Act and regulations

#### **Overcoming challenges**

Corporate Services has identified challenges ahead in 2018:

- Managing asset life cycle program along with new capital projects
- Minimizing impacts to department operations and staff as renovations of existing office space continue
- Commencing operations of the new Centre in the Park (CITP) Parkade
- Maintaining efficiencies in Fleet Services during the current economic downturn. while absorbing costs and offsetting five per cent inflation for parts, capital and tires
- Maintaining fleet vehicles efficiently with limited facility space
- Meeting service deadlines with long lead times and untimely deliveries from suppliers, particularly for specialized equipment
- Implementing the corporate people plan to maintain the County's position as an employer of choice
- Addressing implications of significant provincial legislative changes specifically, in the Employment Standards Code, the Labour Relations Code, and the legalization of marijuana

# **Corporate Services Division**



### **Overcoming challenges (continued)**

Corporate Services has identified challenges ahead in 2018:

- Managing the risks and process challenges arising from a lack of technology and outdated technology until the outcomes of the Business Transformation Project are realized
- Managing enterprise information and technology risks relating to departments coordinating software acquisitions without sufficient ITS involvement
- Managing the demand from departments for Information and Technology resources
- Meeting legal requirements posed by new and changing legislation and identifying opportunities to improve governance in responding to changes
- Increasing and more complex legal matters as our municipality grows and changes

### **Improving continuously**

Opportunities identified through Priority-Based Budget (PBB) programs:

- Reviewing the physical security program to reduce duplication of services and implement best practices to reduce security risks for all corporate facilities
- Shifting resources within the Facility Services to ensure asset management records are maintained up-to-date
- Reviewing programs to find efficiencies and opportunities for improvement and change:
  - Preventative and Maintenance Program
  - Commercial Vehicle Inspection Program
- Reducing the Fleet Annual Capital Replacement Program by utilizing the vehicle and equipment condition-based model
- Normalizing capital spending on bus replacement to improve the Transit Mechanical Refurbishment Program and extend the life cycle of buses
- Assessing areas of organizational risk, present and future, and determining program gaps and gaps in current resource capacity
- Reviewing administrative rules and guidelines to ensure consistent pay practices
- Developing an IT Vendor Management Service that supports Cloud software acquisition
- Realizing technology purchasing efficiencies by using Customer Support Centre (CSC) resources and developing a dedicated Vendor Management Service
- Focusing resources on completion of Municipal Policy Handbook review

#### Opportunities to enhance efficiency and effectiveness:

•

- Complete the Enerstar ratings for major municipal buildings to create energy use awareness
- Enhance the use of Asset Planner (FAME) within the department
- Streamline functions and utilize internal funds and labour more effectively
  - Repurpose the fabrication position to a heavy duty mechanic position
- Seek alternative options for performing work and cutting costs on some programs
  - Leverage outsourcing opportunities
  - Form partnerships with other municipalities
- Utilize the Fleet Management Program to establish improved work planning and scheduling
- Roll out an IT Business Advisor service that has improved IT project intake and planning capability to make the IT Technology Planning Program more effective
- Develop enterprise technology standards for business intelligence and data warehousing that will support all corporate initiatives requiring evidence-based decision making
- Integrate the Data Services and Records Management programs to fit within an Enterprise Information Management core-function and make ITS more effective with customers by moving program operations from paper to business intelligence and automation
- Incorporate new and/or upgraded technologies
- Develop contract and procurement templates to enhance efficiency and minimize risk

# **Corporate Services Division** 2018 operating budget

Operating	Revenue / Expense	2018 Budget	2017 Budget	\$ Change 2018-2017	% Change 2018-2017	Notes
Revenues	<i>-</i>	\$ 644,061	\$ 691,304	\$ (47,243)	(7)%	Note 1
	Other Revenues	 76,410	 76,410	 -	0%	
	Total Revenues	 720,471	 767,714	 (47,243)	(6)%	
Expenses	Salaries & Wages	19,640,548	18,265,571	1,374,977	8%	Note 2
	Employee Benefits	4,615,697	4,293,001	322,696	8%	Note 2
	Training & Development	545,317	531,917	13,400	3%	
	Business Expenses	112,666	100,033	12,633	13%	Note 3
	Advertising & Printing	364,115	382,060	(17,945)	(5)%	
	Professional Services	1,263,716	1,203,499	60,217	5%	Note 4
	Insurance	-	2,000	(2,000)	(100)%	
	Rentals & Leases	642,077	752,377	(110,300)	(15)%	Note 5
	Contracted Services	5,634,338	6,307,662	(673,324)	(11)%	Note 6
	Supplies & Materials	7,838,039	7,597,919	240,120	3%	Note 7
	Repairs & Maintenance	3,710,037	3,564,464	145,573	4%	Note 8
	Equipment Purchases	371,393	246,250	125,143	51%	Note 9
	Utilities	1,118,347	1,054,731	63,616	6%	Note 10
	Telecommunications	408,643	407,316	1,327	0%	
	Grants & Requisitions	82,000	82,000	-	0%	
	Other Expenses	131,377	133,039	(1,662)	(1)%	
	Interprogram	 (7,104,279)	 (6,942,411)	 (161,868)	2%	Note 11
	Total Expenses	 39,374,031	 37,981,428	 1,392,603	4%	
Net Surplu	s/(Deficit)	 (38,653,560)	 (37,213,714)	 (1,439,846)	4%	
Non-Opera	iting Items	 (6,774,894)	 (6,302,354)	 (472,540)	7%	Note 12
TOTAL Divi	sion Surplus/(Deficit)	\$ (45,428,454)	\$ (43,516,068)	\$ (1,912,386)	4%	

#### **Notes for Changes**

- **Note 1:** User fees & charges decreased due to reduction to school board revenues from the 2017 election partially offset by increases to the Centre in the Park parkade revenues.
- Note 2: Salaries & wages, and employee benefits changed due to changes in standard salaries, grid movement, changes in benefit rates, staff reclassifications and annualization. Approved 2018 staff additions.
- Note 3: Business expenses increased due to one-time mileage expenses for Census.
- **Note 4:** Professional services increased due to increase for Information Technology strategy, facility strategic energy review and project resources. Partially offset by reduction in legal services to fund a Approved temporary lawyer.
- Note 5: Rentals & leases decreased due to amended building lease contract for client space.
- **Note 6:** Contracted services decreased primarily due to large Information Technology one-time projects that are ending, partially offset by an HR technology project and County Connect.
- Note 7: Supplies & materials increased mainly due to software inflation and growth.
- Note 8: Repairs & maintenance increased due to increased building and equipment repairs and maintenance plans.
- **Note 9:** Equipment purchases increased due to addition of one-time rapid access boxes to facilities to allow emergency access for first responders.
- Note 10: Utility costs increased for Centre in the Park parkade.
- **Note 11:** Interprogram recoveries increased due to increase in inter-department charge to Transit due to forecasted increase in fuel and impact of Mobile Bus Fare Alignment.
- Note 12: Non-operating items changed due to reserve adjustments to meet future forecast needs and initiatives.

# **Corporate Services Division** 2018 departmental operating budgets

# **Facility Services**

Revenues & Transfers	\$	1,544,061
Less Expenses & Transfers		15,725,611
Total Department Surplus/(Deficit)	\$	(14,181,550)
Fleet Services		
Revenues & Transfers	\$	596,410
Less Expenses & Transfers		11,912,940
Total Department Surplus/(Deficit)	\$	(11,316,530)
Human Resources		
Revenues & Transfers	¢	
	\$	223,000 5,964,377
Less Expenses & Transfers	-	
Total Department Surplus/(Deficit)	\$	(5,741,377)
•		(5,741,377)
Total Department Surplus/(Deficit)		(5,741,377) S
Total Department Surplus/(Deficit) Information Technology Serv Revenues & Transfers	vice	(5,741,377) es 1,240,401
Total Department Surplus/(Deficit) Information Technology Serv	vice	(5,741,377) S
Total Department Surplus/(Deficit) Information Technology Serv Revenues & Transfers Less Expenses & Transfers	vico \$ \$	(5,741,377) (5,741,377) (5,741,377) (5,741,377) (5,741,377) (5,741,377) (5,741,377) (5,741,377) (5,741,377) (5,741,377) (5,741,377)
Total Department Surplus/(Deficit) Information Technology Server Revenues & Transfers Less Expenses & Transfers Total Department Surplus/(Deficit) Legislative & Legal Servic	vico \$ \$	(5,741,377) es 1,240,401 12,609,196 (11,368,795)
Total Department Surplus/(Deficit) Information Technology Server Revenues & Transfers Less Expenses & Transfers Total Department Surplus/(Deficit) Legislative & Legal Service Revenues & Transfers	vico \$ \$	(5,741,377) es 1,240,401 12,609,196 (11,368,795) 308,300
Total Department Surplus/(Deficit) Information Technology Server Revenues & Transfers Less Expenses & Transfers Total Department Surplus/(Deficit) Legislative & Legal Servic	vice \$ \$ es	(5,741,377) es 1,240,401 12,609,196 (11,368,795) 308,300 3,128,502
Total Department Surplus/(Deficit) Information Technology Server Revenues & Transfers Less Expenses & Transfers Total Department Surplus/(Deficit) Legislative & Legal Service Revenues & Transfers	vice \$ \$ es	(5,741,377) es 1,240,401 12,609,196 (11,368,795) 308,300
Total Department Surplus/(Deficit)   Information Technology Server   Revenues & Transfers   Less Expenses & Transfers   Total Department Surplus/(Deficit)   Legislative & Legal Service   Revenues & Transfers   Less Expenses & Transfers   Legislative & Legal Service   Revenues & Transfers   Less Expenses & Transfers   Less Expenses & Transfers	vico \$ \$ es \$	(5,741,377) es 1,240,401 12,609,196 (11,368,795) 308,300 3,128,502

# **Corporate Services Division** 2018 approved staff additions

Change Request		Temporary or	
Number	Change Request Name	F.T.E.	<b>Overtime Hours</b>
Corporate Serv	rices Division		
2018-SIR-49	HR- HR Administrator - OHS (temp in place)		1,820
2018-SIR-50	HR - HR Administrator - Workforce Planning & Dev (temp in place)	1.0	
2018-SIR-64	HR - Senior HR Advisor, Policy and Classification (Temp in place)	1.0	
2018-SIR-65	HR - Coordinator, HR Advisory Services	1.0	
2018-SIR-66	HR - Senior WPD Advisor (Temp position, temp in place)		1,820
2018-SIR-67	HR - Workplace Supports Advisor		1,820
2018-SIR-43	ITS - Administrative Support Assistant II (Temp in Place)	1.0	
2018-SIR-45	ITS - Infrastructure Analyst (temp)		1,820
2018-SIR-7	ITS - Enterprise Architect	1.0	
2018-SIR-55	LLS - Lawyer (temp)		1,820
2018-SIR-56	LLS - Legislative & Legal Administration Support	1.0	
	Total 2018 Staff Additions	6.0	9,100

# 2018 approved initiatives

Change Request			Temporary or Overtime		Total Cost (excluding on-
Number	Change Request Name	F.T.E.	Hours	2018 Cost	going)
Corporate Plan	ning Services Division				
2018-INIT-30	FAC - Strategic Energy Management Review			\$85,000	\$85,000
2018-INIT-38	HR - IAFF Arbitration			\$60,000	\$60,000
2018-INIT-27	HR - OHS/DM Technology Solution Bus Case			\$50,000	\$50,000
2018-INIT-37	HR Temporary and Project Resources (2 Temp Positions)		3,640	\$211,384	\$631,735
2018-INIT-35	ITS - County Connect Program Development	1.0		\$200,000	ongoing
2018-INIT-26	ITS - Strategy Implementation			\$50,000	\$50,000
2018-INIT-31	LLS - E-Scribe Data Base Replacement Project			\$30,000	\$30,000
	Total Initiatives	1.0	3,640	\$ 686,384	\$ 906,735

# **Corporate Services Division** 2018 divisional capital budget

				Cost	Dept.
Buildings					
Annual Facility Capital Lifecycle			\$	2,300,000	FAC
County Hall Phase 4 Renovations - C	Construction			4,652,000	FAC
Building Security Improvements				160,000	FAC
				7,112,000	
Electronic Hardware/Software					
IT Corporate Infrastructure Replacem	nent Program - Municipa	al	\$	718,500	ITS
Mobility Bus Scheduling Software			\$	200,000	SCT
Service Management Tool				114,250	ITS
Mobile Device Management				95,000	ITS
				1,127,750	
Machinery & Equipment					
Enhance Fibre - Festival Place			\$	30,000	ITS
				30,000	
Vehicles					
Fleet Transit Replacements			\$	3,238,890	FLT
Annual V & E Fleet Replacements				3,093,815	FLT
Vehicles for Maint Operations				67,750	FAC
				6,400,455	
GRAND TOTAL				14,670,205	
C - Construction	D - Design	L - Land	U - Util	ities	
Annual Program	Rehab / Replacem	ent		Suggested A	Annual
Growth	Developer Levy			Value Add	ed

## 2018 Capital Budget by Asset Group -Corporate Services (\$14.7M)



Annual Programs Suggested Annual Rehab / Replacement Growth Developer Levy Value Added

# **2018 Divisional Budget**

**Financial and Strategic Management Division** 

# Becoming Canada's most livable community

...focusing on priorities

# **2018 Divisional Budget**

# **Financial and Strategic Management Division**

#### Introduction to the Financial and Strategic Management Division

The Financial and Strategic Management (FSM) Division performs a number of vital support roles that help the organization successfully achieve its strategic goals. From financial reporting, to financial analysis, and corporate performance measurement, we contribute the information critical to support evidence-based decisions.

Through facilitation of the corporate business planning and budgeting processes, we help the organization align its operations, activities and financial resources to achieve its strategic goals. Our stewardship roles include assessment and collection of property taxes, and the prudent investment of tax dollars, through our procurement functions — all of which ensure the County has the resources required to deliver high-quality, efficient programs and services to our residents.

Through these roles, we are involved in all facets of the County operations. Our work touches the lives of residents every day, as we help the organization to realize its vision of becoming Canada's most livable community.

#### **Departments and their core functions**



Assessment and Tax Assessment | Taxation



**Corporate Finance** Treasury and Risk Management | Financial Reporting | Financial Coordination



Corporate Planning

Corporate Business Planning | Financial Planning | Corporate Advisory Services



Procurement Services Branch Procurement



#### **Fiscal Services**

Corporate Revenues (taxes, unconditional grants and franchise fees) | Corporate Expenses (grants, requisitions, amortization, debt servicing, Council Priority Funds)

# **Financial and Strategic Management Division** Who we are and how we serve





#### Assessment and Tax (ASMTX)

Property taxes are a crucial source of revenue for Strathcona County, supporting delivery of the quality infrastructure and services made available to residents every day. The Assessment and Tax (ASMTX) Department annually prepares and communicates a legislative compliant assessment and tax roll for the distribution and collection of property taxes amongst residents, businesses and industry. The department is committed to educating citizens and customers about the tax assessment process through stakeholder engagement and enhanced communication.



#### **Corporate Finance (CFIN)**

Corporate Finance (CFIN) provides financial reporting, coordination and financial oversight, treasury and risk management services. These services include analysis and communication of operational results, the annual external audit program, and management of financial resources. The department is also responsible to lead internal control compliance, and provides financial coordination, guidance and support for all departments.



#### **Corporate Planning (CP)**

Corporate Planning (CP) manages the structured, collaborative planning and reporting approach that supports Council, Executive Team and departments in building aligned, agile plans that cascade across a diverse set of programs and services. Aligning corporate and department business plans with Council's vision and goals operationalizes our movement toward our desired outcomes and supports strategic thinking in our day-to-day decisions.

Corporate Planning enhances informed decision making and performance by providing leadership, coaching, analysis and tools that enable integrated planning and reporting. Priority-based business planning and budgeting tools support the allocation and/or reallocation of resources, based on alignment to corporate and community priorities. Corporate Planning also leads monitoring, measuring, and reporting on progress toward our goals and outcomes.



# **Financial and Strategic Management Division**

#### **Focusing on priorities**

2018 initiatives and projects align with community priorities:

- Add the ability for property owners to access historical property tax notice information through the existing 'Your Accounts' self-serve customer portal found on the County website
- Leverage 2017 county-wide oblique imagery\* and request for information process to increase property data collection efficiency and effectiveness
- Participate in design and implementation of the Business Transformation Project, helping to manage organizational change and corporate impacts over the next three years
- Review off-site development levies (philosophies, rate model and processes)
- Develop internal control review program
- Redevelop Chart of Accounts
- Continue corporate-wide integration of priority-based business planning and budgeting
- Promote awareness of the strategic plan and priorities to ensure a more informed public to support Council in future reviews
- Develop an improvement approach to enable the corporate execution of the County's strategy and business plans, by leveraging our Project Coordination Office (PCO) to increase corporate maturity related to Organizational Project Management (OPM) methodology and application
- Develop and implement multi-year budgeting

\*Oblique imagery is aerial photography at an angle that allows viewers to see and measure not only the top of objects but the sides as well. It more closely resembles how people normally view their landscape compared to traditional orthagonal (straight down) imagery.

#### **Overcoming challenges**

The FSM Division has identified challenges ahead in 2018:

- Implementing legislative change arising from the Modernized Municipal Government Act (MMGA)
- Managing continued growth pressures related to number of properties, Assessment Review Board appeals and customer inquiries
- Managing changes and impacts on staff, systems and processes as the organization embraces business transformation
- Managing numerous priorities including development levy review, new business planning cycle, enterprise risk management program development, and grant coordination development with business transformation
- Prioritizing the large volume of outstanding projects through alignment with organizational priorities
- Developing the next version of business plans in 2018 competing with other corporate priorities
- Viewing corporate coordination activities as an investment in vision, conversation, process and culture that would lead to improvements and add value to business operations and corporate function silos

# **Financial and Strategic Management Division**

## **Continuously improving**

#### Opportunities identified through Priority-Based Budget (PBB) programs:

- Transferring the oil & gas drilling tax to TAS for better alignment, as the revenue is allocated to road maintenance
- Improving capacity challenges through ongoing efforts to prioritize outstanding projects in alignment with organizational priorities

#### Opportunities to enhance efficiency and effectiveness:

- Implement new technology and process for property data collection, allowing the department to release a truck back to the corporate fleet pool for other uses
- Review development levies, which should result in greater efficiencies and effectiveness
- Realign corporate financial planning functions and project management functions alongside corporate planning

# Financial and Strategic Management Division 2018 operating budget

Operating Revenue / Expense		2018 Budget	2017 Restated Budget*	\$ Change 2018-2017	% Change 2018-2017	Notes
Revenues	Government Grants User Fees & Charges Other Revenues Total Revenues	\$ - 348,880 8,600 357,480	\$ 8,000 353,220 13,600 374,820	\$ (8,000) (4,340) (5,000) (17,340)	(100%) (1%) (37%) (5%)	
Expenses	Salaries & Wages Employee Benefits Training & Development Business Expenses Advertising & Printing	6,201,027 1,505,603 194,081 61,325 127,961	5,848,178 1,437,279 171,920 47,171 125,023	352,849 68,324 22,161 14,154 2,938	5% 13% 30% 2%	Note 1 Note 1 Note 2 Note 3
	Professional Services Rentals & Leases Contracted Services	480,465 200 426,432	625,255 600 360,974	(144,790) (400) 65,458	(67%)	Note 4 Note 5
	Supplies & Materials Repairs & Maintenance Equipment Purchases	81,695 1,039 34,550	58,093 1,039 27,450	23,602	0% 26%	Note 6
	Telecommunications Other Expenses Interprogram Total Expenses	23,430 52,178 (568,019) 8,621,967	23,980 99,766 (556,174) 8,270,554	(550) (47,588) (11,845) 351,413	(2%) (48%) 2% 4%	Note 7
Net Surplus/(Deficit)		(8,264,487)	(7,895,734)	(368,753)	5%	
Non-Operating Items		96,251	339,414	(243,163)	(72%)	Note 8
TOTAL Division Surplus/(Deficit)		\$ (8,168,236)	\$ (7,556,320)	\$ (611,916)	8%	

\*The 2017 budget has been restated to reflect the realignment of certain cost centers in the current year

#### **Notes for Changes**

- **Note 1:** Salaries & wages, and employee benefits changed due to changes in standard salaries, grid movement, changes in benefit rates, staff reclassifications and annualization. Approved 2018 staff additions.
- **Note 2:** Training & development increased due to taxation conference, inflation, and additional costs for Approved staff additions. Reallocations from other areas.
- Note 3: Business expenses increased due to Council & Executive strategic planning retreat, reserve funded for nil tax impact.
- **Note 4:** Professional services decreased due to elimination of consulting fees for linear tax assessments from the Province, cost reductions for annual Payment Card Industry (PCI) data security standard compliance, reductions in graphic design work for annual reports, reallocation of municipal collaboration resources to Intergovernmental Affairs branch (nil corporate tax impact).
- **Note 5:** Contracted services increased due to temporary contracted procurement specialist support, partially offset by reallocation of resources for County Connect support to ITS department.
- **Note 6:** Supplies & materials increased due to new licenses for procurement document management software and process management software. Reallocation of costs between supplies & materials and other expense (nil net impact).
- **Note 7:** Other expenses decreased due to reallocation of annual licensing costs for Online Research Panel to Communications department. Reallocation of costs between supplies & materials and other expenses, both for nil net impact.
- **Note 8:** Non-operating items changed due to increase in the amount of funding for BPBI work for multi-year budgeting. Removal of one time reserve and capital funding. Funding for Council/Executive planning activities.

# Fiscal Services 2018 operating budget

Operating	Revenue / Expense	2018 Budget	20	)17 Restated Budget*	\$ Change 2018-2017	% Change 2018-2017	Notes
Revenues	Property Taxes Government Grants User Fees & Charges Penalties & Fines Investment Income Other Revenues Total Revenues	\$ 211,872,298 812,000 3,821,000 1,300,000 5,640,552 1,157,353 224,603,203	\$	211,058,348 - 3,471,000 1,300,000 4,662,360 1,127,009 221,618,717	\$ 813,950 812,000 350,000 - 978,192 30,344 2,984,486	0% 100% 10% 0% 21% 3% 1%	Note 1 Note 2 Note 3 Note 4 Note 5
Expenses Net Surplu	Salaries & Wages Employee Benefits Training & Development Business Expenses Advertising & Printing Professional Services Insurance Rentals & Leases Contracted Services Supplies & Materials Utilities Telecommunications Interest on Debt Grants & Requisitions Other Expenses Interprogram Amortization Expense Total Expenses <b>s/(Deficit)</b>	(686,704) 199,157 210,082 (225,000) (330,000) 1,491,309 1,836,121 (100,000) (1,187,168) (1,000,000) - (50,000) 3,357,001 750,258 699,115 (1,161,183) 50,506,729 54,309,717 170,293,486		(553,371) 889,104 (92,282) (225,000) (330,000) 549,749 2,024,334 (100,000) (1,190,000) (1,000,000) (1,000,000) (50,000) 3,572,462 1,114,858 640,655 (1,336,848) 45,928,733 49,992,394 171,626,323	 (133,333) (689,947) 302,364 - - 941,560 (188,213) - 2,832 - (150,000) - (215,461) (364,600) 58,460 175,665 4,577,996 4,317,323 (1,332,837)	$\begin{array}{c} 24\% \\ (78\%) \\ (328\%) \\ 0\% \\ 0\% \\ 0\% \\ (9\%) \\ 0\% \\ (0\%) \\ 0\% \\ (100\%) \\ 0\% \\ (100\%) \\ 0\% \\ (6\%) \\ (33\%) \\ 9\% \\ (13\%) \\ 10\% \\ 9\% \\ (1\%) \end{array}$	Note 6 Note 7 Note 8 Note 9 Note 10 Note 11 Note 12 Note 13 Note 14 Note 15 Note 16
Non-Opera	ating Items	(7,705,319)		(11,261,380)	 3,556,061	(32%)	Note 17
Non-Cash /	Adjustment	50,584,278		46,002,850	 4,581,428	10%	Note 16
TOTAL Div	ision Surplus/(Deficit)	\$ 213,172,445	\$	206,367,793	\$ 6,804,652	3%	

\*The 2017 budget has been restated to reflect the realignment of certain cost centers in the current year

#### Notes for Changes

- **Note 1:** Property taxes increased due to property tax growth partially offset by deflation.
- Note 2: Government grants increased due to MSI operating grant revenues added in 2018.
- Note 3: User fees & charges increased due to increased volume in natural gas Franchise Tax.
- **Note 4:** Investment income increased due to increase of 9% in effective yield for monies invested, as well as a 5% increase in the volume of monies invested.
- Note 5: Other revenues increased due to increased reimbursement for borrowings for Heartland Housing Foundation.
- Note 6: Salaries & wages, and employee benefits changed due to the removal of allowance for Strategic compensation.
- Note 7: Training & development increased due to allowance for corporate development.
- **Note 8:** Professional services increased due to business transformation component of ERP approved by Council on May 23, 2017, this amount is fully offset by a transfer from reserve. To develop an Enterprise Risk Mgmt. program within the County and conduct a review and update of the current developer levy model. This is partially offset by a reduction of funds from the Contracted Technical and Professional Services allowance.
- **Note 9:** Insurance decreased due to 30% decrease in property premiums due to property reclassifications & premium rebates, partially offset by modest increase in liability premiums.
- Note 10: Contracted services increased due to Corporate Asset Management initiative.
- Note 11: Utilities decreased due to removal of allowance for electricity carbon tax.
- Note 12: Interest on debt decreased due to reductions in anticipated new borrowings as well as a reduced interest costs on aging debt.
- Note 13: Grants & requisitions decreased due to transfer of grant requisition for the Information and Volunteer Center to Family & Community Services.
- Note 14: Other expenses increased due to fees for agreement with Alberta Industrial Heartland increased due to industrial tax growth.
- **Note 15:** Interprogram recoveries decreased due to decrease in chargebacks to other municipal departments resulting from decreased insurance premiums. Adjustment in chargebacks between Municipal and Utilities for various support services and recycling costs. Priority Management changes to chargebacks, net zero corporately, are due to previous years priority changes.
- Note 16: Amortization increased for addition of fixed assets, offset by non cash adjustment.
- **Note 17:** Non-operating items changed due to decrease in Internal Borrowing as projects are completed. Reduction in principal repayments resulting from reduced volumes of outstanding debentures. Increase in transfer to reserve resulting from increased investment revenue and increase in transfer from reserves to fund the Business Transformation component of the ERP (See Note 8). Reserve Transfer for Industrial Heartland Infrastructure.

# **Financial and Strategic Management Division** 2018 departmental operating budgets

# **Assessment & Tax**

Revenues & Transfers Less Expenses & Transfers <b>Total Department Surplus/(Deficit)</b>	\$ <b>\$</b>	356,880 1,954,234 <b>(1,597,354)</b>
Corporate Planning		
Revenues & Transfers Less Expenses & Transfers	\$	226,405 2,986,789
Total Department Surplus/(Deficit)	\$	(2,760,384)
Corporate Finance		
Revenues & Transfers Less Expenses & Transfers <b>Total Department Surplus/(Deficit)</b>	\$ <b>\$</b>	600 3,114,980 <b>(3,114,380)</b>
Procurement Services Bran		
Revenues & Transfers	\$	-
Less Expenses & Transfers		696,118
Total Branch Surplus/(Deficit)	\$	(696,118)
TOTAL DIVISION SURPLUS/(DEFICIT)	\$	(8,168,236)
Fiscal Services		
Revenues & Transfers	\$	232,247,613
Less Expenses & Transfers		69,659,446
Plus Non Cash Adjustments NET BUDGET	<b>.</b>	50,584,278
	\$	213,172,445
TOTAL FISCAL SERVICES SURPLUS/(DEFICIT)	\$	213,172,445


## **Financial and Strategic Management Division 2018 approved staff additions**

Change Reques	t		Temporary or Over-
Number	Change Request Name	F.T.E.	time Hours
Financial and	Strategic Management Division		
2018-SIR-4	ASMTX - Assessor I - Increase from .6 to 1 FTE	0.4	
2018-SIR-27	PS - Buyer (Temp in Place)		1,820
2018-SIR-39	FIN - Sr. Financial Advisor	1.0	
2018-SIR-3	CP - Temporary Projects Support		1,064
	Total 2018 Staff Additions	1.4	2,884

#### **2018 approved initiatives**

Change Request		Temporary or Overtime			Total Cost (excluding on-
Number	Change Request Name	F.T.E.	Hours	2018 Cost	going)
	Strategic Management Division PS - Contracted Buyer			\$135,000	\$135,000
	Total Initiatives	0.0	0	\$ 135,000	\$ 135,000

## **Fiscal Services**

### **2018 Fiscal Services approved initiatives**

Change Reques	t		Temporary or Overtime		Total Cost (excluding ongo-
Number	Change Request Name	F.T.E.	Hours	2018 Cost	ing)
Fiscal Service 2018-INIT-13	<b>s</b> FIS - Asset Management Initiatives			\$375,000	\$2,015,000
2018-INIT-7	FIS - Development Levies			\$100,000	\$100,000
2018-INIT-6	FIS - Enterprise Risk Management			\$100,000	\$100,000
2018-INIT-28	FIS - TPE Industrial Heartland Infrastructure Reserve			\$507,000	\$507,000
	Total Initiatives	0.0	0	\$ 1,082,000	\$ 2,722,000

# 2018 Budget

# **Senior Administration**

# **Becoming Canada's** most livable community

...focusing on priorities

# 2018 Budget Senior Administration

#### **Introduction to Senior Administration**

Senior Administration develops, implements, and administers policies and programs established and approved by Strathcona County Council. The division also supports, assists and advises Council on legislation and municipal operations—the information necessary to support informed decision making. Together with the Executive Team, the Chief Commissioner clarifies operations to achieve Council's strategic vision. He is also responsible for delivering the County's business plans in alignment with Council's strategic plan and oversees the Communications Department, a team of intergovernmental affairs professionals, and the Bruderheim CAO contract position.

Senior Administration serves to strengthen the programs and services offered by all other County departments by building a clear understanding of priorities, improving on communication, engaging the public, advocating initiatives to regional partners and other orders of government, and monitoring success through a framework of performance measures. Through sound advice and identifying strategic issues and opportunities, Senior Administration aims to bring about collaborative success, leading Strathcona County to increase efficiency and effectiveness and become the most livable community in Canada.

#### **Departments and their core functions**



#### **Executive Team**

Leading Corporate-Wide Projects | Supporting and Integrating Council's Strategic Goals Through Organizational Leadership



#### Communications

Communications Planning | Stakeholder Relations | Digital Media | Production | Public Engagement | History and Heritage



#### Intergovernmental Affairs

Intergovernmental Relations

## Senior Administration Who we are and how we serve





#### **Executive Team (ET)**

Strathcona County's Executive Team (ET) is responsible for providing information, support, and guidance to County Council and for contributing leadership and direction for the delivery of operational services in alignment with the strategic plan. ET budgets to provide for efficient and effective implementation of corporate projects.



#### **Communications (COMC)**

Communications (COMC) advances Strathcona County's reputation and ensures citizens and stake-holders receive transparent, relevant information to remain actively engaged. In collaboration with County departments, Communications manages the organization's communications, including communications planning, the County's internal and external websites, social media platforms, newsletters, marketing materials and advertising, monitoring and proactively addressing emerging issues, Communications effectively facilitates corporate performance and success.



#### **Senior Administration**



#### Focusing on priorities

#### 2018 initiatives and projects align with community priorities:

- Lead initiatives through the Corporate Business Plan
- Support Council's strategic goals through organizational leadership
- Integrate public engagement as part of Communications' service offering
- Operationalize the online research panel (ORP)
- Conduct follow up reputation survey
- Create a culture of public engagement within Strathcona County
- Streamline the survey development process
- Continue to streamline, formalize and enhance the County's social media presence
- Continue to assess and share communications trends, and measure and report on the effectiveness of communications programs, tools and specific campaigns

#### **Overcoming challenges**

#### Senior Administration has identified challenges ahead in 2018:

- Continuing to execute several large corporate-wide initiatives simultaneously, ensuring their completion on-time, scope and budget
- Assessing department's organizational structure for optimal performance
- Meeting the personnel needs to ensure success of the ORP
- Meeting the growing demand for communications resources from both internal and external clients
- Fulfilling the wide and growing spectrum of public expectations related to technology and issues management
- Responding to County growth in on line expectations, leading to more on line services, increased social engagement, in content volumes and high user engagement and expectations
- Meeting the need for professionally designed imagery that furthers the goals and objectives identified in communication strategies, in a timely and cost-efficient manner

#### Improving continuously

Opportunities identified through Priority-Based Budget (PBB) tools:

 Following recent realignment, COMC is looking at what can be done to ensure public engagement is captured in PBB programs

#### Opportunities to enhance efficiency and effectiveness:

- New eNewsletter software (Robly) with improved analytics to replace unsupported software
- New survey software to replace unsupported software
- Cross-department opportunities to promote historical videos as part of Canada 150 celebrations

## Senior Administration 2018 operating budget

Operating	Revenue / Expense	2018 Budget	20	17 Restated Budget*	\$ Change 2018-2017	% Change 2018-2017	Notes
Revenues	User Fees & Charges	\$ 124,000 124,000	\$	124,000 124,000	\$ -	0% 0%	
Expenses	Salaries & Wages Employee Benefits Training & Development Business Expenses Advertising & Printing	\$ 3,905,483 866,978 156,556 138,223 194,030	\$	3,803,334 854,707 160,594 132,904 198,610	\$ 102,149 12,271 (4,038) 5,319 (4,580)	3% 1% (3%) 4% (2%)	Note 1 Note 1
	Professional Services Rentals & Leases	353,420 4,185		257,831 3,903	95,589 282	37% 7%	Note 2,3
	Contracted Services Supplies & Materials Equipment Purchases Telecommunications	17,500 50,042 17,738 18,875		7,500 46,588 12,788 18,925	10,000 3,454 4,950 (50)	133% 7% 39% (0%)	Note 4
Not Cumlu	Grants & Requisitions Other Expenses Interprogram Total Expenses	 202,676 40,000 (22,463) 5,943,243		(27,438) 5,470,246	 202,676 40,000 4,975 472,997	100% 100% (18%) 9%	Note 5 Note 4
Net Surplu Non-Opera		 (5,819,243) 60,805		(5,346,246) 75,372	 (472,997) (14,567)	9% (19%)	Note 3
TOTAL Divi	sion Surplus/(Deficit)	\$ (5,758,438)	\$	(5,270,874)	\$ (487,564)	9%	

#### Notes for Changes

\*The 2017 budget has been restated to reflect the realignment of certain cost centers in the current year

**Note 1:** Salaries & wages, and employee benefits changed due to changes in standard salaries, grid movement, changes in benefit rates, staff reclassifications and annualization. Approved 2018 staff additions.

 Note 2: Professional services increased due to realignment of various professional services from Corporate Planning to Intergovernmental Affairs and Communications as a result of organization restructuring. Increase in professional
Note 3: Non-operating items changed due to changes in year-over-year costs of reserve-funded multi-year initiatives.

**Note 4:** Reallocation of licensing fees and support costs for the Online Research Panel from Corporate Planning to

**Note 5:** Increase due to new Capital Region Board Fees.

# Senior Administration 2018 departmental operating budgets

Exe	cutive	Team

Revenues & Transfers Less Expenses & Transfers <b>Total Department Surplus/(Deficit)</b>	\$ 				
	<b>_</b>	(2,980,484)			
Communications					
Revenues & Transfers	\$	68,205			
Less Expenses & Transfers	Ψ	2,027,778			
Total Department Surplus/(Deficit)	\$	(1,959,573)			
Intergovernmental Affairs Branch					
Revenues & Transfers	\$	_			
Less Expenses & Transfers	Ŧ	756,121			
Total Branch Surplus/(Deficit)	\$	(756,121)			
Bruderheim Admin Branch					
Revenues & Transfers	\$	124,000			
Less Expenses & Transfers		186,260			
Total Branch Surplus/(Deficit)	\$	(62,260)			
TOTAL DIVISION SURPLUS/(DEFICIT)	\$	(5,758,438)			



# Senior Administration Division 2018 approved staff additions

Change Reques Number	st Change Request Name	F.T.E.	Temporary or Over- time Hours
Senior Admini	stration Division		
2018-SIR-62	COMC - Administrative Assistant I	1.0	
2018-SIR-68	IA - Policy Analyst	1.0	
	Total 2018 Staff Additions	2.0	0

# 2018 Budget

# **Elected Officials**

# **Becoming Canada's** most livable community

...focusing on priorities

# 2018 Budget Elected Officials

#### **Introduction to Elected Officials**

Strathcona County's elected officials are stewards of the County's strategic plan, the document that guides the 2015-2018 Corporate Business Plan and the 2018 Budget. Engaged citizens contribute their aspirations for our future on an ongoing basis. It is our responsibility to guide the community in realizing our shared vision of becoming Canada's most livable community. With the voices of our citizens setting direction for the programs and services that meet the needs of our community, we have established priorities to execute the critical functions of County government.

Our roles and obligations are set out in the Municipal Government Act and other legislation. It is our job to govern and to plan for success. We provide leadership and direction to Administration in the review and approval of policies and programs that benefit our residents, businesses, and industry.

To facilitate the decision making process and to inform the organization on regional issues, concerns and trends, Councillors are members of a number of external committees, boards and commissions. External representation ensures that the well-being and interests of the municipality as a whole are considered, represented, and promoted now and into the future.



Mayor Mayor's Office

Councillors

	Council		rs
	Ward 1	Ι	Ward 2
	Ward 3	Ι	Ward 4
	Ward 5	Ι	Ward 6
	Ward 7	Ι	Ward 8





### Elected Officials 2018 operating budget

Operating	Revenue / Expense	2018 Budget	2017 Budget	\$ Change 2018-2017	% Change 2018-2017	Notes
Expenses	Salaries & Wages	\$ 816,501	\$ 887,824	\$ (71,323)	(8%)	Note 1
	Employee Benefits	145,466	139,017	6,449	5%	Note 1
	Training & Development	81,300	82,088	(788)	(1%)	
	Business Expenses	62,928	61,535	1,393	2%	
	Advertising & Printing	156,976	159,139	(2,163)	(1%)	
	Contracted Services	120,145	-	120,145	100%	
	Supplies & Materials	8,700	8,750	(50)	(1%)	
	Repairs & Maintenance	150	150	-	0%	
	Equipment Purchases	2,000	2,000	-	0%	
	Telecommunications	 8,921	 7,289	 1,632	22%	
	Total Expenses	1,403,087	1,347,792	55,295	4%	
Net Surplu	s/(Deficit)	 1,403,087	 1,347,792	 55,295	4%	
Non-Opera	ating Items	 	 	 -	0%	
TOTAL Div	ision Surplus/(Deficit)	\$ (1,403,087)	\$ (1,347,792)	\$ (55,295)	4%	

#### Notes for Changes

**Note 1:** Salaries & wages, and employee benefits changed due to Elected Officials transitional allowance added. Benefits budget adjusted to reflect standardized benefit requirements due to a new Council.



# **2018 Approved Budget**

# **Consolidated Capital Budget**

# Becoming Canada's most livable community

...focusing on priorities

# 2018 Approved Budget Consolidated capital budget

#### Introduction

The 2018 capital budget demonstrates prudence and financial leadership with reasonable expectations on future budgets. A financially strategic approach in alignment with community priorities will guide the County in accomplishing goals while reducing risk and controlling costs.

In 2018, the focus will be to continue supporting annual maintenance programs, catch up on open projects and limit spending to infrastructure essential for service delivery. By planning carefully to capture strategic and financial opportunities, the capital budget positions the County well to ensure the organization is able to deliver on its promises. The budget reflects the challenges and opportunities of today's economic environment and what can be accomplished within the County's means to deliver capital projects that add true value to the community.

#### The value of capital

Capital assets, such as facilities, parks, vehicles, roads and water lines, are the backbone of every community. It is critical to rethink, revitalize and preserve our capital assets in order to meet community priorities, accommodate a vigorous and resilient economy, and continue to provide the essential services residents rely on each day for health, safety and enjoyment.

Building a responsible capital budget involves allocating resources to meet both today's needs and the requirements for long-term financial sustainability. A number of factors must be examined in terms of capital projects—the pressures of infrastructure maintenance, growth and new capital projects must be balanced against the impacts on future operating budgets, staff resources and available funding.

#### The true cost of capital

In 2017, the County approved a number of design projects, with the expectation that the subsequent construction elements would come forward as new capital requests in future years.

The 2018 capital budget includes a number of these subsequent construction projects, with updated business cases that reflect the true cost of capital.

It is important to view capital investment in terms of these true costs (design, land, construction, etc., as a whole) in order to support sound decision making—choosing the most important projects based on priorities and funding—and create positive impacts for the future.

#### A strategic planning approach

A variety of processes, strategies and funding options have been employed to promote long-term financial sustainability and responsible spending in the 2018 capital budget:

- Use of PBB principles to align capital recommendation with Council's strategic goals
- Utilize grants appropriately to position ourselves favourably for future capital demands
- Limited capital plan to enable project deliverability; set up departments for success

#### **Consolidated capital budget**



#### **Planning philosophy**

The approach surrounding Strathcona County's capital planning continues to center on methods that clearly examine present needs and capacity while exploring efficiencies in the context of priorities.

The philosophy includes:

- Completing the appropriate steps, such as land purchase and utilities, prior to construction in order to help reduce capital budget amendments and issues with project delays.
- Unbundling the stages of capital projects to create multiple decision points in the construction process and give the County greater flexibility. The option to reconsider advancing on projects at the functional planning, schematic design or detailed design stages offers greater financial security.

#### Focus for capital spending in 2018

Capital spending in 2018 will support the following programs and projects:

#### Asset management: annual programs

To ensure a sustainable future, the first capital consideration is the maintenance of existing assets. The approved 2018 capital budget focuses largely on annual rehabilitation and replacement programs to support responsible capital planning and preventing an infrastructure deficit in the future. It is imperative to continue with the renewal cycles and annual maintenance based on periodic asset reviews to maintain service levels in the long term and protect the County's investments.

The cost for annual programs is expected to be \$36M in 2018. These programs are supported each year by specific, dedicated reserves that have been built over time to provide secure, continuous funding.

#### Meeting community demands: service capital

#### Multi-Purpose Agricultural Facility (Outdoor Amenities and Servicing)

The importance of agriculture to the economic, cultural and social well-being of Strathcona County has been identified. A multi-purpose agricultural facility will enhance the profile and strength of agricultural lifestyle in the County. The cost for this phase of the project is expected to be \$16.1M.

#### OSRFS - Ardrossan Spray Park

Expansion of the outdoor amenities in Ardrossan will compliment the existing recreation infrastructure and entice residents to frequent the recreation complex and surrounding area. The park reflects the needs of the community while considering available space and amenity requirements. The cost for the project is \$1.5M.

## **Consolidated capital budget**



#### Improving safety and service delivery:

#### Building Security Improvements

To provide additional security for staff and visitors, modifications are required to create a new hallway entrance. These modifications are proactive measures to enhance the ability to provide service to the resident in a safe and comfortable environment. The cost of the project is \$160K.

#### Asbestos Removal and Abatement Program

This project is part of an ongoing program to remove asbestos from multiple vertical infrastructure Utility sites across the County. The removal of the asbestos will help ensure the health and safety of employees by providing a safe work environment. The cost of the project is \$150K.

#### Accommodating growth: infrastructure expansion

#### County Hall Phase 4 Renovations

This project involves the re-stacking of the main floor of County Hall which will help meet current and future capacity needs, while providing a healthier, safe, and user friendly work environment. The cost for this phase of the modernization is expected to be \$4.6M.



## Consolidated capital budget 2018 capital budget

			Cost	Dept.
Buildings		¢	400 744	TAC
Annual Parking Lot Rehab Program		\$	408,744 2,300,000	TAS FAC
Annual Facility Capital Lifecycle	Construction			
County Hall Phase 4 Renovations - (	Construction		4,652,000	FAC
OSRFS - Ardrossan Spray Park			1,500,000	RPC
OSRFS - Kinsmen Leisure Centre			5,000,000	RPC
Multi-Use Agriculture Facility - Outdo	_		16,110,000	TAS
Biomass - Fuel Handling Reconfigura	tion		150,000	UT
Building Security Improvements			160,000	FAC
			30,280,744	
Electronic Hardware/Software			740 500	
IT Corporate Infrastructure Replacer		\$	718,500	ITS
IT Infrastructure Replacement Progr			40,000	UT
IT Infrastructure Replacement Progr	am - Library		57,267	LIB
Mobility Bus Scheduling Software			200,000	SCT
Service Management Tool			114,250	ITS
Mobile Device Management			95,000	ITS
			1,225,017	
lachinery & Equipment				
Annual Recreation Equipment Replace	ement Program	\$	233,000	RPC
Annual SCES Equipment Replacement	nt Program		84,000	SCES
Annual Water Meter / Radio Frequen	cy Program		500,000	UT
Library Collection Replacement			589,279	LIB
Slide-in Calcium Tank			35,000	TAS
Dry Roadway Sweeper			12,000	TAS
Enhance Fibre - Festival Place			30,000	ITS
			1,483,279	
rogram Parks & Open Space Develo	oment			
Annual Parks Infrastructure Lifecycle		\$	610,000	RPC
Annual OSRFS Outdoor Revitalization	n Program		1,136,000	RPC
Heritage Hills Park			285,000	RPC
			2,031,000	
tilities				
Infrastructure Renewal - Utilities Life	ecycle Management	\$	700,000	UT
Annual Corrosion Control Program			85,000	UT
Annual Hydrant / Valve Replacement			281,000	UT
Annual Rollout Carts			92,600	UT
Ardrossan Water Supply New Main -	Design and Land		500,000	UT
Transmission Meter Installation	5		350,000	UT
Asbestos Removal and Abatement P	rogram		150,000	UT
			2,158,600	
C - Construction	D - Design L - Land	U - Util		
Annual Program	Rehab / Replacement		Suggested .	
Growth	Developer Levy		Value A	dded

Continued on next page

# **Consolidated capital budget** 2018 capital budget (continued)

Roadway Infrastructure				
Annual Rural Road Rehab Progra		\$	6,776,587	TAS
Annual Bridge Replacement Project			1,990,000	TAS
Annual Residential Rehab Progra	am		8,185,589	TAS
Annual Arterial Road Rehab Prog	gram		2,700,000	TAS
Annual Asphalt Trail Rehab Prog	Iram		329,118	TAS
Annual Traffic & Pedestrian Safe	ety Improvements		670,000	TPE
Annual Traffic Signal / Intersect	ion Replacements		930,400	TPE
Annual Sidewalk Missing Links P	Program		902,782	TPE
Class I Grid Road Improvement	_LU		1,284,500	TPE
Twp Rd 550, Rge Rd 221 to 830	Twp Rd 550, Rge Rd 221 to 830_DLU			TPE
Train Whistle Cessation Rg Rds	231, 223 and 220		46,500	TPE
			24,940,476	
Vehicles				
Fleet Transit Replacements		\$	3,238,890	FLT
Annual Utilities Fleet Addition &	Replacement Program		570,968	UT
Annual Vehicle & Equipment Fle	et Replacements		3,093,815	FLT
Vehicle purchase (Parent Link C	entre)		45,675	FCS
Fleet Addition - SWC Tractor			55,000	RPC
Vehicles for Maintenance Operat	tions		67,750	FAC
			7,072,098	
GRAND TOTAL			69,191,214	
C - Constructio	on D - Design L - Land	U - Utili	ities	
Annual Program	Rehab / Replacement	Suggested Ann		Annual
Growth	Developer Levy	Value Added		

Annual Program	Renad / Replacement	Suggested Annual
Growth	Developer Levy	Value Added

### 2018 capital funding

	Total				Developer	User	
	Funding	Tax Levy	Reserve	Grants	Levy	Rates	Other
Buildings	30,280,744	14,499,000	5,744,944	10,036,800	-	-	-
Electronic Hardware / Software	1,225,017	-	1,225,017	-	-	-	-
Land Development	-	-	-	-	-	-	-
Machinery & Equipment	1,483,279	-	867,000	27,000	-	-	589,279
Program Parks & Open Space	2,031,000	-	1,821,000	-	-	-	210,000
Development							
Roadway Infrastructure	24,940,476	-	19,022,450	4,793,026	-	-	1,125,000
Utilities	2,158,600	-	2,158,600	-	-	-	-
Vehicles	7,072,098	-	6,622,098	450,000	-	-	-
GRAND TOTAL	69,191,214	14,499,000	37,461,109	15,306,826	-	-	1,924,279

